

Mei Kwan (LKKAuto)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Tuesday, 9 November, 2021 3:09 PM
To: Mei Kwan (LKKAuto)
Subject: RE: SNM21D205831/C02/SMF6378K/CHEESC / FW: Direct Settlement - Accident Involving SMF6378K (OI : CTI - TBA) and SH6971R (TP : LKK REF - CC3/CTI21010476/T1ba3) on 10/10/2021

Categories: HMK

[Confidential]

PASSWORD - 21-5831B

NOTICE :

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Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Chee So Chow
Sent: Tuesday, November 9, 2021 3:09 PM
To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; 'Jasper Chua (LKK Auto)' <jasperchua@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>
Subject: RE: SNM21D205831/C02/SMF6378K/CHEESC / FW: Direct Settlement - Accident Involving SMF6378K (OI : CTI - TBA) and SH6971R (TP : LKK REF - CC3/CTI21010476/T1ba3) on 10/10/2021

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PLEASE SEE ATTACHED INSURED'S REPORT.

SEE NEXT EMAIL FOR PASSWORD

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From: Chee So Chow
Sent: Tuesday, October 19, 2021 9:52 AM
To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM21D205831/C02/SMF6378K/CHEESC / FW: Direct Settlement - Accident Involving SMF6378K (OI : CTI - TBA) and SH6971R (TP : LKK REF - CC3/CTI21010476/T1ba3) on 10/10/2021

Hi Team

Please be advised that our insured has not reported accident.

We are writing to them to do so.

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, October 15, 2021 4:01 PM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D205831/C02/SMF6378K/CHEESC / FW: Direct Settlement - Accident Involving SMF6378K (OI : CTI - TBA) and SH6971R (TP : LKK REF - CC3/CTI21010476/T1ba3) on 10/10/2021

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Dear Sir/ Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Wednesday, October 13, 2021 10:57 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D205831/C02/SMF6378K/CHEESC / FW: Direct Settlement - Accident Involving SMF6378K (OI : CTI - TBA) and SH6971R (TP : LKK REF - CC3/CTI21010476/T1ba3) on 10/10/2021

Dear all,

Please note that officer in charge for this case is Chee So Chow.

Claim no SNM21D205831/C02/SMF6378K/CHEESC.

Dear So Chow,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 12 October 2021 4:10 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMF6378K (OI : CTI - TBA) and SH6971R (TP : LKK REF - CC3/CTI21010476/T1ba3) on 10/10/2021

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SH 6971R at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jasper.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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