

Meng Yan (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, 12 October, 2021 1:03 PM
To: Wah Hong; 'LKK Auto'
Cc: Claims Dept of CTI
Subject: RE: SNM21D205788/C02/GBD7243A/CHNGPW / FW: Liability Check - Accident involving vehicle no. SMN9161G and GBD7243A on 10/10/2021

Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Wah Hong <motor@wahhong.sg>
Sent: Tuesday, October 12, 2021 11:05 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM21D205788/C02/GBD7243A/CHNGPW / FW: Liability Check - Accident involving vehicle no. SMN9161G and GBD7243A on 10/10/2021

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Hi Adeline,

We would like to appoint LKK to survey this vehicle. Kindly had yet to out her vehicle for repair as waiting for the status of liability.

Thank You and Best Regards,

Melvin
WAH HONG MOTORS & CREDIT PTE LTD
ROC:199806235M

ENTERPRISE HUB
38 TOH GUAN ROAD EAST
#01-57 S(608581)

Tel: (65) 6773 7377
HP: (65) 8778 3338
Website: www.wahhong.sg
Mail: motor@wahhong.sg



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Data Privacy Policy Notice: Wah Hong Motor & Credit Pte. Ltd. may collect, use and disclose your personal data for the purpose of Privacy Policy.

This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/require third party service providers and agents (acting on our behalf).

On 12-Oct-21 11:01 AM, Adeline Chng wrote:

Without Prejudice, Save as to Costs

Our reference: SNM21D205788 C02/ GBD7243A /Chngpw
Your reference: SMN9161G

Dear Sirs

ACCIDENT INVOLVING GBD7243A & SMN9161G ON 10/10/2021

We refer to your email of 11/10/2021

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng
Claims Department

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From: Claims Dept of CTI [<claimsdept@sg.cntaiping.com>](mailto:claimsdept@sg.cntaiping.com)
Sent: Tuesday, October 12, 2021 10:03 AM
To: motor@wahhong.sg; Adeline Chng [<adeline.chng@sg.cntaiping.com>](mailto:adeline.chng@sg.cntaiping.com)
Cc: Claims Dept of CTI [<claimsdept@sg.cntaiping.com>](mailto:claimsdept@sg.cntaiping.com)

Subject: O/R: SNM21D205788/C02/GBD7243A/CHNGPW / FW: Liability Check - Accident involving vehicle no. SMN9161G and GBD7243A on 10/10/2021

Without Prejudice

Dear Adeline,

Please conduct PRS for SMN9161G. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Wah Hong Motors & Credit Pte Ltd <motor@wahhong.sg>

Sent: Monday, 11 October 2021 3:39 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Liability Check - Accident involving vehicle no. SMN9161G and GBD7243A on 10/10/2021

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Dear Sir/Mdm,

We refer to the above subject and we acting for the owner of SMN9161G against your insured vehicle GBD7243A.

Kindly update us that have your insured file a report on the mention accident? If yes, please let us know your confirmation on liability for the above accident.

Please be informed that our client has yet to leave their vehicle to our premises for claim, however we have our client's instructions to check liability for the above matter.

Kindly let us have your reply, we have attached the GIA report for your perusal.

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Thank You and Best Regards,

Jimmy Thong
WAH HONG MOTORS & CREDIT PTE LTD
ROC:199806235M

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38 TOH GUAN ROAD EAST
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Mail : motor@wahhong.sg

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