Tes Case owner	barest	CC 4/AXA1700	8485 ,	V 22 1 1 1 2 1 1 1 2 1 1 1 2 1 1 1 2 1 1 1 2 1 1 1 2 1 1 1 2 1 1 1 2 1	KK: DAC:
Surveyor:	yw	L DOI: ASSIGN		Date / Time:	28/04/2017
Pre-assign / CCU / Insured Vehicle No. Name of Insured Insured Tel No. Excess Sec II :SS Is driver the owner?	YIM A	NN 70NG HP: 97538119 D.O.A: 7K141017	Claim No. Policy No. Make / Model Place of Accide	Registered in Merimo	
If NO, Driver Nam Driver Tel N		(V/L: YØ / NO )	OI GIA REPOI Insured Liabilit	1000	IA REPORT: YES / NO Sinal ? Yes / No
INSRS: WSP: Tel: Liability: RMKS:	Wel INSRS WSP: Tel: Liabilit RMKS	y: 🗐	INSRS: WSP: Tel: Liability: RMKS:		INSRS: WSP: Tel: Liability: RMKS:
Date/ Time		1			
(o hypas	HORTANH.X	: CKN 7842(-	X	STAGE Non-Reporting ltr (1st) Non-Reporting ltr (2nd Non-Reporting ltr (Fin Non-Reporting ltr (Fin	(): nI):
0/3/16	CAILED UI	VESPONSE No response No response Le	Ala sin	Call OI:	+ BUAN k List: Handler Typist
19-03-19.		BILTTY IS DOLLN		After call ltr to OI: Authorisation To Act:	
09-10-19	MRGE TIP WISHOP T CONSIDER SETTLES	6 SUBINIT LOD IN ORDE WENT-	R 70	Release Voucher: Final Repair Bill: Car Rental Invoice:	
01/18 - 11/78 - 11/78	THE PALL TO SHIVE TO CHECK TO SHOUL TO SHOUL TO SHOW	on the number of	VEDAIV days	Towing Invoice  LTA / GIA :  Medical Bill:  PIR:	
- 明 -	TO MAMIL MID.	Histor . I'll Eppround	from DCA	Mandate/Reject Instr LOD	
PRELIMINARY ADVICE		If N/C to Close Sent By:		Payment Breakdown Post-Repair Photos: Others:	Form
FINALIZATION	Date/Time:	Confirm with:		Confirm by:	
Repair Cost: 45	ss 3700.00 ( 1)	days) Reduction:	7 % 417		mail Call
FINAL SETTLEMENT	Date/Time:	Confirm with		Email Call	2
Final Liability:		Assessed) BOLA S/N No.:	NIC	If NO or B 28, Ass. I	
Repair Cost:	SS	Threat .		CEALL	cting
Loss of Rental (LOR): Loss of Use (LOU):	SS (S x	days)			
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LOR only LOU only GIA/LTA Search	The second secon	OR + LOI Tick only on	e]	500	(5 ( 120 )
Medical:	S\$			1) Claim status: Norr	nal/Reject/Private Settle
Disbursement:	S\$	(e.g. Tow/ Independen	nt)	2) Report Format:	Wheel
Legal Cost	\$2	Company of the Control of the Contro		3) Survey fee:	161201-
Total:	SS	Global Sum SS:			
FINAL PAYMENT	Date/Time:	Confirm with:		Email Call	
Payee 1:	SS	Name 1:			
Payee 2: (Strike if N.A.)	SS	Name 2:			
Payee 3: (Strike if N.A.)	S\$	Name 3:			
		4			

Days Of Repair:

Add Fee:

Resurvey No. of Trip:

Site nep 5

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Survey Fee

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P5002E

2743

20740

Tea Trail (fame)

Direction Flackstoners

Report Format :

Lump Sum / I B /: 5

: Prell. Report

: Final Report



#### LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation	Internationale Des Experts En Autor	mobile
AX/	A INSURANCE PTE	LTD	Ref : CC4/AXA1700	8465/Sya3
	HENTON WAY #24 A TOWERSINGAPO		Date : 28-04-2017 Code : AXA2	
1.		Policy Par	rticulars :- THIRD PARTY CLA	JM
	Insured Veh.	SGA 7842C	Veh. Inspected	SKZ 8790H
	Policy No.		Coverage (\$)	0.00
	Claim No.		Excess (\$)	0.00
	Assign From		Assign Date	28/04/2017
2.		Vehi	cle Particulars & Condition	
	Make & Model		c.c	0
	Engine No.	HIDDEN	Year of Reg.	
	Chassis No.		Colour	
	Odometer	*	Steering	
	Brakes		Modification	
	General			
3.			Conditions of Tyres	
	2017/11/02/02/02/02/02	Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm .
4.	_		Description of Damages	and the second
5.			General Information	
	Accident Date	25/04/2017	Inspection Date	03/05/2017
	Survey held at	SUPREME AUTO SER	RVICE PTE LTD	
		176 SIN MING DRIVE #02-01 SIN MING AUT SINGAPORE 575721		
5a.	PARTICE THE		Remarks	

A)THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

# SUPREME AUTO SERVICE PTE LTD

176 SIN MING DRIVE #02-01 SINGAPORE 575721 TEL: 64520715 FAX: 64529250

### **ESTIMATE**

EL & ASSOCIATES c/o 46 Lentor Plain Singapore 786548

Date: 3-May-17

QUANTITY	PARTICULA	RS		AMO	DUNT (\$)
	RE: TOYOTA COROLLA ALTIS / SKZ8	790H			
рс	front door protector / (VT				208.30
рс	rear door / IIII				1,293.80
1 pc	rear door protector / (VI				175.90
1 pc	rear door regulator gear / []T				369.70
1 pc	rear door regulator motor / ////				468.90
1 pc	rear shock absorber / ///				138.50
1 pc	rear bumper / [[]				437.20
1 pc	rear bumper side retainer / //				89.50
1 pc	side kit (left) 📈 🧗			1	586.50
	7	280.60			
100 A . 60 Power	sins herce notify	3 FO 69 257,	sub-total		3,768.30
he Repair 1011	- Ulowing	85-45	less 25%		942.08
To resumm helde	The spice forming	13-43	sub-total		2,826.23
To decisio almage	TOURS COMMERCIAL PRODUCTION OF THE PROPERTY OF				
	ally rim on Power of Wi				050.00
Security services	any-inti	s.nett	aub total		350.00
A	management for the property of ATM		sub-total		3,176.23
as subject to final.	pproval from insulation company				
Acknowledged by F	Sparer:				
Signature:	To remove and replace all the parts ment	ioned above.	knocking		
Date:	and straighten up the necessary affected			500	600.00
				0.00	
	To spray painting on affected areas.				600.00
				2000000	
	To transfer door accessories.			50	90.00
			≜throughthama		112421241
1	To remove and install rear undercarriage	parts to enab	le repair.	20	80.00
	To replace alloy rim & perform wheel bala	ncina			50.00
	A LONG A	inonig.	44.5		50.00
	C17 100 1-50		1279		
	= 2 700 N- 1570		total		4,596.23
	= 2 100 1 - 1970 3 355-45				
	7 355-43	1			
	<u> </u>				

4 days

Page 1 of 1



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

19 MARCH 2018

YIM ANN TONG
APT BLK417 CHOA CHU KANG AVENUE 4
#08-380
SINGAPORE 680417

Dear Sir/Madam,

OUR REF : CC4/AXA17008465/Sma3

YOUR REF : SGA 7842C

ACCIDENT INVOLVING SGA 7842C AND SKZ 8790H ALONG JUNCTION OF BINJAI PARK AND DUNEARN RD (T-JUNCTION) ON 25.04.2017

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s SUPREME AUTO SERVICE PTE LTD, acting on behalf of the owner of SKZ 8790H against your motor insurance policy.

Based on the accident report and accident scenario and pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. Unless proven otherwise.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being pending for final allocation of liability in settlement by our principal.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to <a href="mailto:bevanlim@lkkauto.com">bevanlim@lkkauto.com</a> within 7 days from the date of this letter <a href="mailto:if not provided at AXA's reporting centre">if not provided at AXA's reporting centre</a>. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- · Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Video footage of accident (if any)

Statement and/or police report from independent witness(es) (if any)

 If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at <a href="mailto:bevanlim@lkkauto.com">bevanlim@lkkauto.com</a>.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Bevan Lim Case Handler DID: 6749 4274 FAX: 6741 4108

Email: bevanlim@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA) (Motor Claims Dept)

### Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)

Sent: Wednesday, 9 October 2019 4:27 PM

To: 'chewkeong@supreme.sg'

Subject: YOUR REF: SKZ 8790H (OUR REF: CC4/AXA17008465/Sga3) \*\*\* ACCIDENT INVOLVING

SGA 7842C & SKZ 8790H ON 25/04/2017 \*\*\*

## 'WITHOUT PREJUDICE' SAVE AS TO COSTS

Your ref: SKZ 8790H

Our Ref: CC4/AXA17008465/Sga3

Dear Sir/Madam,

#### ACCIDENT INVOLVING SGA 7842C & SKZ 8790H ON 25/04/2017

We refer to the above matter.

Kindly check and advise if your client is still interested to pursue with his third-party claim against our principal M/s AXA Insurance Pte Ltd.

Please respond and let us know within 10 days from the date of this e-mail. Otherwise, we shall have no other option but to submit our report to our principal for closure.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Cecilia Chong | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: <u>CeciliaChong@lkkauto.com</u> fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

IKK Save the Earth Print only when necessary.

# ...CLAIM SUBFOLDER...(Pending for Survey Report) BI Proceed Direct Settlement

LAIM SUBF	OLDER TRA	CKING							
Case 1	latified	Est Submitted		Adj Rpt	Adj	Submitted	Ins Auth'ed	Status	
Main	8 Apr 2017		28 Apr 2017 16:40 Edit Adj Rpt	S\$2,700.00 Edit Estimate		2,700.00 ew Rpt		Pending for Survey Report Cancel Case	
	lain	$\neg \Box$	Reference	Claim	Details		Documents	. ] -	Show All
CLAIM SUE	FOLDER DE	TAILS				[Created	by insurer]		
Insured:	YIM, ANN	TONG, ID: S	52570846F, Tel: +65	97538119, Em	all: MEETT	ING@INSMA	RT.SG		
Main Claimant:	EL & ASS	OCIATES, C	o. Reg. No.: 53330796	A					
Vehicle Reg. No.:	SKZ879	он		Dat	e of Loss;		7 00:00 - :59 hs and <b>14</b> Days Fr	rom LTA Reg Date	(Man Yr)]
Claim Type:	TP / C04	31633			cy/Caver e No.:	GA040353	(Comprehensive)		
Vehicle Reg. No. (Insured):	SGA7842	c			cy No. simant):	50782457	12-01		
Anna parameter a					ess:	S\$0.00			
Repairer:	Supreme	<b>Auto Service</b>	Pte Ltd (HQ) 176 Sin	Ming Drive #02	-01, Sin M	ting Autocare	, 575721 Sin Ming	- Tel: 64528211	
Handling Insurer:	AXA Insu	rance Pte Ltd	(HQ) - Tel: 6880 488	8 [Handled by	Kitty Te	o - 6880 460	02]		
Claimant's Insurer:			ce Co-operative Ltd						
Adjuster:	11/05/2		Pte Ltd (HQ) - Tel: 62	256-3561 [Ha	ndled by 5	Sebastian Y	eang Wai Keen)	[Final Rpt d	ue
Driver/Custs dian (Insured):	YIM, ANN	TONG (72 / Ma	le) , NRIC: \$257084	6F, Tel: +6597	7538119 E	Email: MEEST	ING@INSMART.SG		
ASSOCIAT	ED MAIL RE	CEIVED					Vie	w All Compose	Case Mail
<ul> <li>AXA_SG</li> <li>AXA_SG</li> <li>AXA_SG</li> </ul>	08/03/2020 26/09/2018 26/11/2017	): Re: NOTIFI ): Re: TP setti ): Re: TP setti	CATION OF MANDAT CATION OF MANDAT ement - C0431633/ ement - C0431633/ ent - C0431633/GAO	E REQUEST - CO GA040353 GA040353					
ALL ASSO	CIATED TA	sks <sup>E</sup>				View All	Search Tasks C	Create New Task	Complete
	Priority	Type T	ask Group Subje	ct Handler	Assig	ned By	Completed On	Created On	Done

#### **Claim Documents**

\*SKZ8790H (C0431633)

[SGA7842C]

TP

EL & ASSOCIATES

Apr 25 2017 12:00AM

[YIM, ANN TONG]

Supreme Auto Service Pte Ltd

Lett	ters/Corresponden	ces	1 per	page V	N
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3	28/04/17 11:08	GIA SGA7842C INSD_ABS	0	Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnall	Print

#### **Documents Checklist**

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
	^
	~
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

#### LKK Auto Consultants Pte Ltd (Co.Reg. No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

#### VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA17008465/SGA3Q2

Date:

17/03/2020

REFERENCE

Handling Insurer: AXA Insurance Pte Ltd

Policy No:

GA040353

Claimant Vehicle No:

SKZ8790H

Insured Vehicle No:

SGA7842C

Date of Loss:

25/04/2017

Nature of Claim:

TP

Claim No: C0431633

**DESCRIPTION & IDENTIFICATION OF VEHICLE** 

Reg No:

SKZ8790H

Make & Model:

TOYOTA COROLLA ALTIS, 1.6 (A)

Engine No: Chassis No: Odometer:

HIDDEN MR053ZEE106101616

184930 km

Reg. Date: Colour:

11/04/2008 (Man. Year: 2008)

Silver

Engine Capacity: Market Value/New Car 1598 cc N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable): Yes Engine Modification:

Yes Footbrake (Serviceable):

Pre-accident Condition:

Yes

Handbrake (Serviceable): CONDITION OF TYRES

Front Tyre Size:

205/55 R16

Rear Tyre Size:

205/55 R16

Front Left Side: Front Right Side: RIVERA 6 mm RIVERA 6 mm Rear Left Side: Rear Right Side: RADAR 6 mm RADAR 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,176.22	2,135.45	1,040.77	32.77
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,420.00	1,220.00	200.00	14.08
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	4,596.22	3,355.45	1,240.77	27.00
Approved Total (Overridden) (S\$)		2,700.00		
Nett Amount (S\$)	4,596.22	2,700.00	1,896.22	41.26
Global Sum S	Settlement (S\$)	0.00		

INSPECTION

Date of Assignment:

28/04/2017

Date Inspected:

03/05/2017 Inspected At:

Supreme Auto Service Pte Ltd (HQ) 176 Sin Ming Drive #02-01, Sin Ming

Autocare

Singapore 575721

Estimated Period of Repair:

4.0 days

Adjuster: Sebastian Yeang Wai Keen

Manager: Chong Pui Lin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=g... 17/3/2020

### REPAIR DETAILS

Referen	ce			
Part Source:	: MRM-SG	Version: 1.0 (Last Synchronised: 17 Mar 2020)		
Parts:	143	TOYOTA COROLLA ALTIS 1.6 (A) (Catalogue:Merimen Singapore 1.0)		
Labour:	Repairer's	(Price-denominated Standard List)		
Print Code:	(Unsubmitted	, no print-code for SKZ8790H)		
Validity:		These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page		
Further Info	Items/values	not in reference catalogue are prefixed with an asterisk *.		

Recomm	nendec	Parts
I (CCOIIII	Heliuet	i aits

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR PROTECTOR (CONSISTENT)	Cut	208.30 FL	*208.30 FL
2	1		*REAR DOOR (CONSISTENT)	Dented	1,293.80 FL	*1,100.00 FL
3	1		*REAR DOOR PROTECTOR (CONSISTENT)	Cut	175.90 FL	*175.90 FL
4	1		*REAR DOOR REGULATOR GEAR (CONSISTENT)	Bent	369.70 FL	*369.70 FL
5	1		*REAR DOOR REGULATOR MOTOR (CONSISTENT)	Not Necessary	468.90 FL	*-FL
6	1		*REAR SHOCK ABSORBER (CONSISTENT)	Not Necessary	138.50 FL	*-FL
7	1		*REAR BUMPER (CONSISTENT)	Broken	437.20 FL	*437.20 FL
8	1		*REAR BUMPER SIDE RETAINER	Broken	89.50 FL	*89.50 FL
9	1		*SIDE KIT (LEFT) (CONSISTENT)	Repair	586.50 FL	*-FL
10	1		*ALLY RIM (CONSISTENT)	Cut	350.00 FS	*350.00 FS
F=Fra	nchise	part. S=Spo	:Nett. L=ListItemDisc.			Decce 000
				Sub Total (S\$)	4,118.30	2,730.60
			<ul> <li>List Item Discount on L Items 25</li> </ul>	.00/25.00% (S\$)	942.08	595.15
				Total Parts (S\$)	3,176.22	2,135.45

#### Recommended Miscellaneous Items

There are no new miscellaneous items selected.

#### Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TO REMOVE AND REPLACE ALL THE PARTS MENTIONED ABOVE, KNOCKING AND STRAIGHTEN UP THE NECESSARY AFFECTED AREAS	New	600.00	500.00
2	TO SPRAY PAINTING ON AFFECTED AREAS	New	600.00	600.00
3	TO TRANSFER DOOR ACCESSORIES	New	90.00	50.00
4	TO REMOVE AND INSTALL REAR UNDERCARRIAGE PARTS TO ENABLE REPAIR	New	80.00	20.00
5	TO REPLACE ALLOY RIM & PERFORM WHEEL BALANCING	New	50.00	50.00
	Gross Labo	ur Cost (S\$)	1,420.00	1,220.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >