

Xin Hua Workshop Pte Ltd
Letter of Demand

Our Ref: YN 7998 E

3-Mar-2022

Lonpac Insurance Bhd
300 Beach Road,
07 The Concourse,
#17-04,
Singapore 199555.

Dear Sir/Mdm:

**ACCIDENT INVOLVING YN7998E AND YN9931J ON 11-OCT-2021 AT ALONG PIE
TOWARDS TUAS BEFORE THOMSON ROAD EXIT**

**We are acting on behalf of the owner/driver to recover his vehicle damages and losses
sustainer in the above accident from the third party driver/ or insurers.**

<u>Description</u>					Amount
Repair Costs					\$ 11,556.00
Loss of Rental	\$0.00	X	0	days	\$ -
Loss Of Use	\$150.00	X	8	days	\$ 1,200.00
Search Fees (LTA)					\$ 7.45
Surveyor fees					\$ -
Others Claim					\$ 120.00
Amount					\$ 12,883.45

Please look into our client claims and let us hear from you shortly.

Thank you


Kerry Tan

Xin Hua Workshop Pte Ltd
Tel : 8399 6267
email : xinhuaworkshop@gmail.com

XIN HUA WORKSHOP PTE LTD
REG: 201838521G
23 KAKI BUKIT AVE 4,
#04-01 (SOUTH WING),
SINGAPORE 415933.
TEL: 6844 1985
FAX: 6844 5185



AUTHORISATION & INDEMNITY LETTER

I/We HCIEN SHIH LOGISTICS PTE LTD NRIC No./UEN No. 201436751G
(the third party claimant), having address at 63 Hillview Avenue # 04-16
and the owner of YN 7998E (vehicle) hereby to authorize XIN HUA
WORKSHOP PTE LTD to repair the damage to my vehicle in a reasonable time that was pursuant to the
accident which occurred 11/10/21 (date) along P1E towards bus stop
thorson RO exit involving vehicle/s YN 7998E and YN 9931J

I/We understand, acknowledge and agree that:

- I/We, the owner of vehicle no. YN 7998E hereby instruct & authorise XIN HUA WORKSHOP PTE LTD to commence repairs to the said vehicle.
- I/We confirm that you are hereby authorized to handle the repair the vehicle and/or to negotiate and settle my claims, relating to the above mentioned accident, which I/We may have, against other third party/parties, or insurers, and/or to instruct lawyers on my/our behalf, to facilitate the third party claim for me/us.
- You have my/our authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit.
- You are hereby authorized to execute and/sign any document discharge voucher/ agreements regarding my/our claims/case for my convenience. You are also hereby authorized to receive on my/our behalf monies/claims, correspondences in connection with this said claims.
- I/We confirm that an event of an unsuccessful claims, against the negligent party, and/or my own insurer for the damages caused to my vehicle, I agree to pay all repair costs and any incidental expenses incurred by you, or the lodge an own damage claim (only for Comprehensive Cover) to cover the expenses incurred.
- I/We also hereby instruct and authorized you deduct from the claim monies received from the third party all outstanding balances that are still owing to you, namely the balance of repair cost, rental of substitute vehicles and any other incidentals related to the accident claims.



卓林
12/10/2021

Owner Signature / Company Stamp / Date

Y 12/10/2021
Witness Signature / Name / Date



LONPAC INSURANCE BHD

CLAIM NO : 20/21/21/VC00/025026
DATE : 17 MAY 2022

DISCHARGE VOUCHER

I/We, HSIEN SHIN LOGISTICS PTE LTD confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of YN9931J the sum of Singapore Dollar Twelve Thousand Five Hundred Only (\$12,500.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving YN7998E and YN9931J on 11/10/2021 along/at PIE TOWARDS TUAS BEFORE THOMSON ROAD EXIT.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ LIAN HUP SENG CONSTRUCTION AND/OR THANKAYAN DHAYANITHI) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "XIN HUA WORKSHOP PTE LTD".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....
Signature of vehicle owner Date

Hsien Shin Logistics
Name of vehicle owner /Date

Pt Hd

26 / 10 / 2022

"WITHOUT PREJUDICE FOR ANY OTHER CLAIMS"



Xin Hua Workshop Pte Ltd
23 Kaki Bukit Ave 4
#04-01 (South Wing)
Singapore 415933
xinhuaworkshop@gmail.com
GST Registration No. : 201838521G

ADDRESS

Lonpac Insurance Bhd
300 Beach Road,
07 The Concourse,
#17-04,
Singapore 199555.

INVOICE 213
NO.
DATE 03/03/2022

DATE	DESCRIPTION	AMOUNT
	YN 7998 E - Mitsubishi Canter Date of Accident: 11/10/2021 Lump Sum Repair for Third Party Claim	10,800.00
SUBTOTAL		10,800.00
GST TOTAL		756.00
TOTAL		S\$11,556.00

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 11 Oct 2021 / 13:10:36

Receipt Date/Time : 11 Oct 2021 / 13:10:35

Tax Invoice/Receipt

Receipt No. : ITNET-00000-211011-001677

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - YN9931J As at 11 Oct 2021/11:00:00 Insurance Co: LONPAC INSURANCE BHD				
1	Insurance Enquiry - YN9931J Enquiry Fee 20211011130943250816	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	421808XXXXXX7506	eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



Efficient Towing Services

403 Sin Ming Avenue #13-307, Sin Ming Garden, Singapore 570403

Ah Di Mobile: 8588 8877

Email: efficienttowing.sg@gmail.com

Business Reg. No.: 53349344K

bizSAFE₃

NO. 82802

CASH SALE / JOB ORDER

Date: 11/10/21

Messrs:

车牌

Vehicle No.

时间 (日/夜)

Time (day/night):

由

Location:

到

To:

银额

Cash \$

经手人

Authorised By:

车型

Model No:

联络号码

Contact No:

其他

Others:

Tow Truck

Driver Name:

- ☐ Jump Start/Changing of battery
- ☐ Tyre Replacement
- ☒ Accident Breakdown
- ☐ Multi/Basement
- ☐ With Load/Cargo Box
- ☐ King Dolly
- ☐ Transport Charge
- ☐ Low Body Kit
- ☐ Door Opening Service
- ☐ Crane Up/Winch Out
- ☐ Collect Doc/Key
- ☐ Repo
- ☐ Woodlands and Tuas Checkpoint

注意: 本公司对所拖之车辆, 在进行中如有任何损失或破坏, 一概由车主自行负责。

Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

E. & O. E.

LONPAC INSURANCE BHD (SINGAPORE BRANCH)

GIRO AUTHORISATION FORM

Company Name:

Xin Hua Workshop Pte Ltd

Bank Account Details

Beneficiary Name:

Xin Hua Workshop Pte Ltd

Bank Name / Branch Name:

OCBC

Bank Account No.:

6233 - 7606 - 8001

Bank Code / Branch Code:

7339 , 623

Swift Code

OCBCSASG

Email Address:

xinhuaworkshop@gmail.com

(For notification of payment details)

Name/Designation/Telephone/Email of Contact person.:

Vincent Tan 8339 3510

I hereby authorise Lompac Insurance Bhd to remit all payment directly to the above nominated account.


Authorised Signature and Company Stamp

Date: 26 / 10 / 2022

Acknowledged by :

Name / Date:

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 28 October 2022 8:08 AM
To: MT_Claim_SG
Cc: Admin A
Subject: RE: [Seek Mandate] - ACCIDENT INVOLVING YN7998E & YN9931J ALONG PIE TOWARDS TUAS ON 11.10.2021/1225 *** LKK REF: CC4/LPC21010467/Aba3 Our Ref: 20/21/21/VC00/025026

Dear Sirs,

For an update, we have settled the matter at a global sum of \$12,500.00(all-in) with third party.

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 5 May 2022 4:13 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [Seek Mandate] - ACCIDENT INVOLVING YN7998E & YN9931J ALONG PIE TOWARDS TUAS ON 11.10.2021/1225 *** LKK REF: CC4/LPC21010467/Aba3 Our Ref: 20/21/21/VC00/025026

Lonpac External - General

Hi Hsiao Tong

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhdh
300 Beach Road #17-04/06 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, 5 May 2022 10:38 AM

To: ONG LI LI <llong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: [Seek Mandate] - ACCIDENT INVOLVING YN7998E & YN9931J ALONG PIE TOWARDS TUAS ON 11.10.2021/1225

*** LKK REF: CC4/LPC21010467/Aba3 Our Ref: 20/21/21/VC00/025026

Your ref: **20/21/21/VC00/025026**

Our ref : CC4/LPC21010467/Apa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YN9931J(LONPAC) AND YN7998E(TP) ON 11/10/2021

We refer to the above matter.

We have highlighted to your good office on 14/10/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is a head-to-rear collision. Liability is not in our driver favour.

We seek your approval to offer repairer "XIN HUA WORKSHOP PTE LTD" at **\$12,883.45(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 62,600.35	\$ 11,556.00 (\$10,800.00 + 7%GST)
2. Loss of Use (8days x 150.00)	\$ 1,200.00	\$ 1,200.00 (8days x \$150.00)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
4. Towing Fee	\$ 120.00	\$ 120.00
Total	\$ 63,927.80	<u>\$ 12,883.45</u>

Surveyor recommended 6days for repair + 1Sunday + 1PRS = 8days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 04/05/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: October 15, 2021 2:35 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING YN7998E & YN9931J ALONG PIE TOWARDS TUAS ON 11.10.2021/1225 *** LKK REF: CC4/LPC21010467/Aba3 Our Ref: 20/21/21/VC00/025026

Lonpac External - General

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 14 October 2021 5:38 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING YN7998E & YN9931J ALONG PIE TOWARDS TUAS ON 11.10.2021/1225 *** LKK REF: CC4/LPC21010467/Aba3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto)
Sent: Tuesday, October 12, 2021 9:43 AM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: ACCIDENT INVOLVING YN7998E & YN9931J ALONG PIE TOWARDS TUAS ON 11.10.2021/1225

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,
Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 12 October, 2021 6:56 AM
To: assignments@lkkauto.com
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Summer (LKK Auto) <admin-d@lkkauto.com>
Subject: FW: ACCIDENT INVOLVING YN7998E & YN9931J ALONG PIE TOWARDS TUAS ON 11.10.2021/1225

Lonpac External - General

Our Ref: TBA

Dear Summer,

FYA. Our insured has not lodged the report.

Thank you.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



“In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused” .

From: Xin Hua <xinhuaworkshop1@gmail.com>
Sent: Monday, 11 October 2021 6:43 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: Re: ACCIDENT INVOLVING YN7998E & YN9931J ALONG PIE TOWARDS TUAS ON 11.10.2021/1225

Dear GERALD,

We would like to appoint Lkk Adrian Ling to conduct the PRI.

Kindly help to inform your insured to lodge report.

Thank you

Regards,
Allan

On Mon, 11 Oct 2021 at 16:31, GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Allan,

We intend to conduct a pre-repair survey of your client' s vehicle and enclose our list of Motor surveyors for your attention:-

1	Nicholas Tey-Appraisal
2	Jackson Quek – Appraisal
3	Joshua Ong - Appraisal
4	Steve Chen- LKK

5	Adrian Ling - LKK
6	Kenneth Kong - LKK
7	Qing Quo Xiang- LKK
8	Mohd Rasul - LKK
9	Marcus Chua -LKK

Please let us hear from you within the next 2 working days.

Our insured has not lodged the accident report.

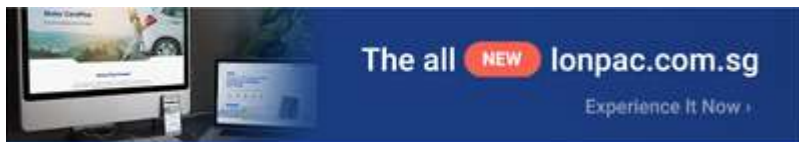
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



“In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused ” .

From: Xin Hua <xinhuaworkshop1@gmail.com>
Sent: Monday, 11 October 2021 4:14 pm
To: MT_Claim_SG <mt_claim@lonpac.com>; LILY KOH <lilykoh@lonpac.com>
Cc: Xin Hua <xinhuaworkshop@gmail.com>
Subject: ACCIDENT INVOLVING YN7998E & YN9931J ALONG PIE TOWARDS TUAS ON 11.10.2021/1225

To the officer in charge,

We are appointed workshop bearing the car plates YN7998E ,accident happened due to the collision by your insured YN9931J .

Kindly help to arrange for PRI at the following address:

Xinhua workshop

Reg:201838521G

No 23,kaki bukit ave 4,

#04-01(south wing)

S(415933)

Regards,

Allan

87867171

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.