

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 11 March 2022 8:47 AM
To: ONG LI LI
Cc: Admin A; MT_Claim_SG
Subject: RE: ACCIDENT INVOLVING YN7998E & YN9931J ALONG PIE TOWARDS TUAS ON 11.10.2021/1225 *** LKK REF: CC4/LPC21010467/Aba3 Our Ref: 20/21/21/VC00/025026
Attachments: YN7998E ESTIMATE_MARKED.pdf; Preliminary Advice_YN7998E.pdf; LKK Survey Photos.pdf

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: October 15, 2021 2:35 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING YN7998E & YN9931J ALONG PIE TOWARDS TUAS ON 11.10.2021/1225 *** LKK REF: CC4/LPC21010467/Aba3 Our Ref: 20/21/21/VC00/025026

Lonpac External - General

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 14 October 2021 5:38 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING YN7998E & YN9931J ALONG PIE TOWARDS TUAS ON 11.10.2021/1225 *** LKK REF: CC4/LPC21010467/Aba3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto)

Sent: Tuesday, October 12, 2021 9:43 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: ACCIDENT INVOLVING YN7998E & YN9931J ALONG PIE TOWARDS TUAS ON 11.10.2021/1225

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,
Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 12 October, 2021 6:56 AM

To: assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Summer (LKK Auto) <admin-d@lkkauto.com>

Subject: FW: ACCIDENT INVOLVING YN7998E & YN9931J ALONG PIE TOWARDS TUAS ON 11.10.2021/1225

Lonpac External - General

Our Ref: TBA

Dear Summer,

FYA. Our insured has not lodged the report.

Thank you.

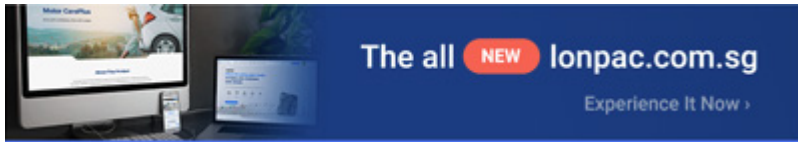
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



“In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused ”.

From: Xin Hua <xinhuaworkshop1@gmail.com>

Sent: Monday, 11 October 2021 6:43 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: ACCIDENT INVOLVING YN7998E & YN9931J ALONG PIE TOWARDS TUAS ON 11.10.2021/1225

Dear GERALD,

We would like to appoint Lkk Adrian Ling to conduct the PRI.

Kindly help to inform your insured to lodge report.

Thank you

Regards,
Allan

On Mon, 11 Oct 2021 at 16:31, GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Allan,

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of Motor surveyors for your attention:-

1	Nicholas Tey-Appraisal
2	Jackson Quek - Appraisal
3	Joshua Ong - Appraisal
4	Steve Chen- LKK
5	Adrian Ling - LKK
6	Kenneth Kong - LKK
7	Qing Quo Xiang- LKK
8	Mohd Rasul - LKK
9	Marcus Chua -LKK

Please let us hear from you within the next 2 working days.

Our insured has not lodged the accident report.

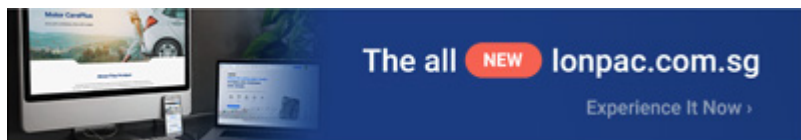
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



“In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused ”.

From: Xin Hua <xinhuaworkshop1@gmail.com>
Sent: Monday, 11 October 2021 4:14 pm
To: MT_Claim_SG <mt_claim@lonpac.com>; LILY KOH <lilykoh@lonpac.com>
Cc: Xin Hua <xinhuaworkshop@gmail.com>
Subject: ACCIDENT INVOLVING YN7998E & YN9931J ALONG PIE TOWARDS TUAS ON 11.10.2021/1225

To the officer in charge,

We are appointed workshop bearing the car plates YN7998E ,accident happened due to the collision by your insured YN9931J .

Kindly help to arrange for PRI at the following address:

Xinhua workshop

Reg:201838521G

No 23, kaki bukit ave 4,

#04-01 (south wing)

S (415933)

Regards,

Allan

87867171

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