# Meng Yan (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 12 October, 2021 11:25 AM
To: Janice Kee; 'SUR'; assignments

**Cc:** Anthony Cheong; Claims Dept of CTI

Subject: RE: SNM21D205773/C02/SLX2476D/LEWLC / FW: Pre Repair Survey for SJS 8581 T

(Your Ref: SLX 2476 D Our Ref: TKSF/M492-ACC-45366.21/sf)

**Attachments:** 45366 PRS.pdf

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

#### NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

#### Jenny Lew

Executive

Claims Department

# China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Janice Kee <janice.kee@ksteoptr.com>
Sent: Tuesday, 12 October 2021 11:23 am
To: Jenny Lew <jenny.lew@sg.cntaiping.com>

**Cc:** Anthony Cheong <cheonganthony@yahoo.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com> **Subject:** Re: SNM21D205773/C02/SLX2476D/LEWLC / FW: Pre Repair Survey for SJS 8581 T (Your Ref: SLX 2476 D

Our Ref: TKSF/M492-ACC-45366.21/sf)

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<sup>\*\*</sup> Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

Our client has agreed to the usage of Kenneth Kong from LKK Auto Consultants Pte Ltd as the Single Joint Expert to conduct the Pre-Repair Survey.

Kindly proceed to engage Kenneth Kong from LKK Auto Consultants Pte Ltd to perform the said Pre-Repair Survey.

Thank you.

Regards,
Janice Kee
c/o Teo Keng Siang LLC
111 North Bridge Road,
#29-07/08 Peninsula Plaza,
Singapore 179098
Tel: 6333 4222 Fax: 6333 5676

On Tue, Oct 12, 2021 at 11:18 AM Jenny Lew (jenny.lew@sg.cntaiping.com) wrote:

### **Without Prejudice**

Our reference: SNM21D205773/C02/SLX2476D/lewlc

Your reference: SJS8581T

Dear Sirs / Madam,

#### ACCIDENT INVOLVING SLX2476D & SJS8581T on 10/10/2021

We refer to your email of 11/10/2021.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)

3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

\*\* Note: Please cc to <a href="mailto:claimsdept@sg.cntaiping.com">com</a> when you reply to us.

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Regards,

#### Jenny Lew

Executive

Claims Department

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Sent:** Tuesday, 12 October 2021 10:29 am

**To:** Janice Kee <<u>janice.kee@ksteoptr.com</u>>; Anthony Cheong <<u>cheonganthony@yahoo.com.sg</u>>;

Jenny Lew < jenny. lew@sg. cntaiping. com>

**Cc:** Claims Dept of CTI <<u>claimsdept@sg.cntaiping.com</u>>

Subject: O/R: SNM21D205773/CO2/SLX2476D/LEWLC / FW: Pre Repair Survey for SJS 8581 T

(Your Ref: SLX 2476 D Our Ref: TKSF/M492-ACC-45366.21/sf)

Without Prejudice Save as to costs

Dear Jenny,

Please conduct PRS for SJS8581T.

Note: officer in charge Jenny Lew 63896172.

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Thank you

## **Chong Boon Sen**

Claims Department

## China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Janice Kee < janice.kee@ksteoptr.com>

**Sent:** Monday, 11 October 2021 4:34 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Pauline Tham

<pulline.tham@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So
Chow <sochow.chee@sg.cntaiping.com>; Chong Boon Sen <booksen.chong@sg.cntaiping.com>;

Lim Shu Min <shumin.lim@sg.cntaiping.com>; Adeline Chng

<adeline.chng@sg.cntaiping.com>; Angie Foo <angie.foo@sg.cntaiping.com>

**Cc:** Anthony Cheong <a href="mailto:cheonganthony@yahoo.com.sg">cheonganthony@yahoo.com.sg</a>

Subject: Pre Repair Survey for SJS 8581 T (Your Ref: SLX 2476 D Our Ref: TKSF/M492-

ACC-45366. 21/sf)

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Dear Sir,

We attach herewith our Pre-repair survey letter for your attention.

Kindly let us have the surveyor list for our attention.

Thank you.

Regards,
Janice Kee
c/o Teo Keng Siang LLC
111 North Bridge Road,
#29-07/08 Peninsula Plaza,
Singapore 179098

Tel: 6333 4222 Fax: 6333 5676