

**Veron Chen (LKKAUTO)**

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**From:** Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>  
**Sent:** Thursday, 14 April 2022 5:17 PM  
**To:** Admin AP Automotive Services  
**Cc:** Admin AP Automotive Services; info; Chrystia Liew; Paul Ho; Marcus Teo; Claims Dept of CTI; Veron Chen (LKKAUTO)  
**Subject:** RE: OUR REF: SNM21D205733/C02/GBJ8048J/TANKW & YOUR REF: GBK4099H, CM METAL PTE LTD (OWNER OF GBK 4099H), TPP LOD ACKNOWLEDGEMENT

[Confidential]

Without Prejudice

Hi Sir/Madam,

In the spirit for quick and amicable settlement, we propose a sum of \$6,238.45 (all in) in full and final settlement of your client's claim.

Breakdown as below,

Costs of Repair : \$5,671.00

Loss of Rental : \$560.00

LTA/GIA Searches : \$7.45

Total : **\$6,238.45**

Please note that the above offer is purely for amicable settlement and shall not be construed as an admission of liability.

Please ask your clients to consider the above offer and revert with the acceptance if we have a settlement on our above offer to resolve this matter amicably.

We look forward to your client's acceptance.

We shall revert upon hearing from you soon.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

**Billy Tan**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Claims Dept of CTI  
**Sent:** Tuesday, April 12, 2022 11:39 AM  
**To:** 'veronchen@lkkauto.com' <veronchen@lkkauto.com>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>  
**Cc:** 'Admin AP Automotive Services' <mota@apautomotive.services>; 'info' <info@apautosg.com>; 'Chrystia Liew' <chrystia@apautomotive.services>; 'Paul Ho' <paul@apautomotive.services>; 'Marcus Teo' <marcus@apautosg.com>; 'ClickUp: GBK 4099H' <a.c.1tefte5.u-37601217.fec4ea8a-d786-4ca8-9fb4-a9e4742961ad@tasks.clickup.com>  
**Subject:** OUR REF: SNM21D205733/C02/GBJ8048J/TANKW & YOUR REF: GBK4099H, CM METAL PTE LTD (OWNER OF GBK 4099H), TPP LOD ACKNOWLEDGEMENT

**WITHOUT PREJUDICE**  
**via EMAIL ONLY**

Dear Sir / Madam

We acknowledge receiving letter of demand dated 24<sup>th</sup> March 2022 with enclosures on 7<sup>th</sup> April 2022.

Please be assured that your claim is receiving our attention. We will contact you should we require additional information or other documents relating to the claim.

Kindly take note that this acknowledgement should not be construed as an admission of liability.

Please contact our claims department **Billy Tan 6389 6175** the officer in charge or **6389 6116** should you require our assistance or clarification.

**\*Kindly quote our claim reference number when replying.\***

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Thank you

Natalie Leong  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>  
**Sent:** Thursday, 7 April 2022 5:06 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>  
**Subject:** FW: FINAL BILL & SUPPORTING DOCUMENTS FOR GBK 4099H & YOUR REF: SNM21D205733 on 07.10.2021

Hi Boon Sen,

LOD For your action

### **NOTICE :**

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Thanks and Best Regards

**Billy Tan**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896175 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Sent:** Friday, 25 March 2022 11:46 AM  
**To:** Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Admin AP Automotive Services <[mota@apautomotive.services](mailto:mota@apautomotive.services)>; info <[info@apautosg.com](mailto:info@apautosg.com)>; Chrystia Liew <[chrystia@apautomotive.services](mailto:chrystia@apautomotive.services)>; Paul Ho <[paul@apautomotive.services](mailto:paul@apautomotive.services)>; Marcus Teo <[marcus@apautosg.com](mailto:marcus@apautosg.com)>; ClickUp:

GBK 4099H <a.c.1tefte5.u-37601217.fec4ea8a-d786-4ca8-9fb4-a9e4742961ad@tasks.clickup.com>

**Subject:** FW: FINAL BILL & SUPPORTING DOCUMENTS FOR GBK 4099H & YOUR REF: SNM21D205733 on 07.10.2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Billy,

Forward TP LOD for your necessary action.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Friday, 25 March 2022 11:20 AM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** FW: FINAL BILL & SUPPORTING DOCUMENTS FOR GBK 4099H & YOUR REF: SNM21D205733 on 07.10.2021

[CS/CTI21010453/Tvy3n2](#)

Hi

Kindly assist.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note:** *We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

**From:** Juliana . <[juliana@apautomotive.services](mailto:juliana@apautomotive.services)>

**Sent:** Friday, 25 March, 2022 11:05 AM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin AP Automotive Services <[mota@apautomotive.services](mailto:mota@apautomotive.services)>; info <[info@apautosg.com](mailto:info@apautosg.com)>; Chrystia Liew <[chrystia@apautomotive.services](mailto:chrystia@apautomotive.services)>; Paul Ho <[paul@apautomotive.services](mailto:paul@apautomotive.services)>; Marcus Teo <[marcus@apautosg.com](mailto:marcus@apautosg.com)>; ClickUp: GBK 4099H <a.c.1tefte5.u-37601217.fec4ea8a-d786-4ca8-9fb4-a9e4742961ad@tasks.clickup.com>

**Subject:** FINAL BILL & SUPPORTING DOCUMENTS FOR GBK 4099H & YOUR REF: SNM21D205733 on 07.10.2021

Dear Sir/Madam, **"WITHOUT PREJUDICE"**

Enclosed the final bill and relevant documents for your attention.

Kindly refer to attachment and revert back to us the soonest.

Breakdown as below:

Cost of Repair : S\$ 5,671.00

Loss of Rental : S\$ 2,247.00 (14 days x \$150.00) - with GST

Towing Charges : S\$

LTA Search : S\$ 7.45

Total : **S\$ 7,925.45**

If acceptable, kindly forward your discharge voucher to us to enable our client to complete and sign.

We appreciate your early reply.

Please do not hesitate to contact me should you have any queries thereof.

Best Regards,



***Ms Juliana***

**AP Automotive Services Pte Ltd  
(CLAIMS DEPARTMENT)**

ROC / GST REG NO : 202022890H

9006 Tampines Street 93 #01-202 Tampines Industrial Park A

Singapore 528840

TEL : 6970 4786

FAX : 6787 4886