

## Veron Chen (LKKAUTO)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Monday, 18 October 2021 9:56 AM  
**To:** 'Choo, Thelma'  
**Cc:** Admin-D (LKKAUTO); assignments; SUR; Teo, Grace  
**Subject:** RE: LKK \ CMTD2103035/THE - Pre-Repair Inspection for SMW2449D // Accident on 11/10/2021 @ 16:15HR at along Service Road behind North Bridge Centre involving Vehicle Number SMW 2449 D & SKL2814L

Dear Thelma,

Thank you for the email.

Will close the assignment and forward our invoice accordingly.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Choo, Thelma [mailto:thelma.choo@sompo.com.sg]  
**Sent:** Monday, 18 October 2021 9:47 AM  
**To:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Cc:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Teo, Grace <grace.teo@sompo.com.sg>  
**Subject:** RE: LKK \ CMTD2103035/THE - Pre-Repair Inspection for SMW2449D // Accident on 11/10/2021 @ 16:15HR at along Service Road behind North Bridge Centre involving Vehicle Number SMW 2449 D & SKL2814L

Dear Veron,

We refer to the email below from Zoom Autowerkz.

Please close the assignment and forward us your invoice for work done

Thank you

[Working From Home with effect from 03 April 2020 till further notice](#)

[\\*\\*\\* Please note that we have shifted to 50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623](#)

Best Regards  
**Thelma Choo**  
Claims Division  
D: 6322 4681 | T: 6461 6555



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Zoom Autowerks <[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)>

**Sent:** Friday, October 15, 2021 5:26 PM

**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Cc:** Catherine Chong (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Choo, Thelma <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>

**Subject:** Re: LKK \ CMTD2103035/THE - Pre-Repair Inspection for SMW2449D // Accident on 11/10/2021 @ 16:15HR at along Service Road behind North Bridge Centre involving Vehicle Number SMW 2449 D & SKL2814L

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Officer,

Client has withdrawn this claim.

On Tue, Oct 12, 2021, 11:03 Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)> wrote:

Without Prejudice

Our Reference: CMTD2103035/THE  
Your Reference: SMW2449B

Hi Elin,

We refer to your email of even date and agreed to appoint **Mr. Marcus** of **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr. Marcus** to conduct the survey for **SMW2449B** on a without Prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Thelma**.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

**[Working From Home with effect from 06 April 2020]**

Best Regards

**Grace Teo**

Claims Division

**D: 6329 5170 | T: 6461 6555**

**For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)**



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Zoom Autowerks <[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)>

**Sent:** Tuesday, October 12, 2021 9:50 AM

**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Cc:** Choo, Thelma <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>

**Subject:** Re: PRI \ CMTD2103035/THE - Pre-Repair Inspection for SMW2449D // Accident on 11/10/2021 @ 16:15HR at along Service Road behind North Bridge Centre involving Vehicle Number SMW 2449 D & SKL2814L

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear All,

Please arrange Marcus Chua from LKK.

Warmest Regards,

**Elin Cai**

**Zoom Autowerks Pte Ltd**

130 Bedok Reservoir Road

#08-1339 Singapore 470130

☎9450 7920

✉[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)

**- Please note our change in mailing/registered address with effect from 1st July 2018 -**

On Tue, Oct 12, 2021 at 8:36 AM Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)> wrote:

Our Reference: CMTD2103035/THE  
Your Reference: SMW2449B

Date: 12/10/2021

**Without Prejudice**  
**EMAIL ONLY**  
OUR Email: [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**  
**M/S ZOOM AUTOWERKZ PTE LTD**

Dear Elin,

**ACCIDENT INVOLVING SKL2814L & SMW2449B ON 11.10.2021**

We refer to your Notice of Accident dated 11/10/2021.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/  
[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	<b>Motor Surveyor</b>	<b>Surveyor</b>	<b>Selection (Indicate as tick)</b>
	FormTeam Consultancy	Frankie Pang	
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

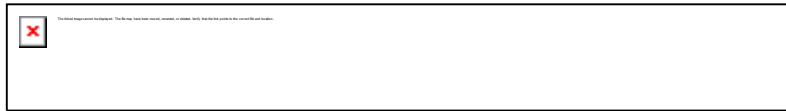
Best Regards

**Grace Teo**

Claims Division

**D:** 6329 5170 | **T:** 6461 6555

**For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)**



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**From:** Zoom Autowerks <[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)>

**Sent:** Monday, October 11, 2021 11:37 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Subject:** Pre-Repair Inspection for SMW 2449 D // Accident on 11/10/2021 @ 16:15HR at along Service Road behind North Bridge Centre involving Vehicle Number SMW 2449 D & SKL 2814 L

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Madam,

We are instructed by Goh Kim Leng to notify you of a road traffic accident on 11/10

/2021

at about 16:15HR along Service Road behind North Bridge Centre involving our client's vehicle registration number SMW 2449 D and vehicle registration number SKL 2814 L driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

***Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre, #01-53, Singapore 4178***

***08.***

Warmest Regards,

**Elin Cai**

**Zoom Autowerks Pte Ltd**

130 Bedok Reservoir Road

#08-1339 Singapore 470130

☎9450 7920

✉[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)

***- Please note our change in mailing/registered address with effect from 1st July 2018 -***