### **Veron Chen (LKKAuto)**

From: Hor, Yinrul < Yinrul.Hor@aig.com>
Sent: Wednesday, 13 October 2021 5:35 PM

To: Veron Chen (LKKAuto); 'Norazima Khairuddin'; claims@premiumauto.com.sg

Cc: Mohd Rizal, Nur Mariah Huibrechts; Nadaraja, Deeban; Admin A; SUR

Subject: RE: aigencrypt OD / 3693865279SG / SLF6888S - Final Excess

Hi Veron/Zoey,

Noted on below with thanks.

Be informed that coverage has been confirmed.

Final excess at \$1000.

Claim adjudicated based on current material facts, we reserve our rights to handle the case if deemed appropriate as and when new material facts arise or there is any incoming third party claim against insured's policy.

Thanks & Regards,

# Hor Yin Rul (Viviane) AIG

FNOL Adjuster I Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1002208 Yinrul.Hor@aig.com | www.aig.sg

From: Veron Chen (LKKAuto) < veronchen@lkkauto.com>

Sent: Wednesday, October 13, 2021 4:52 PM

To: Hor, Yinrul <Yinrul.Hor@aig.com>; 'Norazima Khairuddin' <nora.khai@premiumauto.com.sg>;

claims@premiumauto.com.sg

Cc: Mohd Rizal, Nur Mariah Huibrechts < Nur Mariah Huibrechts. Mohd Rizal @aig.com >; Nadaraja, Deeban

<Deeban.Nadaraja@aig.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

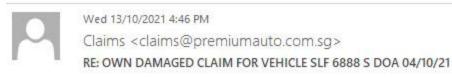
Subject: [EXTERNAL] RE: aigencrypt OD / 3693865279SG / SLF6888S - Advise Reason on Late Reporting and Amend

Reporting Date in Undertaking Letter

This message is from an external sender; be cautious with links and attachments.

Dear Yin Rul,

Please see reply from Premium Automobile.



Veron Chen (LKKAuto); Admin-D (LKKAuto); Admin A; SUR

Cc daims@premiumauto.com.sg

#### Dear Veron,

I have check with the customer he said he was tied up with work and overlook. He came to us on 7/10/2021 at 5 pm Therefore, we are only able to retrieve the CI the following day and submit GIA on 8/10/2021.

Thank you Best Regards, Zoey Kum Claims Advisor Premium Automobiles Pte Ltd (Reg No 199902271W) 55 Ubi Road 1 Road Singapore 408699 p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183 e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hor, Yinrul [mailto:Yinrul.Hor@aig.com] Sent: Tuesday, 12 October 2021 3:16 PM

To: 'Norazima Khairuddin' <nora.khai@premiumauto.com.sg>; claims@premiumauto.com.sg

Cc: Mohd Rizal, Nur Mariah Huibrechts < Nur Mariah Huibrechts. Mohd Rizal@aig.com >; Nadaraja, Deeban

<Deeban.Nadaraja@aig.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: aigencrypt OD / 3693865279SG / SLF6888S - Advise Reason on Late Reporting and Amend Reporting Date in

**Undertaking Letter** Importance: High

Dear Nora/team,

We refer to the above OD claim.

Kindly advise the reason accident reporting done after 4 days from accident.

In addition, kindly confirm the reporting date in undertaking letter and do necessary amendment.

#### ACCIDENT STATEMENT

 Date of Submission
 08/10/2021
 10:02 (SGT)

 Date of Accident
 04/10/2021 10:00 (SGT)

 Exact Location of Accident
 6 Tanah Merah Kechil Link, Singapore 465419

 Additional Location Information
 URBAN VISTA

 Country/State of Loss
 Singapore

#### DETAILS OF OWN VEHICLE

CI ECOOOC

UNDERTAKING
I,
at Accordent Statement lodged by the on Accordent lodged by the Occupant lodged by the on Accordent lodged by the Occupant lodged

Thanks & Regards,

Vehicle Registration Number

## Hor Yin Rul (Viviane)

FNOL Adjuster I Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1002208 Yinrul.Hor@aig.com | www.aig.sg

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