

Our Ref: CT1021/SHD6667X/CK(st)
Date: 26.10.2021

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 03.10.2021 INVOLVING SHD6667X & SLJ3689Z ALONG ANG MO KIO AVE 1

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHD6667X, which was involved in the captioned accident with your insured vehicle No SLJ3689Z.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	2,568.00
2. Loss of Rental	4 days x S\$ 110.67	S\$	442.68
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	4 days x S\$ 80.00	S\$	320.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	3,332.68
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: 62141843

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)


**ACCIDENT INVOLVING i 40 SHD6667X , SLJ3689Z
ALONG CTE (SLE)****ON 03-Oct-21 18:05**I / We **TAN HOCK HUAT** (Hirer) NRIC No.: **SXXXX388E**and/or (Relief) NRIC No.: **SXXXX388E**Taxi Number **SHD6667X**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **04-Oct-2021**Name of Hirer **TAN HOCK HUAT**Hirer NRIC **SXXXX388E**

Signature :

Address **237 HOUGANG STREET 21 #04-404
530237**Contact No. **96197080**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNW00005822000 Claim No : SNM21D205645/LKKDS

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$ 3,212.68
SINGAPORE DOLLARS THREE THOUSAND TWO HUNDRED TWELVE AND
CENTS SIXTY EIGHT ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 6667X
Insured Vehicle No. : SLJ 3689Z

Date of Loss : 03/10/2021
Place of Accident : CTE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TRADECOMM PTE LTD
Driver Name : BEN HENG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	2,568.00
(3) Loss of Use /Rental/ Earning	S\$	642.68
(4) CIA/Police Reports/ Investigation Results /Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	3,212.68
	=====	

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : 1XXXXX821R

Signature : 

Date : 29/12/2021

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHD6667X

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
09.04.2015

CHASSIS CODE
KMHLE41UMFU067948

NO/DATE
91605888 18.10.2021

JOB NO.
305489351

ODOMETER READING

JOB TYPE

Description : 3P 03.10.2021

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		2,400.00
Add GST @ 7.000 %		168.00
Total Invoice amount		2,568.00

Issued by : CHEWBEELENG 18.10.2021 13:11:20
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

1) WE/WE' TAKE/TAKE ALL REASONABLE PRECAUTIONS AGAINST FIRE THEFT OR ACCIDENTAL DAMAGE. THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS ANY VEHICLES ARE DRIVEN AND TESTED AT OWNERS RISK.
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS (FROM EACH DELIVERY) GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS, OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3) INTEREST OF 14% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
4) ON BASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT21100029

Date: 18 October 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	03/10/2021	@ 18:05 hrs
ALONG	CTE (SLE)	
INVOLVING	SLJ3689Z	

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD6667X** (the "Taxi"). The Taxi was hired to **TAN HOCK HUAT IC NO SXXXX388E** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$110.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SLJ3689Z

Date of Accident

03/10/2021



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**

Period of Insurance **12/09/2020 - 07/12/2021**

Requested By **Huang Xiao Yan (COMFORTDEL...**

Requested Date **04/10/2021 11:10**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

**ACCIDENT INVOLVING SLJ 3689Z & SHD 6667X ALONG/AT CTE TOWARDS SLE
(NEAR AMK AVE 1 EXIT) ON 03/10/2021**

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Fri 10/22/2021 10:02 PM

To: jv.isabel@hotmail.com <jv.isabel@hotmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC3/CTI21010445/Vrs3

TRADECOMM PTE LTD- BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING SLJ 3689Z & SHD 6667X ALONG/AT CTE TOWARDS SLE (NEAR AMK AVE 1
EXIT) ON 03/10/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHD 6667X against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favor as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

RE: SNM21D205645/C02/SLJ3689Z/LEEPG / FW: Direct Settlement - Accident Involving SLJ 3689Z (OI : CTI - TBA) and SHD 6667X (TP : LKK REF - CC3/CTI21010445/Vbs3) on 03/10/2021

Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Fri 12/24/2021 8:31 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Hi Jaslin

Please proceed as proposed.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Wednesday, 15 December 2021 12:54 pm

To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: SNM21D205645/C02/SLJ3689Z/LEEPG / FW: Direct Settlement - Accident Involving SLJ 3689Z (OI : CTI - TBA) and SHD 6667X (TP : LKK REF - CC3/CTI21010445/Vbs3) on 03/10/2021

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Dear Cecilia

Please find attached video.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Sent: Wednesday, December 15, 2021 11:41 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D205645/C02/SLJ3689Z/LEEPG / FW: Direct Settlement - Accident Involving SLJ 3689Z (OI : CTI - TBA) and SHD 6667X (TP : LKK REF - CC3/CTI21010445/Vbs3) on 03/10/2021

Dear LKK

We note that the repair cost inclusive the front damage. Please forward us the TP VF that shows OI rolled back.

Thank you.

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Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Monday, 6 December 2021 12:59 pm

To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: SNM21D205645/C02/SLJ3689Z/LEEPG / FW: Direct Settlement - Accident Involving SLJ 3689Z (OI : CTI - TBA) and SHD 6667X (TP : LKK REF - CC3/CTI21010445/Vbs3) on 03/10/2021

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Dear Sirs/Mdm,

ACCIDENT INVOLVING SLJ 3689Z (CTI) AND SHD 6667X (TP) ON 03/10/2021

We refer to the above matter.

We seek your approval to offer repairer "COMFORTDELGRO ENGINEERING PTE LTD" at **\$3,212.68 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 6,293.20	\$ 2,568.00 (\$2,400.00 + 7% GST)
2. Loss of Rental (4 days x \$110.67)	\$ 442.68	\$ 442.68(4 days x \$110.67)
3. Loss of Income (4 days x \$80.00)	\$ 320.00	\$ 200.00 (4 days x \$50.00)
3. LTA / GIA Search Fee	\$ 2.00	\$ 2.00

Surveyor recommended 3 days for repair + 1 PRS =4 DAYS

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Sent: Saturday, December 4, 2021 9:32 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Subject: RE: SNM21D205645/C02/SLJ3689Z/LEEPG / FW: Direct Settlement - Accident Involving SLJ 3689Z (OI : CTI - TBA) and SHD 6667X (TP : LKK REF - CC3/CTI21010445/Vbs3) on 03/10/2021

Hi Jaslin

Any update?

Thank you.

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Best Regards,

Cecilia Lee

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>**Sent:** Thursday, 11 November 2021 10:11 am**To:** Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>**Subject:** Re: SNM21D205645/C02/SLJ3689Z/LEEPG / FW: Direct Settlement - Accident Involving SLJ 3689Z (OI : CTI - TBA) and SHD 6667X (TP : LKK REF - CC3/CTI21010445/Vbs3) on 03/10/2021

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Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Jaslin,

FYNA, CC3/CTI21010445/Vrs3

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Sent: Thursday, November 11, 2021 8:52 AM
To: Admin A <admin-a@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>
Subject: RE: SNM21D205645/C02/SLJ3689Z/LEEPG / FW: Direct Settlement - Accident Involving SLJ 3689Z (OI : CTI - TBA) and SHD 6667X (TP : LKK REF - CC3/CTI21010445/Vbs3) on 03/10/2021

Hi LKK

Please update case status.

Thank you.

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Best Regards,

Cecilia Lee

Senior Executive

Claims Department

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From: Cecilia Lee Peng Geok
Sent: Tuesday, 12 October 2021 4:34 pm
To: jasperchua@lkkauto.com
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; admin-a@lkkauto.com; suli@lkkauto.com
Subject: RE: SNM21D205645/C02/SLJ3689Z/LEEPG / FW: Direct Settlement - Accident Involving SLJ 3689Z (OI : CTI - TBA) and SHD 6667X (TP : LKK REF - CC3/CTI21010445/Vbs3) on 03/10/2021

Hi Jasper

Attached OI's SAS.

Please obtain VF from TP that shows OI rolled back to his taxi.

Thank you.

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Best Regards,

Cecilia Lee

Senior Executive

Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 12 October 2021 3:29 pm

To: suli@lkkauto.com; admin-a@lkkauto.com; jasperchua@lkkauto.com; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D205645/C02/SLJ3689Z/LEEPG / FW: Direct Settlement - Accident Involving SLJ 3689Z (OI : CTI - TBA) and SHD 6667X (TP : LKK REF - CC3/CTI21010445/Vbs3) on 03/10/2021

Dear all,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM21D205645/C02/SLJ3689Z/LEEPG.

Dear Cecilia,

Pls revert LKK.

NOTICE :

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, 12 October 2021 2:34 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLJ 3689Z (OI : CTI - TBA) and SHD 6667X (TP : LKK REF - CC3/CTI21010445/Vbs3) on 03/10/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHD 6667X at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd