

RE: SNM21D205645/C02/SLJ3689Z/LEEPG / FW: Direct Settlement - Accident Involving SLJ 3689Z (OI : CTI - TBA) and SHD 6667X (TP : LKK REF - CC3/CTI21010445/Vbs3) on 03/10/2021

Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Tue 10/12/2021 4:34 PM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>

 1 attachments (942 KB)

bill (31).pdf;

Hi Jasper

Attached OI's SAS.

Please obtain VF from TP that shows OI rolled back to his taxi.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 12 October 2021 3:29 pm

To: suli@lkkauto.com; admin-a@lkkauto.com; jasperchua@lkkauto.com; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D205645/C02/SLJ3689Z/LEEPG / FW: Direct Settlement - Accident Involving SLJ 3689Z (OI : CTI - TBA) and SHD 6667X (TP : LKK REF - CC3/CTI21010445/Vbs3) on 03/10/2021

Dear all,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM21D205645/C02/SLJ3689Z/LEEPG.

Dear Cecilia,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, 12 October 2021 2:34 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLJ 3689Z (OI : CTI - TBA) and SHD 6667X (TP : LKK REF - CC3/CTI21010445/Vbs3) on 03/10/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHD 6667X at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd