

## Asher Sng (LKKAuto)

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**From:** Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>  
**Sent:** Monday, 6 December 2021 12:09 PM  
**To:** CS A Team; Admin A  
**Subject:** LOD Re: Accident on 6/10/2021 involving SHC 4103A & SMY 3307K (AIG's insured)  
Our Ref: TAX/10/21/2009/Ig  
**Attachments:** 10 21 2009 - supporting documents.pdf; SHC4103 - police report.pdf  
**Follow Up Flag:** Follow up  
**Flag Status:** Flagged  
**Categories:** PENDING FOR TP EVIDENCE

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$4,100.00
Loss of Rental	\$1,202.50 ( 18.5 days x \$65.00 )
LTA Search Fee	\$7.00
<b>Total</b>	<b>\$5,309.50</b>

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) Police/GIA reports
- 4) Accident vehicle laid-up report

**Our hirer is claiming his injury and loss of income through his own lawyer.**

Please acknowledge receipt within 14 days from the date hereof and let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

STRIDES Automotive Services Pte Ltd



**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**

I, STRIDES TAXI PTE LTD (the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHC 4103A (vehicle no.) hereby authorize STRIDES AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHC 4103A that was damaged pursuant to the accident which occurred on 06/10/2021 (date) along GUILLEMARD ROAD / BEHIND CITY PLAZA (location) involving vehicle no/s SMY 3307K ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of STRIDES TAXI PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 2 (day) of March (month) 2022 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **STRIDES AUTOMOTIVE SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,950.00** (Global Sum) for vehicle no. **SHC 4103A** that was damaged pursuant to the accident which occurred on **06/10/2021** (date) along **GUILLEMARD ROAD / BEHIND CITY PLAZA** (location) involving vehicle no/s **SMY 3307K**.

This is pursuant to the inspection conducted on **08/10/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **STRIDES TAXI PTE LTD** (“the third party claimant”) of vehicle no. **SHC 4103A** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 4103A** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 2 (day) of March (month) 2022 (year)



*Mrb*

Signed by appointed surveyor



Signed by “the workshop” (with chop)

\*\*\* This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

**STRIDES**

TAXI

**Strides Taxi Pte Ltd**

**MEMORANDUM**

To: Claims Dept

Our Ref: TAX/10/21/2009

From: Strides Taxi Pte Ltd

Date: 22/10/2021

**ACCIDENT ON 6/10/2021 INVOLVING SHC 4103A & SMY 3307K ALONG  
GUILLEMARD ROAD (BEHIND CITY PLAZA)**

This is to confirm that the daily rental rate for SHC 4103A is \$65.00 per day.

Please proceed to recover any rental loss from the third party as a result of the  
above accident.

Thank you.

Yours sincerely  
STRIDES TAXI PTE LTD



for Manager

## Laid Up Report

Accident Start Date : 01/10/2021  
Accident End Date : 26/10/2021

Date Generated : 26/10/2021  
User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/10/21/2009	SHC4103A	Strides Taxi Pte Ltd	TOYOTA	PRIUS	24112591	06/10/2021 1:13 PM	25/10/2021 9:44 AM

**STRIDES**

AUTOMOTIVE

Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705**RECEIVED****23 NOV 2021**SMRT AUTOMOTIVE SERVICES PTE LTD  
Claims & Insurance AgencyStrides Automotive Services Pte. Ltd.  
2 Tanjong Katong Road, Tower 3, Paya  
Lebar Quarter, #08-01, Singapore 437161  
Tel: 65 69083530 Fax: 65 69083592**Tax Invoice**GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV211100182  
Date : 16.11.2021  
Vehicle No. : SHC4103A  
Your Ref No. : TAX/10/21/2009  
Our Ref No. : 24112591  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR	1.00				\$ 4,100.00
GRAND TOTAL					\$ 4,100.00

Remark :

Make/Model : TOYOTA PRIUS  
Accident Date : 06.10.2021**Payment Instructions**

- By Cheque: Crossed and made payable to "Strides Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.
- By Bank Transfer:
  - Account Name : Strides Automotive Services Pte. Ltd.
  - Bank Name : DBS Bank Ltd - SGD
  - Bank Account No.: 018-008617-4
  - Swift Code : DBSSSGSG

*Koo Yew Chung*

Koo Yew Chung (Nov 18, 2021 17:05 GMT+8)

Authorised Signature  
for Strides Automotive Services Pte. Ltd.

## Enquire Vehicle-Related Transaction History

### Transaction History Details

Log Date/Time: 07 Oct 2021 / 14:11:20

Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SMY3307K		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20211007141120426854

Search Date / Time: 06 Oct 2021 13:10:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Monday, 13 December 2021 4:33 PM  
**To:** SURESH.MINHAS@ICLOUD.COM  
**Subject:** ACCIDENT INVOLVING SMY 3307K AND SHC 4103A ON 06/10/2021  
**Attachments:** TP VIDEO.mp4

**Our Ref: CC3/AIG21010444/R1es3**

13 DEC 2021

**SURESH MINHAS**

Dear Sir/Madam,

**ACCIDENT INVOLVING SMY 3307K AND SHC 4103A ON 06/10/2021**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher  
*Case Handler*  
Email: [Ashersng@lkkauto.com](mailto:Ashersng@lkkauto.com)

*c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*



## Print Received Message

This mail is associated with :

**\*SHC4103A (1768799735SG)**  
**[SMY3307K]**

TP

Strides Taxi Pte Ltd

Oct 6 2021 1:00PM

[SURESH MINHAS]

Smrt Automotive Services Pte Ltd

**From**      **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS)**, sent on **03/02/2022 10:26 AM**.  
**To**         LKK\_HQ  
**Subject**   **Alert - Adj Mandate Approved (\$5017.00) - SHC4103A - Claim Handler: MdNoor, Norsiah**

Approved:5017.00:Please offer as follows: COR \$ 4,100.00 LOR \$ 780-910.00 (12-14D X \$65) LTA \$ 7.00 Total:  
\$4887.00 - \$5017.00