

國際汽車維修  
KT MOTORWERK

Blk 3012 Bedok Ind. Park E #01-2020 Singapore 489978.  
(Bedok North Ave, 4) Tel: 98287487 Fax: 6448 5177  
Email: ktmotorwerk@hotmail.com  
Reg. No.: 53373462B

Telephone: 98287487  
Email: ktmotorwerk@hotmail.com

22-Mar-22

Our Ref : SMH3237T

**CHINA TAIPING INSURANCE(SINGAPORE) PTE LTD**

**Motor Claims Department**

3 ANSON ROAD, #16-00, SPRINGLEAF TOWER  
S(079909)

Dear Sir/Mdm

**ACCIDENT INVOLVING SMH3237T AND SMX1780U ALONG REPUBLIC BLVD TWDS ECP**

Please refer to the above mentioned accident.

We are writing in on the behalf of LIM YONG BOON  
the registered owner of motor vehicle number SMH3237T which was involved in the above accident.

We are instructed that the above accident was caused solely and completely by the negligence of your insured's vehicle number **SMX1780U** As a result of which, our client have suffered loss and and expenses.

We are instructed by our client to claim for :

1. Cost of Repair (Agree with Surveyor)	\$4,800
2. Rental	\$1,160.00
3. Third party search fees	\$7.45
<b>TOTAL AMOUNT</b>	<b>\$ 5,967.45</b>

We enclsod hereby the following documents, for your consideration :

- (A) Final Repair Bill
- (B) Discharge Voucher
- (C) Letter of Authority
- (D) Third Party search fees
- (E) Rental Invoice

"My execution of this Discharge  
Voucher is only for my claim  
for property damage and not  
prejudicial to any other claims"

Kindly acknowledge receipt of the above said documents and your favorable reply is greatly appreciated.

JOHN

Mobile: 98287487

Email: ktmotorwerk@hotmail.com

**國際汽車維修**  
**KT MOTORWERK**

Blk 3012 Bedok Ind. Park E #01-2020 Singapore 489978.  
(Bedok North Ave. 4) Tel: 98287487 Fax: 6448 5177  
Email: ktmotorwerk@hotmail.com  
Reg. No.: 53373462B

**LETTER OF AUTHORITY AND INDEMNITY**

ACCIDENT INVOLVING VEHICLE NO. SMH3237T AND SMX1780U  
AT/ALONG Republic Blvd Twos GCP  
ON 06 DAY 10 MONTH 2021 YEAR

- a) I/We, the owner of vehicle no. SMH3237T hereby instruct and authorize you to commence repair to the said vehicles.
- b) You are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment are given by me/us with respect to the conduct of my/our claims against third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party.
- c) You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit. Upon settlement of my claim, you are authorized to sign any Discharge Voucher or any document to confirm my acceptance of the settlement as full and final discharge of my claim, on my behalf.
- d) Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional cost and disbursements for acting for me/us and to relieve payment of the balance of the settlement sum on my/our behalf directly into your account.
- e) In the event that, I/we am/are required to attend at my/our solicitors' office or to attend court in connection to my/our claim, I/we shall render full co-operation.
- f) In the event that my/our claim against the third party and/or his insurers is Not successful or cannot be proceeded with, I/we authorized you to make a claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respects, I/we understand and accept that the excess amount applicable under the policy of insurance shall be borne by me/us. I/we shall also be personally liable to bear all legal cost incurred by you in claiming back for the repair cost by your Solicitors.
- g) If for whatever reasons, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any loses recoverable under the policy of insurance or make any offer to pay less than the amount claimed by you, I/we agree to undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
- h) I/we have read and understand the above statement and agreed.

Dated this 07 day 10 month 2021 year

Signature



Name

: Lim Yong Boon

NRIC/ROC No.

: S7529991E

Address

: Blk 37 Cambridge Road  
#04-145 B 210037

Company Stamp

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00037562100 Claim No : SNM21D205718/C02/SMX1780U/TOHHS

Claimant : LIM YONG BOON

Amount : **S\$5,400.00**  
Singapore Dollars Five Thousand Four Hundred Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMH3237T  
Insured Vehicle No. : SMX1780U

Date of Loss : 06/10/2021  
Place of Accident : REPUBLIC BLVD TWDS ECP

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : NG WEE LIANG (WANG WEILONG)  
Driver Name : NG WEE LIANG (WANG WEILONG)

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) Global Sum	S\$ 5,400.00
	=====
TOTAL . . . . .	S\$ 5,400.00
	=====

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Claimant Name : LIM YONG BOON NRIC No : S7529991E

Signature :  Date : 07-06-22

國際汽車維修  
**KT MOTORWERK**  
Blk 3012 Bedok Ind. Park E #01-2020 Singapore 489978.  
(Bedok North Ave. 4) Tel: 98287487 Fax: 6448 5177  
Email: ktmotorwerk@hotmail.com  
Reg. No.: 533734620

Telephone: 98287487  
Fax: 64485177  
Email: ktmotorwerk@hotmail.com

Tax Invoice No : T100112

**FINAL REPAIR BILL**

Date : 22.03.2022

**CHINA TAIPING INSURANCE(SINGAPORE) PTE LTD**

Motor Claims Department  
3 ANSON ROAD, #16-00, SPRINGLEAF TOWER  
S(079909)

Vehicle Number : SMH3237T  
Make/Model : HONDA STREAM  
Date of Accident : 06.10.2021

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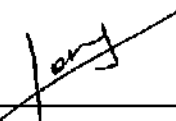
Cost of Repair (Recommended By Surveyor)

\$4,800.00

**GRAND TOTAL**

\$ 4,800.00

ISSUED BY

  
\_\_\_\_\_  
Mr John  
Mobile: 98287487  
Email: ktmotorwerk@hotmail.com



**AUTO LINGO PTE LTD**  
1 KAKI BUKIT AVENUE 6  
#02-22 AUTOBAY @ KAKI BUKIT  
SINGAPORE 417883

UEN: 201922239K

## Invoice

Invoice No: 00001443  
Date: 12/10/2021  
Page: 1

**Bill To**  
KT MOTORWERK  
3012 BEDOK INDUSTRIAL PARK E  
#01-2020  
SINGAPORE 489978

Sales Person	P.O. Number	Date Shipped	Shipped Via	Terms
	SKD8706T			C.O.D.

Description	Car Plate	Car Description	Amount (\$\$)
HIRER NAME: LIM YONG BOON NRIC: S7529991E REPLACEMENT CAR PLATE NO: SMH3237T BILLING PERIOD: 07/10/2021 - 13/10/2021 (6 DAYS) RATE: \$150/DAY	SKD8706T	VOLKSWAGEN TOURAN	1,160.00

Memo:

Total: 1,160.00



**VEHICLE RENTAL AGREEMENT**

**DATE:**

This is a rental agreement between us **CARS 88 HIRE PTE LTD** UEN No. 201820615D AND

1. **HIRER PARTICULARS**

Full Name (As in NRIC):	LIM YONG BOON	NRIC:	S7529991E
Residential Address:	BLK 37 CAMBRIDGE ROAD #04-145 (S) 210037		
Contact No:	82881520		
Email Address:	-		

2. **DESCRIPTION OF VEHICLE ("THE VEHICLE")**

Registration No:	SKD870GT	Colour:	Blue
Make:	VOLKSWAGEN	Model:	TOURAN
Chassis No:	WVGZZZ1TZW062167	Engine No:	CAV368316

2. **RENTAL RATE & DURATION**

Start Date:	07.10.2021	End Date:	13.10.2021
Rates Per Day / Week / Month	\$ 150		

Petrol Out:

\*Empty/1/4 tank/1/2 tank/3/4 tank/Full  
(Vehicle must be returned with same level of petrol)

3. **EXCESS**

Section I	\$3,000.00	Section II	\$2,000.00
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Signed by the **Hirer**

  
Name: \_\_\_\_\_

Signed by **Cars 88 Hire Pte. Ltd.**

  
Name: \_\_\_\_\_



# Land Transport Authority

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 07 Oct 2021 / 13:32:59

Receipt Date/Time : 07 Oct 2021 / 13:32:58

## Tax Invoice/Receipt

Receipt No. : ITNET-00000-211007-001818

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SMX1780U As at 06 Oct 2021/19:22:00 Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SMX1780U Enquiry Fee 20211007133140884647	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	400682XXXXXX7606	eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 9 March 2022 3:36 PM  
**To:** 'hsepsalm@hotmail.com'  
**Subject:** ACCIDENT INVOLVING SMX 1780U(CHINA TAIPING) AND SMH 3237T AT/ALONG FROM SUNTEC TWDS ECP ON 06/10/2021

04 March 2022

**Mr Ng Wee Liang (Wang WeiLong)**

[By Email Only]

Dear Sir/Madam,

**You Ref: SMX1780U**

**Our Ref: CC6/CTI21010443/Ars3**

**ACCIDENT INVOLVING SMX 1780U(CHINA TAIPING) AND SMH 3237T AT/ALONG FROM SUNTEC TWDS ECP ON 06/10/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SMH3237T against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)



## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 8 June 2022 8:30 AM  
**To:** Alfred Toh  
**Cc:** Claims Dept of CTI; Admin A  
**Subject:** RE: [Seek Mandate] - O/R : SNM21D205718/C02/SMX1780U/TOHHS / Direct Settlement - Accident Involving SMX 1780U and SMH 3237T (TP : LKK REF - CC6/CTI21010443/Abs3) on 06/10/2021

Dear Sirs,

For an update, we have settled the matter at a global sum of \$5,400.00(all-in) with third party.

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Sent:** Tuesday, 17 May 2022 9:17 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Subject:** RE: [Seek Mandate] - O/R : SNM21D205718/C02/SMX1780U/TOHHS / Direct Settlement - Accident Involving SMX 1780U and SMH 3237T (TP : LKK REF - CC6/CTI21010443/Abs3) on 06/10/2021

**LKK REF - CC6/CTI21010443/Abs3**  
**SNM21D205718/C02/SMX1780U/TOHHS**

Dear Sirs

We refer to your email of 13 May 2022.

Please proceed to offer up to \$5,527.45.

**Best Regards**

**Alfred Toh**  
**Senior Executive**

Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Friday, 13 May 2022 8:46 am

**To:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** [Seek Mandate] - O/R : SNM21D205718/C02/SMX1780U/TOHHS / FW: Direct Settlement - Accident Involving SMX 1780U and SMH 3237T (TP : LKK REF - CC6/CTI21010443/Abs3) on 06/10/2021

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Your ref: **SNM21D205718/C02/SMX1780U/TOHHS**

LKK ref : CC6/CTI21010443/Aps3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SMX1780U(CHINA TAIPING) AND SMH3237T(TP) ON 06/10/2021**

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "KT MOTORWERK" at **\$5,527.45(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$11,145.60	\$ 4,800.00
2. Loss of Rental (6days)	\$ 1,160.00	\$ 720.00 (6days x \$120.00)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
<b>Total</b>	<b>\$12,313.05</b>	<b><u>\$ 5,527.45</u></b>

Surveyor recommended 6days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 12/05/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Thursday, 10 March 2022 11:51 AM

**To:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Subject:** RE: O/R : SNM21D205718/C02/SMX1780U/TOHHS / FW: Direct Settlement - Accident Involving SMX 1780U and SMH 3237T (TP : LKK REF - CC6/CTI21010443/Abs3) on 06/10/2021

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Sent:** Wednesday, February 23, 2022 10:53 AM

**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>; Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** RE: O/R : SNM21D205718/C02/SMX1780U/TOHHS / FW: Direct Settlement - Accident Involving SMX 1780U and SMH 3237T (TP : LKK REF - CC6/CTI21010443/Abs3) on 06/10/2021

**LKK REF - CC6/CTI21010443/Abs3**

**CTI REF - SNM21D205718/C02/SMX1780U/TOHHS**

Dear Sirs

Attach herewith Insured's SAS report for your attention and necessary action.

Please let us have a copy of the Preliminary Advice.

**NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com). Any inconvenience caused is much regretted.**

**Best Regards**

**Alfred Toh**  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

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**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Sent:** Wednesday, January 26, 2022 8:55 AM

**To:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: O/R : SNM21D205718/C02/SMX1780U/TOHHS / FW: Direct Settlement - Accident Involving SMX 1780U (OI : CTI - TBA) and SMH 3237T (TP : LKK REF - CC6/CTI21010443/Abs3) on 06/10/2021

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Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

**"Wishing You Happiness & Prosperity Chinese New Year 2022"**

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, 12 October 2021 1:38 PM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jasper Chua (LKK Auto)

<[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

Cc: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R : SNM21D205718/C02/SMX1780U/TOHHS / FW: Direct Settlement - Accident Involving SMX 1780U (OI : CTI - TBA) and SMH 3237T (TP : LKK REF - CC6/CTI21010443/Abs3) on 06/10/2021

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no SNM21D205718/C02/SMX1780U/TOHHS.

Dear Alfred,

Pls revert LKK.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

**Chong Boon Sen**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Tuesday, 12 October 2021 10:57 am

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SMX 1780U (OI : CTI - TBA) and SMH 3237T (TP : LKK REF - CC6/CTI21010443/Abs3) on 06/10/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SMH 3237T at M/s KT MOTORWERK on 08/10/2021 on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jasper.

***To check availability of the case handler, you may contact the undersigned.***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**