

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 10 March 2022 11:51 AM
To: Alfred Toh
Cc: Admin A; claimsdept@sg.cntaiping.com
Subject: RE: O/R : SNM21D205718/C02/SMX1780U/TOHHS / FW: Direct Settlement - Accident Involving SMX 1780U and SMH 3237T (TP : LKK REF - CC6/CTI21010443/Abs3) on 06/10/2021
Attachments: SMH3237T ESTIMATE_MARKED.pdf; Preliminary Advice_SMH3237T.pdf; LKK Survey Photos.pdf

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, February 23, 2022 10:53 AM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: O/R : SNM21D205718/C02/SMX1780U/TOHHS / FW: Direct Settlement - Accident Involving SMX 1780U and SMH 3237T (TP : LKK REF - CC6/CTI21010443/Abs3) on 06/10/2021

LKK REF - CC6/CTI21010443/Abs3

CTI REF - SNM21D205718/C02/SMX1780U/TOHHS

Dear Sirs

Attach herewith Insured's SAS report for your attention and necessary action.

Please let us have a copy of the Preliminary Advice.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Wednesday, January 26, 2022 8:55 AM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: O/R : SNM21D205718/C02/SMX1780U/TOHHS / FW: Direct Settlement - Accident Involving SMX 1780U (OI : CTI - TBA) and SMH 3237T (TP : LKK REF - CC6/CTI21010443/Abs3) on 06/10/2021

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Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 12 October 2021 1:38 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R : SNM21D205718/C02/SMX1780U/TOHHS / FW: Direct Settlement - Accident Involving SMX 1780U (OI : CTI - TBA) and SMH 3237T (TP : LKK REF - CC6/CTI21010443/Abs3) on 06/10/2021

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no SNM21D205718/C02/SMX1780U/TOHHS.

Dear Alfred,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Tuesday, 12 October 2021 10:57 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMX 1780U (OI : CTI - TBA) and SMH 3237T (TP : LKK REF - CC6/CTI21010443/Abs3) on 06/10/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SMH 3237T at M/s KT MOTORWERK on 08/10/2021 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd