

Our Ref: CT1021/SH 6959C/JW(st)
Date: 25.11.2021

AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY.AIG BUILDING #07-16
Singapore 079120

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 09.10.2021 INVOLVING SH 6959C & YP 4983G ALONG BT BATOK WEST AVE 8

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SH 6959C, which was involved in the captioned accident with your insured vehicle No YP 4983G.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	7,509.94
2. Loss of Rental	5.5 days x S\$ 125.19	S\$	688.55
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	5.5 days x S\$ 80.00	S\$	440.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	8,640.49
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Jim Wong

CDGE Claims Department

DID: 62148374

FAX: 62141843

Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SH6959C , YP4983G
BT BATOK W AVE 8 & BT BATOK W AVE 6****ON 09-Oct-21 20:00**

I / We

LIM YEW HIONG(Hirer) NRIC No.: **SXXXX586F**

and/or

(Relief) NRIC No.: **SXXXX586F**

Taxi Number

SH6959C

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

11-Oct-2021

Name of Hirer

LIM YEW HIONG

Hirer NRIC

SXXXX586F

Signature :



Address

**271 BUKIT BATOK EAST AVENUE 4 ...
650271**

Contact No.

97917189

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$8,200.00** (Global Sum) for vehicle no. **SH 6959C** that was damaged pursuant to the accident which occurred on **09.10.2021** (date) along **Near 139 Bukit Batok West Ave 8** (location) involving vehicle no/s **YP 4983G**.

This is pursuant to the inspection conducted on **11/10/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SH 6959C** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SH 6959C** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 09th (day) of June (month) 2022 (year)



MTH

Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
63 LOTUS DRIVE
SINGAPORE 500659

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

Description : 3P 09.10.2021

VEHICLE NO
SH 6959C

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
28.09.2021

CHASSIS CODE
KMHC851CVLU194735

INV. NO/DATE
91614659 12.11.2021

JOB NO.
305490252

ODOMETER READING

DATE/TIME IN
09.10.2021 20:00

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-2282	COVER-RR BUMPER#	1	459.40	20.00	367.52
0002	04-01-0101-0111	BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
0003	04-01-0104-2533	MOULDING ASSY-RR BUMPER CTR	1	451.25	20.00	361.00
0004	04-01-0104-2544	CAP-RR HOOK	1	98.80	20.00	79.04
0005	04-01-0104-0851	REFLECTOR/REFLEX ASSY-RR LH	1	41.45	20.00	33.16
0006	04-01-0104-2699	LAMP ASSY-REAR COMB INSIDE LH#	1	794.40	20.00	635.52
0007	04-01-0104-2256	PANEL ASSY-TAIL GATE#	1	2,480.40	20.00	1,984.32
0008	04-01-0104-2175	SYMBOL MARK-H	1	24.30	20.00	19.44
0009	04-01-0104-2270	EMBLEM-HYBRID	1	24.30	20.00	19.44

1) WOULD BE RESPONSIBLE FOR ALL REPAIRS AND REPAIRS AGAINST THE COMPANY'S ACCEPTANCE OF LIABILITY FOR DAMAGE OR LOSS OF PROPERTY BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED BY THE COMPANY'S STAFF.
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OR BEFORE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY-TO-DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THE INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91614659	7,509.94	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SH 6959C

INV. NO/DATE
91614659 12.11.2021

MAKE
HYUNDAI

JOB NO.
305490252

MODEL
IONIQ(G3)

ODOMETER READING

DATE OF REG
28.09.2021

DATE/TIME IN
09.10.2021 20:00

CHASSIS CODE
KMHC851CVLU194735

S/No	Part No.		Qty	Unit Price	%Disc	Net
0010	04-01-0104-2271	EMBLEM-IONIQ	1	31.30	20.00	25.04
0011	28-01-0103-0005	REAR BOOT LOGO CTPL	1	30.00	0.00	30.00
0012	28-01-0103-0006	REAR BOOT TEL NUMBER CTPL*	1	35.00	0.00	35.00
0013	28-01-9999-2025	APP LOGO REAR BONNET CTPL	1	30.00	0.00	30.00
0014	04-01-0104-2257	GLASS ASSY-TAIL GATE LOWER#	1	584.90	20.00	467.92
0015	04-01-0104-2403	SPOILER-RR	1	665.40	20.00	532.32
0016	04-01-0104-2697	LAMP ASSY-REAR COMB OUTSIDE LH	1	870.40	20.00	696.32
0017	04-01-0104-1150	PROTECTOR MAT	1	50.00	0.00	50.00
0018	09-01-9999-0068	REVERSE SENSOR ASSY*	1	180.00	0.00	180.00
0019	28-01-0104-2029	VEHICLE NUMBER PLATE REAR	1	55.00	0.00	55.00
SUB-TOTAL				:		5,618.64

1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED UNDER THE COMPANY'S RISK.

2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OF NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91614659	7,509.94	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 3

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SH 6959C

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
28.09.2021

CHASSIS CODE
KMH851CVLU194735

INV. NO/DATE
91614659 12.11.2021

JOB NO.
305490252

ODOMETER READING

DATE/TIME IN
09.10.2021 20:00

S/No	Part No.		Qty	Unit Price	%Disc	Net
JOB NATURE						
0001	PB	PANEL BEATING SH 6959C		750.00		750.00
0002	SP	SPRAYPAINT CHARGE		500.00		500.00
0003	17-01	CHECK ALL LIGHTING		30.00		30.00
0004	20-00	TUFF COAT ON AFFECTED PARTS.		30.00		30.00
0005	L	REMOVE/REFIX REVERSE SENSOR		30.00		30.00
0006	23-01	TOWING FEE		60.00		60.00
SUB-TOTAL				:		1,400.00

1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEY OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR DAMAGE TO THE VEHICLE OR ITS CONTENTS OR TO THE CUSTOMER'S PROPERTY AND VEHICLES ARE DRIVEN AND TESTED AT THE RISK OF THE CUSTOMER.

2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OR NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY-TO-DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 24 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHK No.
8010004	91614659	7,509.94	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Workshops

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 4

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SH 6959C

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
28.09.2021

CHASSIS CODE
KMHC851CVLU194735

INV. NO/DATE
91614659 12.11.2021

JOB NO.
305490252

ODOMETER READING

DATE/TIME IN
09.10.2021 20:00

Items total		7,018.64
Add GST @	7.000 %	491.30
Invoice amount		7,509.94

Issued by : CHEWBEELENG 12.11.2021 15:11:17
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

1) Whilst taking all reasonable precautions against fire, theft or accidental damage, the company accepts no responsibility for cars or other properties belonging to customers and vehicles are driven and tested at customer risk.
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OR NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
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ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

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CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91614659	7,509.94	

Our Ref: CT21100122

Date: 12 November 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 09/10/2021 @ 20:00 hrs
ALONG BT BATOK W AVE 8 and BT BATOK W AVE 6
INVOLVING YP4983G

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH6959C** (the "Taxi"). The Taxi was hired to **LIM YEW HIONG IC NO SXXXX586F** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

YP4983G

Date of Accident

09/10/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **27/12/2020 - 26/12/2021**

Requested By **Por Moy Juan (COMFORTDELG...**

Requested Date **11/10/2021 10:18**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

51 6989C

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Tuesday, 5 April 2022 12:58 PM
To: kswwilliam@gmail.com
Subject: <STANADRD LETTER> OUR REF: CC4/AIG21010441/Tga3 *** ACCIDENT INVOLVING YP 4983G & SH 6959C ON 09/10/2021 ***

Our Ref: CC4/AIG21010441/Tga3

05 APRIL 2022

SIN YEW TAT TRADING CO
DRIVER: Kouk Seng Wah

Dear Sir/Madam,

ACCIDENT INVOLVING YP 4983G & SH 6959C ON 09/10/2021

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SH 6959C**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 3 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Print Received Message

This mail is associated with :

***SH6959C (2202584008SG)**
[YP4983G]

TP

COMFORT TRANSPORTATION PTE LTD

Oct 9 2021 8:00PM

[SIN YEW TAT TRADING CO]

ComfortDelGro Engineering Pte Ltd

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **23/05/2022 14:00 PM.**
To LKK_HQ
Subject **Alert - Adj Mandate Approved (S\$8475.49) - SH6959C - Claim Handler: Lee, Ming-Yao**

Approved:8475.49:to negotiate from 4 days LOR/I