

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 5 August 2022 10:40 AM
To: 'TeamAuto Pro'
Cc: Admin A
Subject: RE: LOD - Our Ref: SMW 4949L and Your Ref: GBK 6752S (India) / DOA: 08-10-2021
Attachments: DV_SMW4949L.pdf

Without Prejudice

Dear Adel,

As discussed, we confirm settlement at a global sum of **\$4,850.00(all-in)**.

Please duly sign the documents enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: TeamAuto Pro <teamautooffice@gmail.com>
Sent: Saturday, 23 July 2022 3:07 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: LOD - Our Ref: SMW 4949L and Your Ref: GBK 6752S (India) / DOA: 08-10-2021

Dear Hsiao Tong,

Without Prejudice

Refer to our email dated 04-07-22 and subsequent tele-discussion to have subject hold for lawyer proceedings while you speak to your principal.

Kindly be informed that I only have instruction to hold until 30-07-22. If we do not hear from you by end day of 30-07-22, I would need to have the same passed to client's lawyer.

Thank you for your kind understanding.

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

****Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

Cheers,

Adel

Team AutoPro Pte Ltd

Tel: 6258 1955

Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Mon, Jul 4, 2022 at 3:41 PM TeamAuto Pro <teamautoffice@gmail.com> wrote:

Dear Hsiao Tong,

Without Prejudice

We regret that we are not able to reach a compromise for amicable settlement. As such, we will have the subject passed to client's lawyer for further proceedings.

Thank you.

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

****Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

Cheers,

Adel

Team AutoPro Pte Ltd

Tel: 6258 1955

Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Wed, Jun 29, 2022 at 2:44 PM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

Please be informed that our recommended repair cost is subject to insurer approval.

For this case, our principal is of the view that rear end panel is repairable. Therefore, we have offered COR at L/sum \$3,900.00(before GST) with 4 repair days.

Please re-consider our offer. Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: TeamAuto Pro <teamautoffice@gmail.com>

Sent: Friday, 17 December 2021 1:12 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: LOD - Our Ref: SMW 4949L and Your Ref: GBK 6752S (India) / DOA: 08-10-2021

Dear Hsiao Tong,

Without Prejudice

We are not agreeable to your PD offer of \$4250 (all in).

Kindly confirm basis for the above amount. COR agreed with SJE is already \$4350 excluding GST. We wish to state that if the lower amount is due to your Principal's deduction to COR, we will reserve the client's right to have the subject passed to his lawyer for further proceedings. We do not see the point of having a SJE for direct settlement purpose if his recommendation is not honored by your Principal.

Thank you.

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

****Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

Cheers,

Adel

Team AutoPro Pte Ltd

Tel: 6258 1955

Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Fri, Dec 17, 2021 at 10:35 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to offer at a global sum of **\$4,250.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Thursday, 28 October 2021 10:22 AM
To: TeamAuto Pro <teamautooffice@gmail.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: LOD - Our Ref: SMW 4949L and Your Ref: GBK 6752S (India) / DOA: 08-10-2021

Without Prejudice

Dear Sirs/Mdm,

We acknowledge receipt of your email dated 25/10/2021.

We will look into the matter and get back to you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: TeamAuto Pro <teamautooffice@gmail.com>
Sent: Monday, 25 October 2021 5:35 pm
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: LOD - Our Ref: SMW 4949L and Your Ref: GBK 6752S (India) / DOA: 08-10-2021

BY EMAIL

WITHOUT PREJUDICE

Our Ref: SMW 4949L
Your Ref: GBK 6752S

Dear Hsiao Tong,

Accident Involving: SMW 4949L and GBK 6752S

Date of Accident: 8 October 2021

Location of Accident: KJE towards Entrance of BKE (Woodlands)

We refer to the above-mentioned accident and hereby submit our claim as below, with the relevant documents attached.

Cost of Repair Inc. GST	\$ 4,654.50 \$4350 COR Agreed + \$304.50 GST
Add Loss of Use	\$ 800.00 10 DAYS ***2 Days PRS (11/12 Oct) + 1 Day Resurvey (13 Oct) + 6 Repair Days Agreed + 1 Sunday (17 Oct)
Total	\$ 5,454.50
Add LTA Search Fee	\$ 7.45
GRAND TOTAL	\$ 5,461.95

Please feel free to contact us if you have any query otherwise kindly pay the Grand Total Amount to :

Team AutoPro Pte Ltd

160 Sin Ming Drive #02-12
Sin Ming AutoCity
Singapore 575722

Thank you.

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

****Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

Cheers,

Adel

Team AutoPro Pte Ltd

Tel: 6258 1955

Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

----- Forwarded message -----

From: **Krishnan Bhuvaneswan** <Bhuvana@iii.com.sg>

Date: Tue, Oct 12, 2021 at 10:41 AM

Subject: FW: [EXTERNAL] - 2 Days Notice: SMW 4949 L (Our Ref) and GBK 6752 S (Your Ref) 3rd Party: India Dated 08/10/2021

To: TeamAutoPro North <teamautopl@gmail.com>

Dear Sir/Mdm,

Apologize for the error. Forward is the resend corrected mail to lkk for your notification.

Thank you,

Bhuvaneswari

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231 Fax: 6224 4174



From: Motor Claim - III

Sent: Tuesday, 12 October 2021 10:36 am

To: 'Summer (LKK Auto)' <admin-d@lkkauto.com>; assignments@lkkauto.com; 'SUR' <sur@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Cc: Sherini Pillai <sherini@iii.com.sg>

Subject: RE: [EXTERNAL] - 2 Days Notice: SMW 4949 L (Our Ref) and GBK 6752 S (Your Ref) 3rd Party: India Dated 08/10/2021

Dear Sir / Mdm,

Apologize for the error.

Here the resend.

Please conduct a survey on TP vehicle [SMW 4949 L](#) and let us have your report urgently.

This claim will be handled by [Ms Sherini](#).

*Kindly upload this survey request email to merimen.

Thank You.

Bhuvaneswari

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231 Fax: 6224 4174



From: Summer (LKK Auto) <admin-d@lkkauto.com>

Sent: Tuesday, 12 October 2021 10:17 am

To: Motor Claim - III <motorclaim@iii.com.sg>; assignments@lkkauto.com; 'SUR' <sur@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Cc: Sherini Pillai <sherini@iii.com.sg>

Subject: RE: [EXTERNAL] - 2 Days Notice: SMW 4949 L (Our Ref) and GBK 6752 S (Your Ref) 3rd Party: India Dated 08/10/2021

Dear Bhuvaneswari,

Please be inform that correct vehicle survey should be SMW 4949L.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Monday, 11 October, 2021 5:18 PM

To: TeamAutoPro North <teamautopl@gmail.com>; 'SUR' <sur@lkkauto.com>; 'Summer (LKK Auto)' <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Sherini Pillai <sherini@iii.com.sg>

Subject: RE: [EXTERNAL] - 2 Days Notice: SMW 4949 L (Our Ref) and GBK 6752 S (Your Ref) 3rd Party: India Dated 08/10/2021

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [GBK6752S](#) and let us have your report urgently.

This claim will be handled by [Ms Sherini](#).

*Kindly upload this survey request email to merimen.

Thank You.

Bhuvaneswari

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231 Fax: 6224 4174

From: TeamAutoPro North <teamautopl@gmail.com>

Sent: Monday, 11 October 2021 5:11 pm

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: Re: [EXTERNAL] - 2 Days Notice: SMW 4949 L (Our Ref) and GBK 6752 S (Your Ref) 3rd Party: India Dated 08/10/2021

Dear Bhuvaneswari,

With reference to your list of surveyors, we are agreeable with the appointment of **LKK Auto Consultants Pte Ltd** as the SJE for subject claim.

Kindly note our personnel in charge for the survey as follows:-

Contact Person	Eric Lee	8879 9997
Email Address	teamautopl@gmail.com	
Survey Address	160 Sin Ming Dr, #01-14 Singapore 575722	

Thank you for your kind attention to our request.



The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

****Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

Best Regards,

David Seow

Team AutoPro Pte Ltd

Tel: 6258 1955 Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Mon, Oct 11, 2021 at 4:59 PM Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- Automobile Inspection Services Pte Ltd
- Autoprobe Consultants
- VP Appraisal
- Form Team Adjusters Pte Ltd
- JP Knights Adjusters
- LBS Auto Consultants Pte Ltd
- Priority Services
- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Bhuvaneswari
Motor & Work Injury Claims Department
India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 231 Fax: 6224 4174



From: TeamAutoPro North <teamautopl@gmail.com>
Sent: Monday, 11 October 2021 4:25 pm
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: [EXTERNAL] - 2 Days Notice: SMW 4949 L (Our Ref) and GBK 6752 S (Your Ref) 3rd Party: India Dated 08/10/2021

Dear Sir/Madam,

Please kindly ignore the previous mail as there is a missing subject and refer to this mail instead.

I am sorry for the inconvenience caused.

**Road Traffic Accident Involving SMW 4949 L (Our Ref) and GBK 6752 S (Your Ref)
Dated 08th October 2021, Time around 1545 HRS
@ KJE Towards Entrance of BKE (Woodlands)**

We represent our client; VINCENT ONG KAH SIANG, to notify you of the aforesaid road traffic accident involving our client's vehicle registration number: SMW 4949 L and your insured's vehicle registration number: GBK 6752 S.

Enclosed herewith a copy of the Singapore Accident Statement filed for your reference.

Please kindly send us your list of at least **ten (10) motor surveyors** within **2 working days, via**

Contact Person	Eric Lee	8879 9997
Email Address	teamautopl@gmail.com	
Survey Address	160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722	

Thank you for your attention to this email and we look forward to your earliest reply.



The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

****Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

Best Regards,

David Seow

Team AutoPro Pte Ltd

