

Mei Kwan (LKKAUTO)

From: Jaclyn Maniam Kesaval <JaclynKesaval@msfirstcapital.com.sg>
Sent: Tuesday, November 2, 2021 5:03 PM
To: Mei Kwan (LKKAUTO)
Cc: Cecilia Chong (LKK Auto); Admin A
Subject: RE: NEW ASSIGNMENT *** LKK REF: CC4/FCI21010432/Bga3 - ACC INV PC1458B AND SLR6983L ON 09.10.2021

Categories: HMK

Dear Mei Kwan,

We refer to your email below.

Please let us have the survey report soonest as TP workshop has submitted LOD.

Thank you.

Regards,
Jaclyn K.
Motor Claims

MS First Capital Insurance Limited

A Member of **MS&AD** Insurance Group

36 Robinson Road, City House, #16-01 | Singapore 068877 | Tel: 6507 3848 | DID: 6507 3859 | Fax: 6507 3849 | Reg. No. 195000106C

Motor Claims: Motor_Claims@msfirstcapital.com.sg | Website: www.msfirstcapital.com.sg

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.

Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

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If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Tuesday, November 2, 2021 4:45 PM
To: Jaclyn Maniam Kesaval <JaclynKesaval@msfirstcapital.com.sg>
Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: NEW ASSIGNMENT *** LKK REF: CC4/FCI21010432/Bga3 - ACC INV PC1458B AND SLR6983L ON 09.10.2021

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition
- TP LOD

We will submit our survey report as soonest possible.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

-----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 11 October, 2021 3:43 PM

To: 'Aini Binte' <Aini@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Jaclyn Maniam Kesaval' <JaclynKesaval@msfirstcapital.com.sg>

Subject: RE: NEW ASSIGNMENT

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 12-10-21.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy.

Any inconvenience caused is much regretted.

-----Original Message-----

From: Aini Binte <Aini@msfirstcapital.com.sg>

Sent: Monday, 11 October, 2021 3:40 PM

To: 'assignments@lkkauto.com' <assignments@lkkauto.com>

Cc: teamautopl@gmail.com; Jaclyn Maniam Kesaval <JaclynKesaval@msfirstcapital.com.sg>

Subject: NEW ASSIGNMENT

Insured Vehicle No : PC1458B

TP Vehicle No : SLR6983L

Claim No : D21002820MFBP

Workshop Name : TEAM AUTOPRO PTE LTD

Our Surveyor : LKK AUTO CONSULTANTS PTE LTD

Instructions : Without Prejudice

Created By : AINI

Verified By : JACLYNK

Approved By : JACLYNK

This is a computer generated mail. Do not reply to this mail.