

Kah Motor Co. Sdn. Bhd. M Member of Oriental Holdings Berhad) Body Repair & Paint Centre 6A Mandai Estate Singapore 729903 Tel: +65 6841 3838 Fax: +65 6362 5015

www.honda.com.sg

Dear Sir / Madam,

M/s: Lonpac Insurance Bhd

100 Beach Road #19-00

Shaw Towers Singapore 189702

Attn: Motor Claims Department

Date: 20/1/2022

Your ref: XD7971X

Our ref: SLL9044J

THIRD PARTY DIRECT SETTLEMENT

ACCIDENT INVOLVING SLL9044J & XD7971X ON 08/10/2021

refer to the item(s) marked below:
We refer to your email dated 12/10/2021.
We enclosed herewith the repair invoice / Third Party Direct Settlement Agreement.
Kindly forward the discharge voucher for our client's signature within <u>2 weeks</u> via email to desmondtoh@honda.com.sg.
We return your discharge voucher duly completed.
Kindly expedite settlement of the following :- Repair Cost S\$9,163.63 payable to Kah Motor Co. Sdn. Bhd. Loss of rental S\$107.00 x 6 days : S\$642.00 payable to THE GEK WAH.
Kindly let us have your cheque made in favour of the above mentioned name(s) for our transmission as soon as possible.
Enclosures V Repair/Excess Bill Letter of Authority Rental Invoice GIA Search LTA Search Others:
Remarks
you.
faithfully,

Ivan Teo

LETTER OF AUTHORITY

TO WHOM IT MAY CONCERN

ACCIDENT INVOLVING (OWNER'S VEHICLE NO.)

(THIRD FARTY'S VEHICLE NO.)XD	7971X	ON08/10	/2021
ALONG 8 BELMONT ROAD	7	-	
<u>.</u>			
I hereby authorize Kah Motor Co. any person authorized by Kah Mo	Sdn Bhd (K tor to do all	ah Motor) and or any of the f	l its agents or following:
 To submit, resolve and nagainst the 3rd party insure. 		aim(s) which	I may have
 To execute, sign dischargencessary documents in coabove claim. 	ge voucher/ onnection w	indemnity fo th and arisi	rms and all ng out of the
 Any payment should be ma <u>Co. Sdn. Bhd.</u> 	ide in favour	of my name	/ Kah Motor
•	*		
low			
wner Signature ostamp & authorized signature if is Co	registered vehi	cle)	
ame: TEH GEK WAH			
RIC No : SXXXX251E			
chicle No : SLL9044J			
13/10/2021		15=20	

Letter of Authority (insurer)

Any Personal Injury Claims



CLAIM NO : 21/21/VC00/025021

DATE 11 FEB 2022

DISCHARGE VOUCHER

I/We, TEH GEK WAH confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of XD 7971X the sum of Singapore Dollar NINE THOUSAND EIGHT HUNDRED FIVE AND CENTS SIXTY THREE ONLY (\$9,805.63) in full and final satisfaction, liquidation and discharge of all injury/property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all injury/property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SLL 9044J and XD 7971X on 08/10/2021 along 8 BELMONT ROAD.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ GUAN CHENG LORRY SERVICES PTE LTD.) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **KAH MOTOR CO SDN BERHAD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

I Som

Signature of vehicle owner/Date

TEH GEK WAH / 12/02/2022

Name of vehicle owner /Date



Service Tax Invoice

Kah Motor Co. Sdn. Bhd.

(A Member of Oriental Holdings Berhad)

6A Mandai Estate, SINGAPORE 729903

Mandai Parts Centre Phone No.: +65 6841 3838 Fax No.:

LONPAC INSURANCE BHD MOTOR CLAIMS DEPT 300 BEACH ROAD #17-04/07 THE CONCOURSE SINGAPORE, 199555

Customer Code: CU0129752 Payment Term: 30 Days

GST Reg No. M200050223

Company Ref. No. S60FC1380G

SINV-BM22000040 Invoice No. Invoice Date 20/01/22 Order No. SVO21052448

Reference

Job Card No. 13442

Date/Time Received : 09/10/21 / 12:12:42 PM Licence No. SLL9044J Model **CIVIC 1.6 VTI YM2016**

Car Chassis No. MRHFC5650GT001032 Car Engine No. R16B21601331 Mileage 80645

IVAN TEO BOON KIAT 1876 Service Advisor Served By **IVANTEO**

Page 1

		Parents of the Control of the Contro						7% GST Am	ount incld
No.		Description	Qty.	UoM	U. PriceDis	sc %	Amount	Amount	GS'
		TP DIRECT SETTLEMENT (J/NO:)						
		OWNER: TEH GEK WAH							
		OWNER INSURER: LIBERTY							
		ACC DATE: 08/10/2021							
		SURVEYED BY:							
		DATE:							
		REF NO:							
		TP INSURER: LONPAC							
		TP VEH: XD7971X							
BOSUN	0671	SUNDRIES	1	Hours	50.00		50.00	3.50	53.5
BML02I	0671	INSPECT RR LIGHTING MECHANISMS. PERFORM WATER TEST.(N)	1	Hours	280.00		280.00	19.60	299.6
BA02R	0671	REMOVE & RENEW REVERSE SENSORS-4 PCS (N)	1	Hours	280.00		280.00	19.60	299.6
BC011R	0671	REMOVE INSTALL & CALIBRATE REAR VIEW CAMERA	1	Hours	560.00		560.00	39.20	599.2
BC012R	0671	RESET VEHICLE SMART ENTRY SYSTEM	1	Hours	560.00		560.00	39.20	599.2
BKTRR	0671	REMOVE & TRANSFER ITEMS TO NEW TRUNK LID ADJUST & ALIGN.	1	Hours	480.00		480.00	33.60	513.6
BOBC	0671	BODY UNDERSIDE COATING (N)	1	Hours	350.00		350.00	24,50	374.5
BOJSE	0671	BODY JOINT SEALANT TRUNK LID	1	Hours	100.00		100.00	7.00	107.0
BMI03D	0671	REMOVE & INSTALL REAR COMPARTMENT LININGS GARNISHES.(N)	1	Hours	560.00		560.00	39.20	599.2
BKRP21S	0671	STRAIGHTEN ALIGN RR PANEL RR FENDER	. 1	Hours	1,300.00		1,300.00	91.00	1,391.0
		DAMAGE PARTS.	'	Tiodis	1,000.00		1,500.00	31.00	1,001.0
BP05R	1847	SPRAY PAINTING ON REPAIRED OR REPLACED AREAS.(5P) SUPPLEMENTARY PART	1	Hours	2,080.00		2,080.00	145.60	2,225.6
68500-TEA-N00ZZ		LID COMP TRUNK	1	Each	554.90	25	416.17	29.13	445.3
74865-TEA-T01		WEATHERSTRIPTRUNK LID	1	Each	70.00	25	52.50	3.68	56.1
74890-TEA-T11 Z B		GARNISH ASSYRR.LICENSE	1	Each	114.80	25	86.10	6.03	92.1
75722-TBA-A00		EMBLEM SETRR.	1	Each	13.40	25	10.05	0.70	10.7
75725-TEA-T01		EMBLEMRR.	1	Each		25	9.37	0.66	10.0
34150-TEX-Y01		LIGHT ASSYR.LID	1	Each		25	104.70	7.33	112.0
34155-TEX-Y01		LIGHT ASSYLLID	1	Each		25	104.70	7.33	112.0
33500-TEA-T01		TAILLIGHT ASSYR.	1	Each		25 25	223.80	15.67	239.4
33550-TEA-T01		TAILLIGHT ASSYL.		Lacii	230.40	20	223.00	10.07	209.4

Printed by IVANTEO on 20 Jan 2022 at 9:58:33 AM

This is a computer generated invoice, No signature is required, Please review your bill and advise us of any errors or omissions. Kah Motor reserves the right to deliver a subsequent bill for any charge omitted, GST Amount is calculated from individual line(s).



Service Tax Invoice

GST Reg No. M200050223 Company Ref. No. S60FC1380G

9,163.63

Kah Motor Co. Sdn. Bhd.

(A Member of Oriental Holdings Berhad) 6A Mandai Estate, SINGAPORE 729903

Mandai Parts Centre

Phone No.: +65 6841 3838 Fax No.:

LONPAC INSURANCE BHD MOTOR CLAIMS DEPT 300 BEACH ROAD #17-04/07 THE CONCOURSE SINGAPORE, 199555

Customer Code: CU0129752

Payment Term: 30 Days

 Invoice No.
 SINV-BM22000040

 Invoice Date
 20/01/22

 Order No.
 SVO21052448

 Reference
 Job Card No.
 13442

 Job Card No.
 13442

 Date/Time Received
 09/10/21 / 12:12:42 PM

 Licence No.
 SLL9044J

 Model
 CIVIC 1.6 VTI YM2016

 Car Chassis No.
 MRHFC5650GT001032

Car Engine No.:R16B21601331Mileage:80645Service Advisor:IVAN TEO BOON KIAT 1876

Served By : IVANIEO

Page : 2

							7% GST Am	ount Incid
No.	Description	Qtv.	UoM	U. PriceD	sc %	Amount	Amount	GST
71500-TEC-Q00ZZ	FACE ASSY, RR. BUMPER	- 1	Each	617.20	25	462.90	32.40	495.30
71530-TEA-T00ZZ	BEAM COMPRR.BUMPER	1	Each	188.00	25	141.00	9.87	150.87
71593-TEA-T01	SPACERR.RR.BUMPER SIDE	1	Each	11.50	25	8.62	0.60	9.22
71598-TEA-T01	SPACERL.RR.BUMPER SIDE	1	Each	11.50	25	8.62	0.60	9.22
91505-TM8-003	CLIP.BUMPER	7	Each	2.30	25	12.07	0.84	12.91
BO-NUM-COMP-L	NUMBER PLATE WITH CASING-L(N)	1	Each	45.00		45.00	3.15	48.15
84640-TEA-Z01ZA LINING ASSYRR.PANEL	1	Each	50.30	25	37.72	2.64	40.36	
		Sum	Labor			6,600.00	462.00	7,062.00
		Sum	ltem			1,964.14	137.49	2,101.63
		Total	I SGD			8,564.14	599.49	9,163.63

Total Payable (SGD)



TEH GEK WAH

BLK 337 CLEMENTI AVE 2

#25-52

SINGAPORE 120337

Rental or Leasing Department 370 Ubi Road 3 Singapore 408651 Tel: +65 6513 0645 | Fax: +65 6841 2611 | www.honda.com.sg GST Reg. No.: M200050223 Company Reg. No.: S60FC1380G

Tax Invoice

Invoice No. : CRINV/21/01298

Invoice Date Customer No.

: 18 Oct 2021 : *****251E

Ref

Currency Terms

: SGD : COD

RA No. : 09755

Customer Information

Customer Name : TEH GEK WAH
Customer Ref No. : SLL9044J IVAN

Car Information

Registration No. : SMG3845T

Car Model Car Color : CIVIC 1.6 VTI CVT : WHITE ORCHID

PEARL

Rental Information

Date/Time Out : 13/10/2021 09:25 Date/Time Return : 18/10/2021 16:20 Starting Mileage : 20736 Ending Mileage : 20888 Mileage Travelled : 152

Billing Detail

Description

6 DAYS @ 100.00

#

1

Amt

600.00

Remarks:

LK/BS -SA: IVAN TEO

Payment due upon Payment Terms as stated above. Please make payment strictly in accordance with payment terms. Interest will be charged at 2% per month on overdue amounts.

Printed by Ivan Teo at 08/01/2022 14:40

Subtotal : GST 7.0% :

S\$ 600.00

Total:

S\$ 42.00 **S\$ 642.00**

Paid : Outstanding : \$\$ 642.00 \$\$ 0.00

PAGE 1 OF 1

RENTAL AGREEMENT No. 09755 Date: 13 Oct 2021 VEHICLE PARTICULAR **PAYMENT** AMOUNT Vehicle No. 3 SMG3845T Day: 10 days x 100.00 1,000.00 Make : HONDA Week 0.00 Model CIVIC 1.6 VTI CVT Month 0.00 Out (Date & Time) : 13 Oct 2021 | **9900** Add HRS 0.00 In (Date & Time) SUB TOTAL 1,000.00 HIRER PARTICULAR **GST** 70.00 Name * TEH GEK WAH **NETT AMOUNT** 1,070.00 Address (Res) BLK 337 CLEMENTI AVE 2 SECURITY DEPOSIT 0.00 #25-52 SINGAPORE 120337 Tel **REMARKS** Name on Credit Card SLL90441 SA: IVAN TEO Credit Card No. 3RD PARTY CLAIM > LONPAC Payment Mode : Cash **TERMS & CONDITIONS** MAIN DRIVER PARTICULAR Malaysia Drive Surcharge Name : SIM CHUAH WAH O Normal days \$21.40 w/GST ○ Blackout dates, Eve of PH & PH \$42.80 w/GST Address (Res) : BLK 337 CLEMENTI AVE 2 Insurance (3rd Party Only) Excess #25-52 SINGAPORE 120337 S'pore Drive Excess - \$2140 w/GST; \$5,885 w/GST for drivers below Driving License No. 23yrs or above 70yrs old &/or less than 2 yrs driving licence Malaysia Drive Excess - \$3210 w/GST; \$6,955 w/GST for drivers Passing Date below 23yrs or above 70yrs old &/or less than 2 yrs driving licence (Excluding towing & custom fees) Date of Birth Vehicle is rented to hirer upon terms and NRIC/FIN/Passport No : SXXXX231D Vehicle is to be driven only by hirer and **ADDITIONAL DRIVER PARTICULAR** Hirer is responsible for all parking, fines Name Hirer must report all accidents to Kah M Violation of the terms of this agreement Address (Res) full loss or damage to the vehicle wheth (AH MOTOR ALX WORKSHOP Driving License No. NO 255 ALEXANDRA ROAD KIDBS LEVEL 1 Passing Date SINGAPORE 459937 SALE Date of Birth DATE/TIME: TID:37996053 180CT21 16:26 ZINVOICE#: 050608 BATCH#: 002506 EVISA MID: 168168333546 NRIC/FIN/Passport No KAH MOTOR ALX WORKSHOP XXXX XXXX XXXX 3707 NO 255 ALEXANDRA ROAD HOST: DBS APPR CODE: 006770 LEVEL 1 RRN: 129108050608 EMV CHIP SINGAPORE 159937 AID: A0000000031010 TC:51C10FBC982FD230 MID:168168333546 TID:37996053 VISA CREDIT TVR: 00800000000 TSI:F000 DATE/TIME: HOST: DBS 180CT21 16:27 642.00 SETTLEMENT SLIP Ħ AMOUNT (SGD) COUNT TRANS VISA SIGN X 642.00 081 SIM CHUAH WAH SALES -0.00 I AGREE TO PAY THE ABOVE TOTAL AMOUNT REFUND BBB 0.60 QV. SALE 999 ACCORDING TO CARD ISSUER AGREEMENT ₩V.RFND 999 *** MERCHANT COPY *** 642.00 CARD TOTAL BATCH TOTALS: 642.00 661

Hirer's Signature

Main Driver's Signature (if not hirer)

SALES 001 642.00

REFUNDS 000 -0.00

TIPS 000 0.00

V.REFUNDS 000 0.00

V.REFUNDS 000 0.00

GRAND TOTAL 642.00

BATCH CLOSED

Signature (if not hirer)

Rented out by

Asher Sng (LKKAuto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 9 February 2022 17:04

To: Asher Sng (LKKAuto)
Cc: MT_Claim_SG

Subject: FW: [MANDATE REQUEST] RE: CHECK LIABILITY FOR 3RD PARTY DIRECT SETTLEMENT

SLL9044J AGAINST XD7971X DOA 08/10/2021 LKK REF: CC4/LPC21010428/Ees3

Follow Up Flag: Follow up Flag Status: Follow up

Lonpac External - General

Dear Asher,

Please proceed as proposed.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: CHEW BENG KEE
bkchew@lonpac.com>
Sent: Wednesday, 9 February 2022 4:56 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: [MANDATE REQUEST] RE: CHECK LIABILITY FOR 3RD PARTY DIRECT SETTLEMENT SLL9044J AGAINST

XD7971X DOA 08/10/2021 LKK REF: CC4/LPC21010428/Ees3

Lonpac External - General

Hi Gerald

OK, pls proceed with TPPD claims settlement as proposed. Thank you.

Best Regards Mr Chew Beng Kee

Head of Claims | Lonpac Insurance Bhd 300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext. 246 | Fax: (65) 6296 2706

In view of the revised measures under Transition Phase of COVID-19 restrictions effective 22 November 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 9 February 2022 1:51 pm **To:** CHEW BENG KEE < bkchew@lonpac.com > **Cc:** MT Claim SG < mt claim@lonpac.com >

Subject: FW: [MANDATE REQUEST] RE: CHECK LIABILITY FOR 3RD PARTY DIRECT SETTLEMENT SLL9044J AGAINST

XD7971X DOA 08/10/2021 LKK REF: CC4/LPC21010428/Ees3

Lonpac External - General

Hi Chew,

Attached supporting documents for DS for your approval.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Asher Sng (LKKAuto) < AsherSng@lkkauto.com>

Sent: Wednesday, 9 February 2022 1:23 pm

To: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Cc: MT Claim SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: [MANDATE REQUEST] RE: CHECK LIABILITY FOR 3RD PARTY DIRECT SETTLEMENT SLL9044J AGAINST XD7971X

DOA 08/10/2021 LKK REF: CC4/LPC21010428/Ees3

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 22/10/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured reversed and collided third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer KAH MOTOR CO SDN BERHAD is as follows: -

	Claimed	Revised Amount
	Amount	
1. Cost of Repair (w/GST)	\$ 17,656.55	\$ 9,163.63
2. Loss of Rental (6days x \$100) (w/GST)	\$ 642.00	\$ 642.00 (6days x \$100)
Total	\$ 18,298.55	<u>\$ 9,805.63</u>

^{**6} days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval please.

Thank You.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Su Li (LKK Auto) < suli@lkkauto.com > Sent: Friday, 22 October 2021 10:01

To: 'GERALD POH WEE BIN' < geraldpoh@lonpac.com >; Asher Sng (LKKAuto) < Asher Sng@lkkauto.com >

Cc: 'MT Claim SG' <mt claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: CHECK LIABILITY FOR 3RD PARTY DIRECT SETTLEMENT SLL9044J AGAINST XD7971X DOA 08/10/2021 LKK

REF: CC4/LPC21010428/Ees3

Dear Gerald,

We refer to the above matter.

We have inspected third party vehicle SLL 9044J at M/s KAH MOTOR CO SDN BERHAD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Asher.
To check availability of the case handler, you may contact the undersigned.
*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.
Thank you.
Best Regards,
Su Li Admin Support
LKK Auto Consultants Pte Ltd
From: Admin-D (LKKAuto) admin-d@lkkauto.com > Sent: Monday, October 11, 2021 9:37 AM To: 'GERALD POH WEE BIN' geraldpoh@lonpac.com >; assignments a@lkkauto.com >; Admin A admin-a@lkkauto.com >; Admin A

TP GIA report

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN < geraldpoh@lonpac.com>

Sent: Monday, 11 October, 2021 9:22 AM

To: Summer (LKK Auto) < admin-d@lkkauto.com > Cc: MT_Claim_SG < mt_claim@lonpac.com >

Subject: FW: CHECK LIABILITY FOR 3RD PARTY DIRECT SETTLEMENT SLL9044J AGAINST XD7971X DOA 08/10/2021

Lonpac External - General

Dear Summer,

FYA.

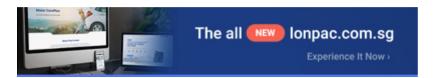
Attached copy of insured's report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



"In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Ivan Teo < ivanteo@honda.com.sg > Sent: Monday, 11 October 2021 8:21 am
To: MT Claim SG < mt claim@lonpac.com >

Subject: [WARNING: ATTACHMENT UNSCANNED]CHECK LIABILITY FOR 3RD PARTY DIRECT SETTLEMENT SLL9044J

AGAINST XD7971X DOA 08/10/2021

Dear Motor Claims,

Kindly advise on 3rd party direct settlement liability

Your insured SLL9044J My client XD7971X DOA 08/10/2021

Thank you.

Best Regards, Ivan Teo Service Advisor Mandai Body Repair & Paint

Honda Singapore **Kah Motor Co. Sdn. Bhd.** 255 Alexandra Road, Singapore 159937 DID/Mobile: 6514 5247 / 9731 7842

Web: www.honda.com.sg









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