Re: CHECK LIABILITY FOR 3RD PARTY DIRECT SETTLEMENT SLL9044J AGAINST XD7971X DOA 08/10/2021 LKK REF : CC4/LPC21010428/Ees3

Su Li (LKK Auto) <suli@lkkauto.com>

Fri 10/22/2021 10:01 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Dear Gerald,

We refer to the above matter.

We have inspected third party vehicle SLL 9044J at M/s KAH MOTOR CO SDN BERHAD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- TP GIA report

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, October 11, 2021 9:37 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: CHECK LIABILITY FOR 3RD PARTY DIRECT SETTLEMENT SLL9044J AGAINST XD7971X DOA 08/10/2021

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 11 October, 2021 9:22 AM
To: Summer (LKK Auto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: CHECK LIABILITY FOR 3RD PARTY DIRECT SETTLEMENT SLL9044J AGAINST XD7971X DOA 08/10/2021

Lonpac External - General

Dear Summer,

FYA.

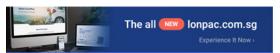
Attached copy of insured's report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



"In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Ivan Teo <<u>ivanteo@honda.com.sg</u>>
Sent: Monday, 11 October 2021 8:21 am
To: MT_Claim_SG <<u>mt_claim@lonpac.com</u>>

Subject: [WARNING: ATTACHMENT UNSCANNED]CHECK LIABILITY FOR 3RD PARTY DIRECT SETTLEMENT SLL9044J AGAINST XD7971X DOA 08/10/2021

Dear Motor Claims,

Kindly advise on 3rd party direct settlement liability

Your insured SLL9044J My client XD7971X DOA 08/10/2021

Thank you.

Best Regards, Ivan Teo Service Advisor Mandai Body Repair & Paint

Honda Singapore
Kah Motor Co. Sdn. Bhd.
255 Alexandra Road, Singapore 159937
DID/Mobile: 6514 5247 / 9731 7842
Web: www.honda.com.sq









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