

Asher Sng (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 11 February 2022 15:59
To: Asher Sng (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: [MANDATE REQUEST] RE: CHECK LIABILITY FOR 3RD PARTY DIRECT SETTLEMENT SLL9044J AGAINST XD7971X DOA 08/10/2021 LKK REF : CC4/LPC21010428/Ees3

Follow Up Flag: Follow up
Flag Status: Completed

Lonpac External - General

Dear Asher,

Our file is 21/21/21/VC00/025021

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Friday, 11 February 2022 3:23 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: [MANDATE REQUEST] RE: CHECK LIABILITY FOR 3RD PARTY DIRECT SETTLEMENT SLL9044J AGAINST XD7971X DOA 08/10/2021 LKK REF : CC4/LPC21010428/Ees3

Hi Gerald,

Thank you for the approval.

Kindly assist to provide us with the claim reference number.

Thank You.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 9 February 2022 17:04

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: [MANDATE REQUEST] RE: CHECK LIABILITY FOR 3RD PARTY DIRECT SETTLEMENT SLL9044J AGAINST XD7971X DOA 08/10/2021 LKK REF : CC4/LPC21010428/Ees3

Lonpac External - General

Dear Asher,

Please proceed as proposed.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: CHEW BENG KEE <bkchew@lonpac.com>

Sent: Wednesday, 9 February 2022 4:56 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: [MANDATE REQUEST] RE: CHECK LIABILITY FOR 3RD PARTY DIRECT SETTLEMENT SLL9044J AGAINST XD7971X DOA 08/10/2021 LKK REF : CC4/LPC21010428/Ees3

Lonpac External - General

Hi Gerald

OK, pls proceed with TPPD claims settlement as proposed.
Thank you.

Best Regards

Mr Chew Beng Kee

Head of Claims | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

In view of the revised measures under Transition Phase of COVID-19 restrictions effective 22 November 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 9 February 2022 1:51 pm

To: CHEW BENG KEE <bkchew@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: [MANDATE REQUEST] RE: CHECK LIABILITY FOR 3RD PARTY DIRECT SETTLEMENT SLL9044J AGAINST XD7971X DOA 08/10/2021 LKK REF : CC4/LPC21010428/Ees3

Lonpac External - General

Hi Chew,

Attached supporting documents for DS for your approval.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Wednesday, 9 February 2022 1:23 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: [MANDATE REQUEST] RE: CHECK LIABILITY FOR 3RD PARTY DIRECT SETTLEMENT SLL9044J AGAINST XD7971X DOA 08/10/2021 LKK REF : CC4/LPC21010428/Ees3

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 22/10/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured reversed and collided third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **KAH MOTOR CO SDN BERHAD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 17,656.55	\$ 9,163.63
2. Loss of Rental (6days x \$100) (w/GST)	\$ 642.00	\$ 642.00 (6days x \$100)

Total	\$ 18,298.55	\$ 9,805.63
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**6 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval please.

Thank You.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Friday, 22 October 2021 10:01

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: CHECK LIABILITY FOR 3RD PARTY DIRECT SETTLEMENT SLL9044J AGAINST XD7971X DOA 08/10/2021 LKK
REF : CC4/LPC21010428/Ees3

Dear Gerald,

We refer to the above matter.

We have inspected third party vehicle SLL 9044J at M/s KAH MOTOR CO SDN BERHAD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **Preliminary advice**
- **TP GIA report**

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, October 11, 2021 9:37 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: CHECK LIABILITY FOR 3RD PARTY DIRECT SETTLEMENT SLL9044J AGAINST XD7971X DOA 08/10/2021

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 11 October, 2021 9:22 AM

To: Summer (LKK Auto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: CHECK LIABILITY FOR 3RD PARTY DIRECT SETTLEMENT SLL9044J AGAINST XD7971X DOA 08/10/2021

Lonpac External - General

Dear Summer,

FYA.

Attached copy of insured's report.

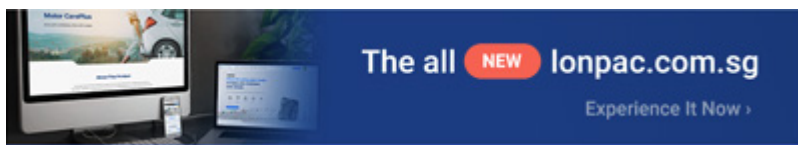
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



“In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused”.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Ivan Teo <ivanteo@honda.com.sg>

Sent: Monday, 11 October 2021 8:21 am

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: [WARNING: ATTACHMENT UNSCANNED]CHECK LIABILITY FOR 3RD PARTY DIRECT SETTLEMENT SLL9044J AGAINST XD7971X DOA 08/10/2021

Dear Motor Claims,

Kindly advise on 3rd party direct settlement liability

Your insured SLL9044J

My client XD7971X

DOA 08/10/2021

Thank you.

Best Regards,

Ivan Teo

Service Advisor

Mandai Body Repair & Paint

Honda Singapore

Kah Motor Co. Sdn. Bhd.

255 Alexandra Road, Singapore 159937

DID/Mobile: 6514 5247 / 9731 7842

Web: www.honda.com.sg



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