

Our Ref: SLE 5298G Your Ref: SGH 6054E

REVISED: 13th January 2021

ATTN: **INSURER:** LKK Auto Consultants Pte Ltd AIG Asia Pacific Insurance Pte Ltd

Dear Sir/Mdm,

Accident Involving: SLE 5298G and SGH 6054E

Date of Accident:

14 March 2020

Location of Accident: Jalan Bukit Merah Junction

We refer to the aforementioned accident and hereby submit our claim as below:

GRAND TOTAL	\$ 24,847.45	
Add LTA Search Fee	\$ 7.45	
Add Tow Fee	\$ 90.00	
Total	\$ 24,750.00	
		** LOU/R timeline: Pls refer to LOD dated 7-11-2020
Add Loss of Use	\$ 2,280.00	19 Days - Inv\$TAP5298G-254/0841
Cost of Repair as agreed	\$ 22,470.00	\$21000 COR + \$1470 GST 7%

Kindly pay the Grand Total Amount of \$24,847.45 to:

Team AutoPro Pte Ltd 160 Sin Ming Drive #02-12 Sin Ming AutoCity Singapore 575722

For further query, please feel free to contact us at 6258 1955 or email: teamautoffice@gmail.com



To

Te

Team AutoPro Pte Ltd

CRN

201811621K

located at

160 Sin Ming Drive, #02-12, Sin Ming AutoCity, Singapore 575722

Letter of Authorization & Undertaking

In	Respect	of	Accident	Involving	my/our	Vehicle	No.:	SLE 5298 G
and			H 6054 E			and		
and						and		
@ _	JALAN I	BUK	IT MERAI	4				
date	ed 14/03	3/202	20					

- I/We hereby irrevocably authorize you to demand claim- settle/receive whatever amount settled/payable by the third party and/or its insurer in my/our name, for the costs of repair, loss of use/rental and all other necessary costs related to my/our vehicle that was damaged pursuant to the aforesaid accident.
- I/We acknowledge that any settlement you may reach on my/our behalf is on a "Without Prejudice" and "Without Admission Of Liability" basis.
- I/We agree to assign the whole proceeds of my/our third party claim to you. The third party and
 /or its insurer shall accept this letter as my irrevocable authorization to pay the compensated
 amount directly to you in the form of payment cheque made in favor to
 Team AutoPro Pte Ltd.

In the event that the payment cheque is being made in my/our favor, I/we hereby undertake to return the full amount to you, within 7 days from receiving and clearance of the said payment cheque. Failing which, you will have the legal rights to take legal proceedings against me/us to recover the said sum, with further costs and disbursements to be incurred by me/us.

- 4. I/We further authorize you to settle the aforesaid claim in a manner that you deem fit and to utilize the monies to pay your charges without further reference to me/us. The payment to you shall amount to a good discharge of your obligation to me/us in respect of the settlement monies.
- Should the third party claim be unsuccessful due to untruthful statements from me/us, I/we
 undertake to pay for all your expenses, costs and fees incurred, immediately upon your demand.
- 6. This authorisation shall remain in force until revoked by me/us in writing to you, subject to terms and conditions being agreed by both parties. I/We further understand that revocation is not allowed once your workshop has commenced on the repair of my/our vehicle.

Yours faithfully,

Claimant Signature & Co's Stamp (if applicable)

Date:

RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, <u>TEAM AUTOPRO PTE LTD</u> ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>S\$17,500.00</u> (Global Sum) for vehicle no. <u>SLE 5298G</u> that was damaged pursuant to the accident which occurred on <u>14/03/2020</u> (date) along <u>JALAN BUKIT MERAH JUNCTION</u> involving vehicle no/s <u>SGH 6054E</u>.

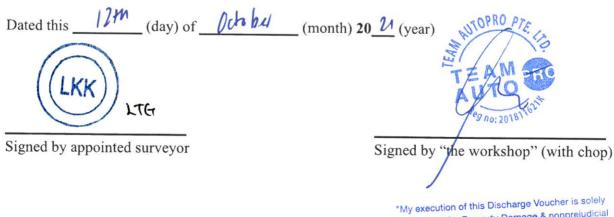
This is pursuant to the inspection conducted on 16/03/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>OR THIAM HOCK</u> ("the third party claimant") of vehicle no. <u>SLE 5298G</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to <u>SLE 5298G</u> (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.



"My execution of this Discharge Voucher is solely for my claim for Property Damage & nonprejudicial to any other claims arising from the same accident."



160 Sin Ming Drive #02-12 Sin Ming AutoCity Singapore 575722

Tel: 6258 1955 Fax: 6 258 1956

teamautoffice@gmail.com / teamautopl@gmail.com

THIS IS YOUR INVOICE

Kindly remit payment to our office address stated. If you have any query pertaining to this invoice, please feel free to contact us.

INVOICE DATE:

12-Jan-21

INVOICE NOS:

TAP5298G-20/1448

Your Reference:

SLE 5298G

Date Of Accident:

14-03-20

Billed To:

AIG Asia Pacific Insurance Pte Ltd

On Behalf Of:

Or Thiam Hock

Invoice Type:

3rd Party PD Claim

INVOICE TOTAL IN SGD

\$ 16,800.00

DESCRIPTION

Lump Sum Amount Payable for Supply of Spare Parts & Labour

Pertaining to Accident Repair of:

SLE 5298G

AMOUNT (S\$)

\$

16,800.00

Discount

\$

Amount Due \$

16,800.00

COMMENTS

- 1. Total payment due in 30 days.
- 2. All Cheques must be made payable to **TEAM AUTOPRO PTE LTD**.
- 3. Please include our invoice number at the back of your cheque.

For Team AutoPro Pte Ltd

Signature & Stamp

PAYMENT DETAILS



160 Sin Ming Drive #02-12 Sin Ming AutoCity Singapore 575722

Tel: 6258 1955 Fax: 6 258 1956

teamautoffice@gmail.com / teamautopl@gmail.com

THIS IS YOUR IN\

Kindly remit payment to our office address stated. If you have any query pertaining to this invoice, please feel free to contact us.

INVOICE DATE:

2-Apr-20

INVOICE NOS:

TAP5298G-254/0841

Your Reference:

SLE 5298G

Our Reference:

SKE 7783X

Billed To:

Or Thiam Hock

Address:

3 Jalan Setia S'368421

Invoice Type:

Rental

INVOICE TOTAL IN SGD

\$

2,280.00

AMOUNT (S\$)

2,280.00

DESCRIPTION

Leasing of Vehicle Number:

SKE 7783X

\$120.00

Rental Duration:

19

Commencement Date:

Rental Rate Per Day:

14/3/2020

Ceasement Date:

2/4/2020

Discount

Amount Due

2,280.00

COMMENTS

- 1. Total payment due in 30 days.
- 2. All Cheques must be made payable to **TEAM AUTOPRO PTE LTD**.
- 3. Please include our invoice number at the back of your cheque.

For Team AutoPro Pte Ltd Signature & Stamp

PAYMENT DETAILS



5. In case of accident, the hirer shall report to TeamAutoPro Pte Ltd immediately. If there are

bodily injuries, a police report must be made within 24 hours

RENTAL AGREEMENT

RA/202005/254

HIRER'S PARTICULAR			Vehic	le No / N	/lode	ıl	Rental Vehi	cle No /	Model
Name: OR THIAM	HOCK		SEE	52986	H.	veze/	SKE 7783	34	T. VIOS
NRIC/Passport No: S166424	+ 40		Date	/ Time O	ut:		Date / Time	ln:	
Driving Licence No:		Exp:	14	03/202	0	q=15pm	4:30Pm	02	104/2020
Address: 3 JALAN SE						Fuel Ta	ank Level		
					OUT			IN	
Tel: 9111 8159					1/2	X		1/2	X
ADDITONAL DRIVER'S PARTICULAR		ED DRIVER)	E			F	E		F
Name:		-	REN	TAL CHA	RGI	S		T	OTAL S\$
NRIC/Passport No:				Hour	@		per hour		
Driving Licence No:		Exp:	19	Days	@	\$120	per days	\$22	68.
Address:				Weeks	@		per week		
				Months					
T-1			-	Ivionths	@		per month		
Tel:							ional Payable:	228	ξ N
(A) - ACCIDENTS (D) - [DENTS (S) - SCF	RATCHES				SUBTO	OTAL Payable:		, 0
			DEPOS	SIT AMOU	NT P	AID	DEPOSIT AMOUNT	refunde	D / Date
			Mode of Payment						
			ADDIT	IONAL RE	MAR	KS			
Physical Damage Excess		Acknowledgement	HIRER'S	S DECLARA	TION	: I/WE agree to	o the terms and	condition	s above
Singapore - Own Damage	\$2,000						Il information giv		
Singapore - 3rd Party Damage Malaysia (If applicable)	\$2,000 \$8,000						g licence(s) is/are y charge all amou		
For Driver aged < 23 or above 65 or less than 2 years driving experience regardless of age	\$3,000 (Additional)	Thiam Hard	the rer	ntal to my/o	our ac	count.			
IMPORTANT NOTE :			-			M. M	cele		
The person(s) signing this rental Agreement a severally with the firm, person or organization, name he/they might sign.						Howk		nac so	<u> </u>
2. Only persons above 23 years of age with more licensed and signing this agreement may drive to	Particular and the second	ing experience, authorised,				HIRER Sign	ature / Date		
3. Vehicle is strictly for use in Singapore only and without the pior written consent of TeamAutoPl 4. Use of vehicle for illegal purposes (e.g. in control of the control	ro Pte Ltd.					TEAM	PRO	1	
trafficking, smuggling), commercial purposes (e. strictly prohibited.	.g. taxi, uber, grab	car / car pool usage) is				AUTO	ellent.	an expension	
5. In case of accident, the hirer shall report to Te	eamAutoPro Pte L	td immediately. If there are	Au	thorized	Sign	atory On Be	half of TeamA	utoPro	Pte Ltd

> Back to OneMotoring



10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

16 Mar 2020 / 09:57:57

Receipt Date/Time: 16 Mar 2020 / 09:57:57

Tax Invoice/Receipt

Receipt No.: ITNET-00000-200316-000566

Previous Receipt No. :

	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
ICE PTE. LTD.			
	7.00	0.49	7.49
Cub Tatal	7.00	0.40	7.10
			7.49
Total Before Rounding	7.00	0.49	7.49
Rounding Difference			0.04
Total Amount Payable			7.45
Paid By			
xxxxxxxxxxx8855	Credit Card: Visa/MasterCard		7.45
Total			7.45
Cash Change			0.00
Tendered Amount			7.45
Excess Refundable Amount			0.00
	Sub-Total Total Before Rounding Rounding Difference Total Amount Payable Paid By xxxxxxxxxxxxx8855 Total Cash Change Tendered Amount	RCE PTE. LTD. 7.00 Sub-Total 7.00 Total Before Rounding 7.00 Rounding Difference Total Amount Payable Paid By xxxxxxxxxxxx8855 Credit Card: Visa/MasterCard Total Cash Change Tendered Amount	RCE PTE. LTD. 7.00 0.49 Sub-Total 7.00 0.49 Total Before Rounding 7.00 Rounding Difference Total Amount Payable Paid By xxxxxxxxxxxx8855 Credit Card: Visa/MasterCard Total Cash Change Tendered Amount

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

24 HOUR RECOVERY SERVICES Co.Reg No: 53333929D
24 HRS HOTLINE: 8455 5669 Fax: 6741 1981
8 Kaki Bukit Road 2 #02-04 Ruby Warehouse Complex Singapore 417841 No

No. 22548

Email: 24noursr	ecovery@gmail.com		
365 days		Date :	14/03/2010.
From : 49, Jq. To : 176 Sin	Con Auto. (C) E 5298G. Model SA Buth Merch. Call Tim Hing Dive AutoCity Time Arr 2-12. Arrival V	1/	200
	(A)	•	
Change Tyres / Patch Tyre	Accident	Use Car Carrier	Loaded
Basement / Multi Carpark	Low Body Kit / Low Spolier	Open Door	Jump Start
Using King Dolley	Dismantle Brake / Shaft	Crane Up / Winch	Out
		AMOUNT S\$_	\$90£
			Xa
Received By		for 24 ho	ur Recovery Services

Vehicle is transported at owner's risk. The company accepts no responsibility for damaged or other misdemeanour to your vehicle whilst being transported.

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)

Sent: Friday, 13 November 2020 1:38 PM

To: kelvintan1@gmail.com

Subject: ACCIDENT INVOLVING SGH 6054E & SLE 5298G ALONG/AT JALAN BUKIT MERAH X

CTE CROSS JUNCTION ON 14/03/2020

Our Ref: CC4/AIG20004056/Bda3

LIM KIM GOH[POLICYHOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SGH 6054E & SLE 5298G ALONG/AT JALAN BUKIT MERAH X CTE CROSS JUNCTION ON 14/03/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLE 5298G against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle was making a right turn. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

		TRAIL		
No.	On 16	Audit	Remarks	Ву
1	Mar 2020 16:17	Clm Dtl Modified	Claimant's Name: ->	[A] Diana Bte Raimy
2	16 Mar 2020 16:17 16	Clm Veh Model Changed	(204808) HONDA VEZEL 1.5 (A).	[A] Diana Bte Raimy
3	Mar 2020 16:17	Clm Created	Reg No: SLE5298G. Acct Date: 2020/03/14. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Team Auto Pro Pte Ltd - Sin Ming (HQ)	[A] Diana Bte Raimy
4	16 Mar 2020 16:17	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Diana Bte Raimy
5	16 Mar 2020 16:17	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/03/25	[A] Diana Bte Raimy
6	16 Mar 2020 16:17	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Diana Bte Raimy
7	16 Mar 2020 16:17	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	16 Mar 2020 16:17	Label Added	(19):Fastlane.	[A] Diana Bte Raimy
9	16 Mar 2020 16:17	Adj Adjuster Assigned	[None] -> Lim Teow Guan	[A] Diana Bte Raimy
10	06 Nov 2020 17:47	Clm Dtl Modified	Claimant's Name:> OR THIAM HOCK.	[A] HOW MEI KWAN
11	06 Nov 2020 17:48	Clm Veh Model Changed	(204808) -> (203854) HONDA VEZEL 1.5 S (A).	[A] HOW MEI KWAN
12	29 Dec 2020 15:09	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	29 Dec 2020 15:09	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	29 Dec 2020 15:09	Clm Dtl Modified	JPJ Reg. Date: -> 2016/07/26.	[A] JOANNE LEE KHANG MIN
15	2020 15:09	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	29 Dec 2020 16:58	Adj Mandate Request	$\label{local-current} Cur.Req: 22697.45: Liab: 100\% (OI TURNING RIGHT)*Quantum: (a) COR: $21,000+(b) LOR (16days \times $100): $1600+ (c) LTA/GIA search fee: $7.45+(d) Towing Fee: $90 = Total: $22,697.45* Vehicle Model: Honda V ezel 1.5*Recommended 12 repair days +3 Sunday +2 PRS + 1 DOA= 16 DAYS$	[A] Jaslin Kok Chin Yi
17	06 Jan 2021 17:51	Changed	Next Rpt:Final Rpt.Due Date:2020/03/25. Mandate Remarks: Pls upload all docs/billing such as LOD as well as engagement correspondents with OI.	[I] Tan, Bennie-WZ
18	2021 17:51	Adj Mandate Set	Maintained:Pls upload all docs/billing such as LOD as well as engagement correspondents with OI.	[I] Tan, Bennie-WZ
19	16:44	Adj Mandate Request	$\label{local_current} Cur.Req: 22697.45: Liab: 100\% (OI TURNING RIGHT)*Quantum: (a) COR: $21,000+(b) LOR (16days \times $100): $1600+(c) LTA/GIA search fee: $7.45+(d) Towing Fee: $90 = Total: $22,697.45* Vehicle Model: Honda Vezel 1.5* Recommended 12 repair days +3 Sunday +2 PRS + 1 DOA=16DAYS$	[A] Jaslin Kok Chin Yi
20	2021	Adj Mandate Request Cancelled		[A] Jaslin Kok Chin Yi
21	19 Jan 2021 10:37	Adj Mandate Request	$\label{local-cur-reg} $$Cur.Req:24167.45:Cur.Req:22697.45:Liab:100\%(OI\ TURNING\ RIGHT)*Quantum:(a)CORw/GST:$22,470 +(b)LOR(16days\ x\ $100):\ $1600+(c)LTA/GIA\ search\ fee:$7.45+(d)Towing\ Fee:$90\ =Total:$24,167.45*\ Vehicle\ Model:Honda\ Vezel\ 1.5*Recommended\ 12\ repair\ days\ +3\ Sunday$	[A] Jaslin Kok Chin Yi

	T. TO 1			
A	UDIT	TRAIL		
			Remarks	Ву
	12:49	Changed	Cur Rpt:Final Rpt. Cur Due Date:2020/03/25. Mandate Remarks: Subj to all docs/billings in order, to ne gotiate at best from \$11k - 11.23k (All-in). TP only GST registered since 13/01/21. Related injury claim received.	[I] Tan, Bennie-WZ
	12:49	Adj Mandate Set	Approved:11230.00:Subj to all docs/billings in order, to negotiate at best from \$11k - 11.23k (All-in). TP only GST registered since 13/01/21. Related injury claim received.	[I] Tan, Bennie-WZ
24	2021 11:20	Adj Mandate	$\label{local_constraints} Cur. Req: 12132.45: Cur. Req: 11230: Liab: 50%*Quantum: (a) CORw/GST: $22,470+(b) LOR(16 days x $100): $1600=(50\%): $12,035+(c) LTA/GIA search fee: $7.45+(d) Towing Fee: $90=Total: $12,132.45*Vehicle Model: Honda Vezel 1.5*Recommend 12 repair days +3 Sunday +2 PRS + 1$	[A] Jaslin Kok Chin Yi
25	Mar 2021	Adj Mandate Request Cancelled		[A] Jaslin Kok Chin Yi
26	2021 11:34	Adj Mandate	Cur.Req:12232.45:Liab:50%*Quantum:(a)CORw/GST:\$22,470+(b)LOR(18days x \$100):\$1800=(5 0%):\$12,135+(c) LTA/GIA search fee:\$7.45+(d)Towing Fee:\$90=Total:\$12,232.45*Vehicle Model:Hond a Vezel 1.5 *Recommend 12 repair days +3 Sunday +2 PRS + 1 DOA=18DAYS	[A] Jaslin Kok Chin Yi
27	Mar 2021 11:59	Adj Mandate Request Cancelled		[A] Jaslin Kok Chin Yi
8	2021 18:50	Clm Registration Modified	Rep:205953->205718.	[A] HOW ME KWAN
9	2021 18:50	Label Removed	(19):Fastlane.	[A] HOW ME KWAN
80	2021 18:50	Label Added	(64):Revoked / No settlement.	[A] HOW ME KWAN
1	Sep 2021 08:19	Claim Offer Type Changed	Offer Type: Cost of Repairs->Contract Repair	[A] JOANNE LEE KHANG MIN
2	10:41	Adj Ofr Auth Verified	Verified: 21000.00	[A] CHEW HSIAO TONG
3	Sep 2021 10:41	Adjuster Tax Invoice Issued	Submitted Tax Invoice: -> AC2106527.	[A] CHEW HSIAO TONG
34		Adj Rpt Submitted	Amt:21000.00. Late Remarks:	[A] CHEW HSIAO TONG
35	Sep	Adj Invoice Submitted		[A] CHEW HSIAO TONG
36	Sep	Ins Est Details Deleted		[A] Merimer Administrato
37	Sep 2021 10:41	Ins Rpt-For- Repairer Sent	Rpt-type 1	[A] CHEW HSIAO TONG
88	2021 10:41	Ins Ofr Authorized	Approved amt: 0.00 (nett)	[A] CHEW HSIAO TONG
89	Sep 2021 10:41	Claimant Ofr Acceptance Bypassed		[A] CHEW HSIAO TONG
ro	17:29	Ins Send Back Adj Rpt		[I] Tan, Bennie-WZ
	1/.25		Next Rpt:Final Rpt.Due Date:2021/10/13	[A] Merimer Administrato
	17:29	Adj Mandate Set		[A] Merimer Administrato
	17:30	Changed	Next Rpt:Final Rpt.Due Date:2021/10/13. Mandate Remarks: Subject to all docs/billings in order, per my email dd 11/10/21.	Bennie-WZ
	2021 17:30	Adj Mandate Set	Approved:17800.00:Subject to all docs/billings in order, per my email dd 11/10/21.	[I] Tan, Bennie-WZ

✓ Go Audit Type None **Date From** Date To

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AC	TΙV	/IT	Y
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No record

Merimen Bill	erimen Billing for this case - Transaction History										
Bill Ref No	Bill Date	Bill Type	Асс Туре	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount			
2471860	18 Mar 2020 13:25:03	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLE5298G	SGH6054E	11.77			
2657399	29 Dec 2020 15:09:50	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLE5298G	SGH6054E	11.00			