



# CITY AUTO PTE LTD

*One Stop Automotive Solution*

BLK 8, SIN MING IND. ESTATE #01-60/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

Your ref: CC4/AIG21010414/Krs3

Our ref: JO202110-0450

25/11/2022

WITHOUT PREJUDICE

Attn: Motor Claim Dept

AIG ASIA PACIFIC INSURANCE PTE. LTD

NO. 78

SHENTON WAY #07-16

SINGAPORE 079120

Dear Sir/Mdm,

**Accident involving SLJ3747P and SNA5222Y on 09/10/2021**

We refer to the above said accident.

We enclosed here with relevant documents as stated below:-

- Repair tax invoice
- Letter of authorization
- GIA search receipt

As instructed, we are claiming the following as stated below:-

Cost of Repair	:	S\$ 5,296.50
Loss of use (7 Days x \$100.00)	:	S\$ 700.00
LTA Search Fee	:	S\$ 2.00
		<u>S\$ 5,998.50</u>

We do not have the survey report and photographs as our client's motor vehicle was surveyed by your appointed surveyor.

Please kindly let us know whether you are prepared to settle our client's claim & we look forward to hear from you soonest.

Thanks & regards

  
\_\_\_\_\_  
Vronica Law (Claim dept.)  
Tel: 6453 1235  
Fax: 64537944  
Email: [cityauto@singnet.com.sg](mailto:cityauto@singnet.com.sg)



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### RE: LETTER OF AUTHORIZATION

Name of owner: CHIA SENG GLOBAL FRESH PTE LTD NRIC: 201419312C

Address: 25 WHOLE SALE CENTRE, SINGAPORE 110025

Name of Driver: ZHANG XIANG YAN NRIC: S8560278J

Address: 5 BRISTOL ROAD SINGAPORE 214843

Accident on 09/10/2021 Involving SHN5222Y AND SLJ3747P

At/along RANGOON ROAD

In consideration of City Auto Pte Ltd, repair my/our Motor Vehicle HONDA VEZEL at my/our request I/We the above owner of Motor Vehicle No: SLJ3747P do authorize them to demand claims, settle and received whatever amount payable by the Insurance Co or Third Party or to commence legal proceeding if necessary in my/our name for the cost or repair and the loss of use/rental, etc and to any of there appointed solicitors to act for me/us in respect of the said accident/claim and all amounts claimed or settled shall be belong to them absolutely. I/We further authorize them to give an absolute discharge on my/our behalf.

I/We hereby authorize City Auto Pte Ltd, my/our repairer to give further instruction on my/our behalf concerning the said claim and such, all future correspondence should be addressed to the said firm/co.

My/Our repairer authorize to receive on my/our behalf monies claims, correspondence and give a valid discharge voucher or any other documents in connection with this on my/our behalf and for me/us.

I/We further agree to fully co-operate and attend all court hearing that are necessary and subject to prosecution and claim maintained by City Auto Pte Ltd.

I/We further agree to undertake to indemnify them against my/our claim for the cost which arises therewith.

In the event that my/our unsuccessful claim, I/We undertake to pay the repairer for the cost of repairs to my motor vehicle.

Owner Signature: [Signature]  
**CHIA SENG GLOBAL FRESH PTE LTD**

Registration No: 201419312C

Name: Block 25 Pasir Panjang Wholesale Centre

#01-196 Singapore 110025

Date: Tel: (65) 6775 0777 Fax: (65) 6773 0777  
12/10/2021

**CITY AUTO PTE LTD**

Blk 8 Sin Ming Road

Witness Signature: [Signature]  
#01-58/60/62 Sin Ming Ind Est

Singapore 575643  
Tel: 6453 1235 Fax: 6453 7944  
(Claims Section)

Name: \_\_\_\_\_

Date: 12/10/2021



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **CITY AUTO PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$5,296.50** (Repair Cost), **S\$420.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SLJ 3747P** that was damaged pursuant to the accident which occurred on **09/10/2021** (date) along **RANGOON ROAD** (location) involving vehicle no/s **SNA 5222Y**. This is pursuant to the inspection conducted on **12/10/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **CHIA SENG GLOBAL FRESH PTE LTD** (the third party claimant") of vehicle no. **SLJ 3747P** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLJ 3747P** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 14 (day) of March (month) 2023 (year)



Signed by appointed surveyor

**CITY AUTO PTE LTD**

Blk 8 Sin Ming Road  
#01-58/60/62 Sin Ming Ind Est  
Singapore 575643

Tel: 6453 1235 Fax: 6453 7944

Signed by "the workshop" (with chop)



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## AIG ASIA PACIFIC INSURANCE PTE. LTD

NO. 78  
SHENTON WAY #07-16  
SINGAPORE 079120

Attention: MOTOR CLAIM DEPARTMENT

Contact : 6338 7288

Fax No. : 6880 4838

## TAX INVOICE

Tax Invoice : I202211-001280

Date : 25/11/2022

Vehicle No. : SLJ3747P

Make / Model : HONDA VEZEL 1.5X CVT

Mileage (km) : 37952

Chassis No. : RU11110740

Accident Date : 09/10/2021

Claim No. : CC4/AIG21010414/Krs3

Reference : JO202110-0450

Policy No. : 5119526407

S/No. Particular	Amount
* Lumpsum repair	<u>S\$</u> 4,950.00

Total S\$: 4,950.00

GST @ 7% S\$: 346.50

Grand Total S\$: 5,296.50

CASH / NETS / CREDIT CARD PAYMENT ONLY

Customer's Signature/Co. Stamp

  
for CITY AUTO PTE LTD

Please note all works performed by City Auto Pte Ltd as performed in this invoice is subjected to the following Warranty conditions:

1) Any replacement of electrical components will carry 1 month warranty period from date of this invoice.

2) Any replacement of mechanical components will carry 3 months warranty period.

Please note that all warranty does not cover wear and tear conditions regardless of any components.

City Auto Pte Ltd reserves the right to determine any warranty conditions.

**Thank You For Your Business !**

INSURER ENQUIRY  
**Find insurer**

Vehicle reg. no.

SNA5222Y

Date of Accident

09/10/2021



Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance .....

**AlG Asia Pacific Insurance Pte....**

Period of Insurance .....

**28/06/2021 - 27/06/2023**

Requested By .....

**Jason Quak (City Auto Pte Ltd)**

Requested Date .....

**11/10/2021 09:59**

**Payment details**

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

**General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

**ACCIDENT INVOLVING SNA 5222Y & SLJ 3747P ALONG/AT RANGOON ROAD ON 09/10/2021**

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Fri 10/15/2021 9:58 AM

To: tolentino.mendonca@ca-cib.com <tolentino.mendonca@ca-cib.com>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC4/AIG21010414/Krs3

**MENDONCA TOLENTINO MANOJ – BY EMAIL ONLY**  
[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING SNA 5222Y & SLJ 3747P ALONG/AT RANGOON ROAD ON 09/10/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SLJ 3747P against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your Favour as you are U-turning and collided with Third Party who is travelling along main road. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

*c.c. AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	11 Oct 2021 16:10	<b>CIm Dtl Modified</b>	Claimant's Name: -> -.	[A] Lee Su Li
2	11 Oct 2021 16:10	<b>CIm Veh Model Changed</b>	(206086) ADIVA AD1 200 190cc 3W.	[A] Lee Su Li
3	11 Oct 2021 16:10	<b>CIm Created</b>	Reg No: SKJ5767E. Acct Date: 2021/10/09. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Fastech Auto Pte Ltd (HQ)	[A] Lee Su Li
4	11 Oct 2021 16:10	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	11 Oct 2021 16:10	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/10/20	[A] Lee Su Li
6	11 Oct 2021 16:10	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	11 Oct 2021 16:10	<b>CIm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	11 Oct 2021 16:10	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	11 Oct 2021 16:11	<b>Label Added</b>	(19):Fastlane.	[A] Lee Su Li
10	11 Oct 2021 16:11	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] Lee Su Li
11	11 Oct 2021 16:46	<b>CIm Dtl Modified</b>	Claimant's Name: - -> XHIA SENG CLOBAL FRESH PTE LTD.	[A] Lee Su Li
12	11 Oct 2021 16:46	<b>CIm Registration Modified</b>	Reg No:SKJ5767E->SLJ3747P. Rep:200268->201849.	[A] Lee Su Li
13	11 Oct 2021 16:46	<b>CIm Veh Model Changed</b>	(206086) -> (204586) HONDA VEZEL 1.5 X CVT (A).	[A] Lee Su Li
14	11 Oct 2021 16:47	<b>Adj Adjuster Assigned</b>	MARCUS CHUA -> KENNETH KONG	[A] Lee Su Li
15	11 Oct 2021 16:54	<b>CIm Dtl Modified</b>	Claimant's Name: XHIA SENG CLOBAL FRESH PTE LTD -> CHIA SENG CLOBAL FRESH PTE LTD.	[A] Lee Su Li
16	11 Oct 2021 17:05	<b>TP Ins Updated</b>	TPRegNo:SKM6476Y -> SNA5222Y.	[I] Low, Xianyu
17	11 Oct 2021 17:05	<b>CIm Registration Modified</b>	Acct Time:00:00:00->10:00:00.	[I] Low, Xianyu
18	15 Oct 2021 09:49	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
19	15 Oct 2021 11:45	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
20	18 Oct 2021 12:04	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Syed-Yusoff, Saliha
21	29 Dec 2022 09:28	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
22	29 Dec 2022 09:28	<b>CIm Dtl Modified</b>	JPJ Reg. Date: -> 2016/12/07.	[A] JOANNE LEE KHANG MIN
23	29 Dec 2022 09:28	<b>CIm Details Notified</b>		[A] JOANNE LEE KHANG MIN
24	17 Jan 2023 08:45	<b>Adj Mandate Request</b>	Cur.Req:5718.50:Liability: 100%(OI U-TURN) *Quantum: \$ 5,718.50(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
25	18 Jan 2023 08:57	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/10/20. Mandate Remarks: please proceed with settlement @ \$5,718.50 [COR-\$5296.50 LOU-\$420.00 LTA-\$2.00] ** subject to final repair bill and ATA.	[I] Syed-Yusoff, Saliha
26	18 Jan 2023 08:57	<b>Adj Mandate Set</b>	Approved:5718.50:please proceed with settlement @ \$5,718.50 [COR-\$5296.50 LOU-\$420.00 LTA-\$2.00] ** subject to final repair bill and ATA.	[I] Syed-Yusoff, Saliha

Date From  Date To  Audit Type

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2732141	11 Oct 2021 16:18:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SKJ5767E	SKM6476Y	11.00
2732182	11 Oct 2021 17:19:49	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLJ3747P	Low, Xianyu	xx.xx
2889605	29 Dec 2022 09:28:51	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLJ3747P	SNA5222Y	11.00