

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 07.12.2021

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SKJ 5767E / SKM 6476Y ON 09.10.2021

We are the authorized repair workshop for the owner of motor vehicle no: **SKJ 5767E** , which was involved in the captioned accident with your insured vehicle no: **SKM 6476Y** . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 2,247.00
2) Loss of Use (3 days X S\$100)	\$ 300.00
3) GIA Search Fee	\$ 2.00
	<u>\$ 2,549.00</u>

We enclosed herewith the following documents to support the claims:

- | | |
|------------------------------------|--------------------------|
| a) Final Repair Invoice | b) GIA Search Result |
| c) Letter of Authorisation, etc... | d) GIA Report |
| e) I/C & Driving Licence | f) Insurance Certificate |
| g) Vehicle Registration Log Card | |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)
For Fastech Auto Pte Ltd

DATE : 11/10/2021

TO : China Taiping Insurance (Singapore) Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. SKJ 5767E/SKM 6476Y

ALONG 17 Petir Rd, Hillion Mall Carpark S(678278)

ON 09/10/2021

I/We, Ng Chi Hoa

of (NRIC No./ROC No.) S8170687E

of Blk 813B Yishun Ring Road #07-4447 S(762813)

owner of vehicle no. SKJ 5767E in consideration of M/s FASTECH AUTO PTE LTD repairing my/our vehicle SKJ 5767E at my/our instruction and hereby authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.

Signature of Owner :



Name of Owner :

Ng Chi Hoa

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00042882101 Claim No : SNM21D205767/C02/SKM6476Y/LEEPG

Claimant : NG CHI HOA

Amount : **S\$1,200.00**

Singapore Dollars One Thousand Two Hundred Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SKJ5767E

Insured Vehicle No. : SKM6476Y

Date of Loss : 09/10/2021

Place of Accident : HILLION MALL CARPARK

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LOW SAM CHEE

Driver Name : HSUI TZIA FEN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 1,200.00
	=====
TOTAL	S\$ 1,200.00
	=====

Claimant Name: Ng Chi Hoa NRIC No : S8170687E

Signature :  Date : 25/08/22

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 22632

Date : 07.12.2021

Vehicle No : SKJ 5767E

Make/Model : HONDA CIVIC 1.8L

Chassis/Eng# :

Accident Date : 09.10.2021

Claim No :

Reference : 1021 -22632

Policy No :

Amount

To proceed on lump sum repair

S\$

2100.00

E. & O. E.

Total : S\$

2100.00

GST @ 7% : S\$

147.00

Amount Due : S\$

2247.00


for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SKM6476Y

Date of Accident

09/10/2021



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance	China Taiping Insurance (Singapore) Pte. Ltd.
Period of Insurance	26/03/2021 - 25/03/2022
Requested By	ALLAN TANG (KIM CHWEE AUTO PTE LTD)
Requested Date	09/10/2021 19:14

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Print as receipt

Go directly to your browser print function

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Thursday, 28 October 2021 2:29 PM
To: terencesclow@gmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SKM 6476Y & SKJ 5767E ALONG/AT HILLION MALL CARPARK ON 09/10/2021

Our Ref : **CC6/CTI21010409/Urs3**

LOW SAM CHEE - BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SKM 6476Y & SKJ 5767E ALONG/AT HILLION MALL CARPARK ON 09/10/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SKJ 5767E against your motor insurance policy.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to proof that we should not settle the third-party claim, kindly let us have them in writing within the next **7 days** i.e. by **04/11/2021**.

Please call us if you have further queries.

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 30 August 2022 1:46 PM
To: Cecilia Lee Peng Geok
Cc: Admin A; Claims Dept of CTI
Subject: RE: SNM21D205767/C02/SKM6476Y/LEEPG / FW: Direct Settlement - Accident Involving SKM 6476Y (OI : CTI - TBA) and SKJ 5767E (TP : LKK REF - CC6/CTI21010409/Ubs3) on 09/10/2021

Dear Sirs/Mdm,

For an update, we have settled the matter at a global sum of **\$1,200.00(all-in)**.

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Sent: Monday, 14 March 2022 3:05 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D205767/C02/SKM6476Y/LEEPG / FW: Direct Settlement - Accident Involving SKM 6476Y (OI : CTI - TBA) and SKJ 5767E (TP : LKK REF - CC6/CTI21010409/Ubs3) on 09/10/2021

Hi Hsiao Tong

Please proceed as proposed.

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Wednesday, 26 January 2022 4:55 pm
To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D205767/C02/SKM6476Y/LEEPG / FW: Direct Settlement - Accident Involving SKM 6476Y (OI : CTI - TBA) and SKJ 5767E (TP : LKK R)

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Dear Sirs/Mdm,

ACCIDENT INVOLVING SKM 6476Y (CTI) AND SKJ 5767E (TP) ON 09/10/2021

We refer to the above matter.

Both parties given conflict of version and have no substantial evidence. Hence we suggest to settle at equal liability based on BOLA 32.

We seek your approval to offer repairer "FASTECH AUTO PTE LTD" at **\$ 1,245.50 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 4,756.60	\$ 2,247.00 (\$2,100.00 + 7% GST)
2. Loss of Use (3 days x \$100.00)	\$ 300.00	\$ 240.00 (3 days x \$80.00)
@50%	NA	\$ 1,243.50
3. LTA / GIA Search Fee	\$ 2.00	\$ 2.00

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, 14 March 2022 11:35 am
To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D205767/C02/SKM6476Y/LEEPG / FW: Direct Settlement - Accident Involving SKM 6476Y (OI : CTI - TBA) and SKJ 5767E (TP : LKK REF - CC6/CTI21010409/Ubs3) on 09/10/2021

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Hi Cecilia,

Attached herewith a copy of third party video as requested.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 14 March 2022 9:18 AM

To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D205767/C02/SKM6476Y/LEEPG / FW: Direct Settlement - Accident Involving SKM 6476Y (OI : CTI - TBA) and SKJ 5767E (TP : LKK REF - CC6/CTI21010409/Ubs3) on 09/10/2021

Dear Sir / Madam,

Thank you for your email.

This case has been reassigned to HT.

Our respective case handler will look into the matter and get back to you in due course.

Hi HT,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Sent: Friday, 11 March, 2022 3:08 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D205767/C02/SKM6476Y/LEEPG / FW: Direct Settlement - Accident Involving SKM 6476Y (OI : CTI - TBA) and SKJ 5767E (TP : LKK REF - CC6/CTI21010409/Ubs3) on 09/10/2021

Hi LKK

Please refer to our email below.

Please forward TP VF & scene photos.

Thank you.

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Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

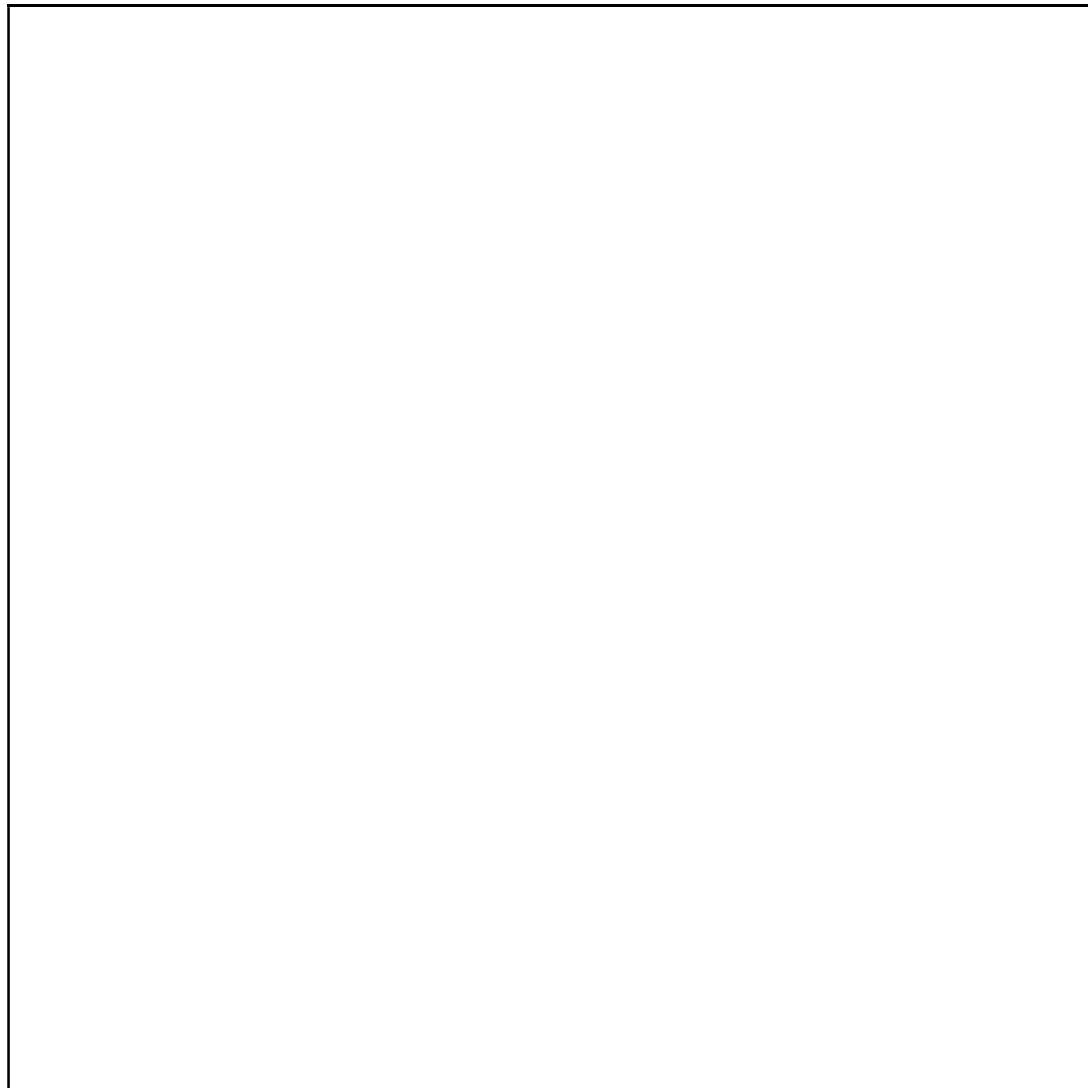
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From: Cecilia Lee Peng Geok
Sent: Thursday, 27 January 2022 11:07 am
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D205767/C02/SKM6476Y/LEEPG / FW: Direct Settlement - Accident Involving SKM 6476Y (OI : CTI - TBA) and SKJ 5767E (TP : LKK REF - CC6/CTI21010409/Ubs3) on 09/10/2021

Hi Jaslin

OI reported TP did show her the video footage. Please obtain the said video footage and accident scene photos.

Thank you.



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Best Regards,
Cecilia Lee
Senior Executive
Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Wednesday, 26 January 2022 4:55 pm
To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D205767/C02/SKM6476Y/LEEPG / FW: Direct Settlement - Accident Involving SKM 6476Y (OI : CTI - TBA) and SKJ 5767E (TP : LKK REF - CC6/CTI21010409/Ubs3) on 09/10/2021

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Dear Sirs/Mdm,

ACCIDENT INVOLVING SKM 6476Y (CTI) AND SKJ 5767E (TP) ON 09/10/2021

We refer to the above matter.

Both parties given conflict of version and have no substantial evidence. Hence we suggest to settle at equal liability based on BOLA 32.

We seek your approval to offer repairer **"FASTECH AUTO PTE LTD"** at **\$ 1,245.50 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 4,756.60	\$ 2,247.00 (\$2,100.00 + 7% GST)
2. Loss of Use (3 days x \$100.00)	\$ 300.00	\$ 240.00 (3 days x \$80.002)
@50%	NA	\$ 1,243.50
3. LTA / GIA Search Fee	\$ 2.00	\$ 2.00

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Sent: Wednesday, 13 October 2021 2:37 PM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D205767/C02/SKM6476Y/LEEPG / FW: Direct Settlement - Accident Involving SKM 6476Y (OI : CTI - TBA) and SKJ 5767E (TP : LKK REF - CC6/CTI21010409/Ubs3) on 09/10/2021

Hi Jasper

Attached OI's GIA.

Thank you.

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Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6225 5879

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 13 October 2021 2:33 pm
To: suli@lkkauto.com; admin-a@lkkauto.com; jasperchua@lkkauto.com; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D205767/C02/SKM6476Y/LEEPG / FW: Direct Settlement - Accident Involving SKM 6476Y (OI : CTI - TBA) and SKJ 5767E (TP : LKK REF - CC6/CTI21010409/Ubs3) on 09/10/2021

Dear all,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM21D205767/C02/SKM6476Y/LEEPG.

Dear Cecilia,

Pls revert LKK.

NOTICE:

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Wednesday, 13 October 2021 9:22 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Subject: Direct Settlement - Accident Involving SKM 6476Y (OI : CTI - TBA) and SKJ 5767E (TP : LKK REF - CC6/CTI21010409/Ubs3) on 09/10/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SKJ 5767E at M/s FASTECH AUTO PTE LTD on 11/10/2021 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd