

Meng Yan (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Monday, 11 October, 2021 2:49 PM
To: jiarong@roypartners.com.sg; assignments
Cc: Claims Dept of CTI; claims@rightclickautoworks.com.sg; xinyu@roypartners.com.sg;
SUR
Subject: RE: SNM21D205741/C02/GBK1398P/TANKL / FW: PRE-REPAIR INSPECTION
Attachments: SMR6410L_07102021.pdf

WITHOUT PREJUDICE SAVE AS TO COSTS

Dear Jia Rong,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK Auto Consultants to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: jiarong@roypartners.com.sg <jiarong@roypartners.com.sg>
Sent: Monday, October 11, 2021 11:34 AM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; claims@rightclickautoworks.com.sg;

xinyu@roypartners.com.sg

Subject: RE: SNM21D205741/C02/GBK1398P/TANKL / FW: PRE-REPAIR INSPECTION

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Without Prejudice

Dear Kah Leong,

We refer to your email below our client is not agreeable to your proposed list of surveyors.

Our client propose Andrew How of Prominent Appraiser Services Pte Ltd.

Do let us know if you are agreeable with our client's proposed Surveyor as the SJE for the above mentioned Pre Repair Inspection.

In view of the latest advisory on COVID-19 announced on 3rd April 2020, our office is operating on 100% telecommuting via email. Please do not send any letter, document and notice to our fax number 6536 1963 with immediate effect. We will not be able to answer any calls too. Please direct all correspondence to us by email.

With regards,

Chia Jia Rong

Legal Executive

M/s Roy & Partners

133 New Bridge Road

#08-09

China Town Point

Singapore 059413

Tel : 6536 8466 Fax : 6536 1963

Email : jiarong@roypartners.com.sg

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From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Monday, 11 October 2021 11:27 AM

To: xinyu@roypartners.com.sg; claims@rightclickautoworks.com.sg; jiarong@roypartners.com.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D205741/C02/GBK1398P/TANKL / FW: PRE-REPAIR INSPECTION

Without Prejudice

Dear Xin Yu,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

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Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, October 11, 2021 9:34 AM
To: xinyu@roypartners.com.sg; claims@rightclickautoworks.com.sg; jiarong@roypartners.com.sg; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D205741/C02/GBK1398P/TANKL / FW: PRE-REPAIR INSPECTION

Without Prejudice
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Dear Kah Leong,

Please conduct PRS for SMR 6410L.

Note: officer in charge Tan Kah Leong 63896193.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: xinyu@roypartners.com.sg <xinyu@roypartners.com.sg>
Sent: Friday, 8 October 2021 12:01 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: claims@rightclickautoworks.com.sg; jiarong@roypartners.com.sg
Subject: PRE-REPAIR INSPECTION

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Our Ref: MKR/CJR/10108/2021/jr.xy
Your Ref: Your insured vehicle GBK 1398P

Dear Sirs,

CLAIMANT: WANLI (OWNER OF SMR 6410L)
ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SMR 6410L AND GBK 1398P ALONG CHANGI ROAD ON 07.10.2021 AT ABOUT 1530 HOURS.

We refer to the above matter.

We act for **WANLI**, the owner of the motor vehicle no. **SMR 6410L**.

We are instructed by our client to notify you of a road traffic accident on **07.10.2021** at about **1530 hours** along **CHANGI ROAD** involving our client's motor vehicle registration number **SMR 6410L** and motor vehicle registration number **GBK 1398P** driven by your insured at the material time. A copy of the Singapore accident report and Traffic police report is enclosed.

As a result of the accident, our client's motor vehicle **SMR 6410L** has been damaged. Before our client proceed to repair the damaged motor vehicle, please let us know within **two (2) working days** of your receipt of this notice whether you would like to conduct a pre-repair survey of our client's motor vehicle **SMR 6410L** at our client's repairer workshop, **M/S RIGHT CLICK AUTOWORKS PTE LTD at 7 SOON LEE ST #01-27 ISPACE BUILDING SINGAPORE 627608**. Your said surveyor may contact **Juliet Sam at 69779725** to arrange the said inspection. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the motor vehicle without further reference to you.

In view of the latest advisory on COVID-19 announced on 3rd April 2020, our office is operating on 100% telecommuting via email. Please do not send any letter, document and notice to our fax number 6536 1963

with immediate effect. We will not be able to answer any calls too. Please direct all correspondence to us by email.

Thanks & regards,

Xin Yu

M/s Roy & Partners

133 New Bridge Road

#08-09 Chinatown Point

Singapore 059413

Tel : 6536 8466 Fax : 6536 1963

Email : xinyu@roypartners.com.sg