

RE: PRI - OUR VEH: SJF2973D OUR REF: JLC.2021.2825.PD YR REF:
21/21/21/VP05/025023

KENNY LIM CHING GHEE <kennylim@lonpac.com>

Wed 27/10/2021 10:57 AM

To: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Lonpac External - Confidential

Dear Denise

Our claim reference is 21/21/21/VP05/025023

I am the OIC of this case.

Thank you.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>

Sent: Wednesday, 27 October 2021 10:48 am

To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; 'Ganesh' <executive@johnlawchambers.com>; SUR <sur@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Subject: Re: PRI - OUR VEH: SJF2973D OUR REF: JLC.2021.2825.PD YR REF: TO BE ADVISED

Dear Gerald,

please provide your ref no.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 11 October 2021 1:50 pm

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; 'Ganesh' <executive@johnlawchambers.com>; SUR <sur@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Subject: RE: PRI - OUR VEH: SJF2973D OUR REF: JLC.2021.2825.PD YR REF: TO BE ADVISED

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 11 October, 2021 1:40 PM

To: Ganesh <executive@johnlawchambers.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com; Summer (LKK Auto) <admin-d@lkkauto.com>

Subject: RE: PRI - OUR VEH: SJF2973D OUR REF: JLC.2021.2825.PD YR REF: TO BE ADVISED

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Ganesh,

We disagreed with your choice of the Single Joint Expert and appoint LKK Auto Consultants Pte Ltd for PRI.

Aside to LKK – Attn: Summer

FYA. Insured yet to lodge the accident report.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Ganesh <executive@johnlawchambers.com>

Sent: Monday, 11 October 2021 1:20 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; ADMIN <admin@johnlawchambers.com>

Subject: RE: PRI - OUR VEH: SJF2973D OUR REF: JLC.2021.2825.PD YR REF: TO BE ADVISED

WITHOUT PREJUDICE

Dear Sir/Madam,

We have our client's instructions to reject your proposal on your Single Joint Expert.

We propose to use the motor surveyor(s) named in the list below to conduct the joint pre-repair survey as a Single Joint Expert:

· **UNITED APPRAISAL MANAGEMENT PTE LTD**

Kindly let us hear from you within 2 working days as per the new NIMA protocol failing which we will proceed with the necessary.

Thank you.

With Regards,

GANESH.V

JOHN LAW CHAMBERS LLC

133 NEW BRIDGE ROAD,

#17-09, CHINATOWN POINT

SINGAPORE 059413.

TEL: 65926983

DID: 88201591

FAX: 65926985

- **We have relocated, kindly update our latest address in your system.**

Our areas of practice include: Personal Injury & Workmen Compensation Claims • Divorce & Family Law • Civil Litigation • Corporate Law • Debt Claims • Wills and Probate • Powers of Attorney • Lasting Powers of Attorney • Criminal Law • Conveyancing

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From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 11 October 2021 1:13 pm

To: Ganesh <executive@johnlawchambers.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: PRI - OUR VEH: SJF2973D OUR REF: JLC.2021.2825.PD YR REF: TO BE ADVISED

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Ganesh,

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of Motor surveyors for your attention:-

1	Nicholas Tey-Appraisal
2	Jackson Quek - Appraisal
3	Joshua Ong - Appraisal
4	Steve Chen- LKK
5	Adrian Ling - LKK
6	Kenneth Kong - LKK
7	Qing Quo Xiang- LKK
8	Mohd Rasul - LKK
9	Marcus Chua -LKK

Please let us hear from you within the next 2 working days.

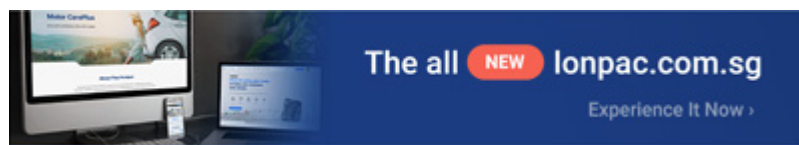
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



“ In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused” .

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om: Ganesh <executive@johnlawchambers.com>

Sent: Monday, 11 October 2021 10:39 am

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: info@speedwerkz.biz; ADMIN <admin@johnlawchambers.com>

Subject: PRI - OUR VEH: SJF2973D OUR REF: JLC.2021.2825.PD YR REF: TO BE ADVISED

OUR REF: JLC.2021.2825.PD

YR REF: TO BE ADVISED

OUR VEH: SJF2973D

YR VEH: SGK8118B

DOA: 08/10/2021 @ 1920HRS

LOC: CTE TOWARDS SLE

11/10/2021

LONPAC INSURANCE BHD

300, BEACH ROAD,

07 THE CONCOURSE,

#17-04, SINGAPORE 199555.

ACCIDENT INVOLVING MOTOR VEHICLES SJF2973D AND SGK8118B ALONG CTE TOWARDS SLE ON 08.10.2021.

Dear Sir/Madam,

We act for the owner of vehicle no. **SJF2973D.**

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

SPEEDWERKZ PTE LTD

BARTLEY BIZ CENTRE,

13 KAKI BUKIT RD 4,

#01-20 SINGAPORE 417807

KEN = 91695936

ALEX BEH = 90910000

TAKE NOTICE that you are required to respond to us within 2 working days (excluding Saturday, Sunday, and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as a waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle. Please contact us at 6592 6983 or email us at executive@johnlawchambers.com / admin@johnlawchambers.com for future correspondences.

Thank you.

With Regards,

GANESH.V

JOHN LAW CHAMBERS LLC

133 NEW BRIDGE ROAD,

#17-09, CHINATOWN POINT

SINGAPORE 059413.

TEL: 65926983

DID: 88201591

FAX: 65926985

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