

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 18 October 2021 11:30 AM
To: Admin-D (LKKAUTO); 'Jaime Tay'; SUR; assignments
Subject: RE: Request for 3rd party claims survey GBH4340B Claims against GBC5336J | EQI REF: DM21HO01494/JT
Attachments: GBH 4340B PRELI REVISED.pdf

Dear Jaime,

Enclosed preliminary revised of vehicle GBH 4340B
Date of survey: 11/10/21
Number of days (estimated) : 5 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 12 October 2021 9:47 AM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; 'Jaime Tay' <jaime.tay@eqinsurance.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: Request for 3rd party claims survey GBH4340B Claims against GBC5336J | EQI REF: DM21HO01494/JT

Dear Jaime,

Please be informed that we have inspected the vehicle GBH 4340B on 11/10/21 .

We are pending estimate from repairer.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

From: Admin-D (LKKAuto)

Sent: Monday, 11 October 2021 10:49 AM

To: 'Jaime Tay' <jaime.tay@eginsurance.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: Request for 3rd party claims survey GBH4340B Claims against GBC5336J | EQI REF: DM21HO01494/JT

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Jaime Tay <jaime.tay@eginsurance.com.sg>

Sent: Monday, 11 October, 2021 10:48 AM

To: 'Susan Low' <liusbro@ymail.com>; assignments <assignments@lkkauto.com>

Subject: RE: Request for 3rd party claims survey GBH4340B Claims against GBC5336J | EQI REF: DM21HO01494/JT

WITHOUT PREJUDICE

SAVE AS TO COSTS

Dear Susan

Thank you for your email. Arrangement will be made accordingly.

Dear Sirs,

Please assist on PRS assignment.

Thank you.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Jaime Tay
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Susan Low <liusbro@gmail.com>

Sent: Monday, 11 October 2021 10:17 AM

To: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Subject: Re: Request for 3rd party claims survey GBH4340B Claims against GBC5336J | EQI REF: DM21HO01494/JT

We did like to chose as follow

6) **LKK Auto Consultants Pte Ltd**

Kindly arrange.

Thank.

Best Regards,

Susan Low
M/s Liu's Brother Auto Engineering Workshop
No. 1 Kaki Bukit Avenue 6 #01-01
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 67411730

On Monday, 11 October 2021, 08:34:22 am SGT, Jaime Tay <jaime.tay@eqinsurance.com.sg> wrote:

Without Prejudice

Save As To Costs

Dear Sir,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<p>1) AJAX Inspection Services Pte Ltd</p> <p>Tel: 6255 0808</p> <p>Fax: 6849 9155</p>	<p>2) Automobile Inspection Services Pte Ltd</p> <p>Tel: 6286 0155</p> <p>Fax: 6284 1539</p> <p>Contact Person: Sophia</p>
<p>3) LBS Automotive Appraisal Pte Ltd</p> <p>L.B.S. Auto Consultants Pte Ltd</p> <p>Tel: 6281 6690 / 62832866</p> <p>Fax: 6281 8748</p> <p>Contact Person: Amy/ Grace</p>	<p>4) Priority Services</p> <p>Tel: 62934822</p> <p>Fax: 62963283</p> <p>Contact Person: Sharon</p>
<p>5) RT Appraisal Pte Ltd</p> <p>Tel: 67486076</p> <p>Fax: 67480361</p> <p>Contact Person: Elson/Elgene</p>	<p>6) LKK Auto Consultants Pte Ltd</p> <p>Tel: 6256-3561</p> <p>Fax: 6741-4108</p>
<p>7) JP Knights Pte Ltd</p> <p>Tel: 63450068</p> <p>Fax: 63445328</p>	<p>8) Appraisals Associates Pte Ltd</p> <p>Tel : 67472822</p> <p>Fax: 67470070</p>
<p>9) Infiniti Appraisal Service</p> <p>Tel : 96684818/90099001</p> <p>Fax: 64587432</p>	<p>10) Formteam Adjusters Pte Ltd</p> <p>Tel: 65091788</p>

	Fax: 65096221
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If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

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Announcement

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Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Jaime Tay

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Liu's Brother <liusbro@gmail.com>

Sent: Monday, 11 October 2021 7:01 AM

To: Marketing <Marketing@eqinsurance.com.sg>; EQI PRS <EQIPRS@eqinsurance.com.sg>
Subject: Fwd: Request for 3rd party claims survey GBH4340B Claims against GBC5336J

We refer to our email requested dated 08/10/2021

Kindly arrange

Thank!

Best Regard

Susan Low

M/s Liu's Brother Auto Engineering Workshop

No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit

Singapore 417883 ☎: 6741 1730 📠: 6744 5746

Begin forwarded message:

From: Susan Low <liusbro@ymail.com>
Date: 8 October 2021 at 15:49:11 SGT
To: EQ Insurance - Motor Claims Survey Dept <egpri@eqinsurance.com.sg>
Subject: Request for 3rd party claims survey GBH4340B Claims against GBC5336J
Reply-To: Susan Low <liusbro@ymail.com>

Accident on 05/10/2021 Along Slip Road Of Geylang Bahru and Bendemeer Road

Involving GBH4340B and GBC5336J

We refer to the above accident and 3rd party claims.

We hereby write to request of 3rd party claims pre-repair inspection for our client's vehicle.

Please let us have your single joint expert motor surveyors list (SJE) to conduct a pre-repair survey of the damage to our client's vehicle jointly with our client/our motor workshop at No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883 as soon as possible.

Kindly arrange.

Thank you.

Best Regard!

Susan Low
M/s Liu's Brother Auto Engineering Workshop
No. 1 Kaki Bukit Avenue 6 #01-01
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 6741 1730
Fax: 6744 5746

Date of Survey:- _____

Name of Authorise Surveyor:- _____

Surveyor Email: _____

Remark :- _____