Re: aigencrypt- SMV2732M / 9686407546SG

Denise Tay (LKKAuto) < denisetay@lkkauto.com>

Mon 11/10/2021 4:44 PM

To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>

Cc: SUR <sur@lkkauto.com>; Andre Chow En De <andre.chow@cyclecarriage.com.sq>; Kevin Leong Wai Kit

<kevin.leong@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SMV2732M** (Excess \$0/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

Re-inspection require on hidden part, check item, supplementary part with clear photo. Note: Before painting photo require on (Repaired Panel, Rear End Panel)

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>denisetay@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mithoosingh, Aashweenjeetkaur < Aashweenjeetkaur. Mithoosingh@aig.com >

Sent: Monday, 11 October 2021 12:11 pm

To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>

Cc: SUR <sur@lkkauto.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>;

Nadaraja, Deeban < Deeban. Nadaraja@aig.com > **Subject:** aigencrypt- SMV2732M / 9686407546SG

Dear Coco,

Coverage has been confirmed and 100% in car camera excess wavier applied hence final excess is \$0.

'Claim adjudicated based on current material facts, we reserve our rights to handle the case if deemed appropriate as and when new material facts arise or there is any incoming third party claim against insured's policy'.

Thanks and regards,

Aashweenjeet Kaur (Aashween)

AIG

Claims Adjuster II

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002215

Aashweenjeetkaur.Mithoosingh@aig.com | www.aig.sg

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