

Meng Yan (LKK Auto)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Friday, 8 October, 2021 10:00 AM
To: ezlyna@centrollc.com.sg; 'SUR'; 'assignments'
Cc: Claims Dept of CTI
Subject: RE: SNM21D205727/C02/GBJ1717H/TANCHC / FW: PRI (YR VEH NO:GBJ1717H)
OUR REF:CLLC.PD.187.2021 - GBJ6732E DOA:06.10.2021
Attachments: PRI CLLC.PD.187.2021.pdf

WITHOUT PREJUDICE SAVE AS TO COST

Dear Ezlyna,

We regret that you are not agreeable to our proposed list of surveyors.

Please be informed that we will assign LKK Auto Consultants Pte Ltd to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange to conduct the PRS at M/s A S AUTO 1 KAKI BUKIT AVENUE 6 #01-106 AUTOBAY @ KAKI BUKIT Singapore 417883. Kindly contact: Mr SS Teo (Ah Soon) at Tel: 9738 8183

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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-----Original Message-----

From: ezlyna@centrollc.com.sg <ezlyna@centrollc.com.sg>

Sent: Friday, 8 October 2021 9:53 AM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM21D205727/C02/GBJ1717H/TANCHC / FW: PRI (YR VEH NO:GBJ1717H) OUR

REF:CLLC.PD.187.2021 - GBJ6732E DOA:06.10.2021

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WITHOUT PREJUDICE

Our ref : CLLC.PD.187.2021 -GBJ6732E

Your ref: SNM21D205727/C02 -GBJ1717H

Dear Sirs,

We refer to the above matter and your email of even date.

Our client is not agreeable with your list of surveyors.

However, our client would like to propose the surveyors for SJE as below:

1. PAL'S Appraiser Pte Ltd
2. LCW Appraiser Pte Ltd
3. MC-Coy Appraiser Pte Ltd
4. Treasure Appraiser Pte Ltd
5. United Appraisal and Management Pte Ltd 6. CL Appraiser Pte Ltd 7. ST Appraisal Services 8. Constant Appraiser Services 9. Aeon Auto Consultants LLP

Please let us know within two (2) working days whether you are agreeable to the appointment of any of the above motor surveyors as a single joint expert.

Thank you.

Best Regards,

Ezlyna (Lyna)

M/s Centro-Legal Law Corporation

151 Chin Swee Road

#02-21 Manhattan House

Singapore 169876

Tel: 6235 0633

Fax: 6235 6939

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On 2021-10-08 09:47, Tan Chew Chik Jacqueline wrote:

> Without Prejudice

>

> Our reference: SNM21D205727/C02/GBJ1717H/TANCHC

>

> Your reference: GBJ6732E

>

> Dear Sirs,

>

> ACCIDENT INVOLVING GBJ1717H & GBJ6732E ON 06.10/2021

>

> We refer to your email of 07/10/2021.

>

> Kindly note the following:-

>

> * We would like to conduct pre-repair survey of the vehicle at
> the appointed workshop.

>

> * We propose the following list of surveyors to be nominated as
> the Single Joint Expert to conduct survey of the claimant's vehicle:-

>

> 1. Gary Soon (FTA)

>

> 6. Marcus Chua (LKK)

>

> 2. Chow Bo Xiong (FTA)

>

> 7. Kenneth Kong (LKK)

>

> 3. Ben Chua (FTA)

>

> 8. Adrian Ling (LKK)

>

> 4. Ng You Han (FTA)

>

> 9. Mohd Taufikh (LKK)

>

> 5. Henry Ng (FTA)

>

> 10. Steve Chen (LKK)

>

> * If we do not hear from you within two days of this letter, you
> shall have deemed to have agreed that the surveyor appointed by us
> shall be Single Joint Expert for this matter.

>

> * As per the NIMA Protocol, the survey by our appointed surveyor
> would include survey of your vehicle pre-repair, after it is
> dismantled, and post repairs. Hence, you need to provide us / our
> surveyors with the list of items that were damaged and required to be

> replaced or repaired to facilitate an effective survey.

>

> * As stated above, please inform us and our surveyor after the

> claimant's vehicle had been repaired so that our surveyor can carry

> out post repair inspection before the vehicle is returned to your

> client. Please co-ordinate with our surveyor immediately after the

> repair is completed.

>

> Thank you.

>

> ** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to

> us.

>

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> sending hardcopy documents to us as delay is to be expected for

> handling hardcopy documents. All correspondence should be made via

> email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any

> inconvenience caused is much regretted.

>

> Regards,

>

> Jacqueline Tan

>

> Senior Executive

>

> Claims Department

>

> China Taiping Insurance (Singapore) Pte. Ltd.

>

> 3 Anson Road #15-00 Springleaf Tower Singapore 079909

>

> DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

>

> W:

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> Taiping SG

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> -----Original Message-----
> From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
> Sent: Friday, 8 October 2021 9:36 AM
> To: ezlyna@centrollc.com.sg; Tan Chew Chik Jacqueline
> <jacqueline.tan@sg.cntaiping.com>
> Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
> Subject: O/R: SNM21D205727/C02/GBJ1717H/TANCHC / FW: PRI (YR VEH
> NO:GBJ1717H) OUR REF:CLLC.PD.187.2021 - GBJ6732E DOA:06.10.2021
>

> Without Prejudice
>

> Save as to costs
>

> Dear Jacqueline,
>

> Please conduct PRS for GBJ6732E. (OUR INSURED HAS YET TO FILED SAS
> REPORT)
>

> Note: officer in charge Jacqueline Tan 63896185.
>

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> sending hardcopy documents to us as delay is to be expected for
> handling hardcopy documents. All correspondence should be made via
> email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any
> inconvenience caused is much regretted.
>

> Thank you
>

> Chong Boon Sen
>

> Claims Department
>

> China Taiping Insurance (Singapore) Pte. Ltd.
>

> 3 Anson Road #15-00 Springleaf Tower Singapore 079909
>

> DID: (65) 63896116 | F: (65) 62247175
>

> W:
>

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46f2633868e5%7C0%7C0%7C637692547955120752%7CUnknown%7CTWFpbGZsb3d8eyJWlloiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6Ikl1haWwiLCJXVCi6Mn0%3D%7C1000& sdata=QfrLBawWYJEwCm2iGEgXE9wXa7kmwc2%2FJfOmSZXW7uk%3D& reserved=0

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> -----Original Message-----

>

> From: ezlyna@centrollc.com.sg <ezlyna@centrollc.com.sg>

>

> Sent: Thursday, 7 October 2021 2:06 pm

>

> To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

>

> Subject: PRI (YR VEH NO:GBJ1717H) OUR REF:CLLC.PD.187.2021 - GBJ6732E

> DOA:06.10.2021

>

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> WITHOUT PREJUDICE

>

> Dear Sirs,

>

> NOTICE TO INSURANCE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING
> DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASE

>

> We act for AQUILA LOGISTICS & DISTRIBUTION (S) PTE LTD, the owner of
> motor vehicle GBJ6732E, who has appointed us to act on their behalf to
> claim against your insured's vehicle no. GBJ1717H in regards to the
> road traffic accident on

>

> 06.10.2021 @1730hrs.

>

> Please be informed that the said motor vehicle can be inspected at:-

>

> A S AUTO
>
> 1 KAKI BUKIT AVENUE 6
>
> #01-106 AUTOBAY @ KAKI BUKIT
>
> Singapore 417883
>
> Kindly contact: Mr SS Teo (Ah Soon) at Tel: 9738 8183
>
> Please note that if you fail to conduct the pre-repair inspection
> within the next 2 working days excluding any intervening Saturday,
> Sunday or Public Holiday, the said workshop will commence repairs
> thereafter without further reference to you.
>
> Best regards,
>
> Ezlyna (Lyna)
>
> M/s Centro-Legal Law Corporation
>
> 151 Chin Swee Road
>
> #02-21 Manhattan House
>
> Singapore 169876
>
> Tel: 6235 0633
>
> Fax: 6235 6939