

## Hui Zhen (LKK Auto)

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**From:** Hui Zhen (LKK Auto)  
**Sent:** Monday, 11 October 2021 1:36 PM  
**To:** Claims Dept; SUR  
**Subject:** RE: OWN DAMAGED CLAIM FOR VEHICLE SLD 9321 B DOA 5/10/21

Dear Tony,

As instructed by our client , please proceed to repair the **insured vehicle SLD 9321B, (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

**Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.**

**Before paint photos for all NEW Panels and Parts required after repair.**

Best Regards,

**Hui Zhen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [huizhen@lkkauto.com](mailto:huizhen@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept [mailto:claims@premiumauto.com.sg]  
**Sent:** Thursday, 7 October 2021 11:38 AM  
**To:** 'Claims'; Admin A; Admin-D (LKKAuto); SUR  
**Subject:** RE: OWN DAMAGED CLAIM FOR VEHICLE SLD 9321 B DOA 5/10/21

Dear Sur,

The survey has carried out by Adrian on this morning.

Kindly assist follow up repair approval.

Thank you.

Best Regards,  
Tony Foong  
Claims Advisor

55 Ubi Road 1 Singapore 408699  
p. +65 6366 2323, d. +65 67689828  
e. <mailto:claims@premiumauto.com.sg> w. [www.audi.com.sg](http://www.audi.com.sg)  
Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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**From:** Claims [<mailto:claims@premiumauto.com.sg>]  
**Sent:** Tuesday, 5 October 2021 7:15 PM  
**To:** 'Admin A'; 'Summer (LKK Auto)'; 'SUR'  
**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)  
**Subject:** OWN DAMAGED CLAIM FOR VEHICLE SLD 9321 B DOA 5/10/21

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Survey TBC.

We're claiming against AIG

Thank you.

**Best Regards,**  
**Jennis Tan**  
**Claims Administrator**

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