

## Hui Zhen (LKK Auto)

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**From:** Hui Zhen (LKK Auto)  
**Sent:** Wednesday, 13 October 2021 11:12 AM  
**To:** Claims; 'Norazima Khairuddin'; SUR  
**Subject:** OD / 9966733108SG / SJN2611G

Dear Kee Siang,

As instructed by our client , please proceed to repair the **insured vehicle SJN 2611G, (Excess \$800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

**Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.**

**Before paint photos for all NEW Panels and Parts required after repair.**

Best Regards,

**Hui Zhen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [huizhen@lkkauto.com](mailto:huizhen@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims [mailto:[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)]

**Sent:** Tuesday, 12 October 2021 5:37 PM

**To:** 'Hor, Yinrul'; 'Norazima Khairuddin'

**Cc:** 'Mohd Rizal, Nur Mariah Huibrechts'; 'Nadaraja, Deeban'; Admin A; SUR; 'Claims'

**Subject:** RE: OD / 9966733108SG / SJN2611G - Request Undertaking Letter & Interview Form, and Clarify on Late Reporting.

Dear all,

Please find above attached for your kind reference.

**Best Regards,**  
**Kee Siang Lim**  
**Claims Advisor**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
**p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183  
**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)



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**From:** Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Tuesday, 12 October 2021 3:21 PM

**To:** 'Hor, Yinrul'; 'Norazima Khairuddin'

**Cc:** 'Mohd Rizal, Nur Mariah Huibrechts'; 'Nadaraja, Deeban'; 'Admin A'; 'SUR'; 'Claims'

**Subject:** RE: OD / 9966733108SG / SJN2611G - Request Undertaking Letter & Interview Form, and Clarify on Late Reporting.

Dear Vivane.

We are engaging with our client on this matter. Kindly hold hands onto it. We will get back to your shortly.

Best Regards,  
Kee Siang Lim  
Claims Advisor

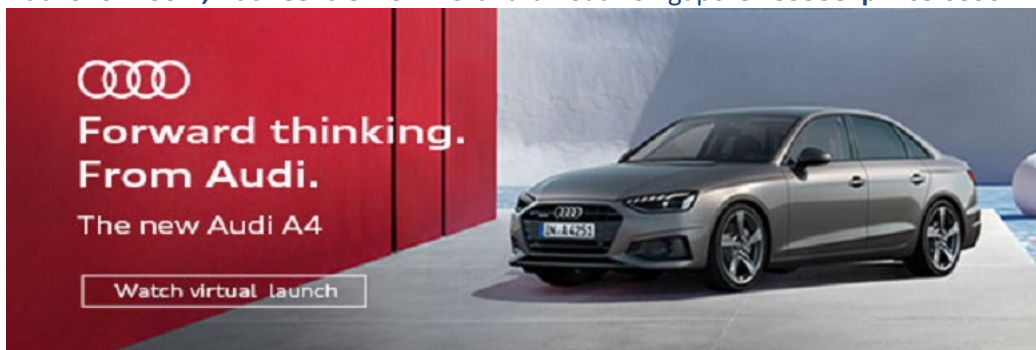
**Premium Automobiles Pte Ltd** (Reg No 199902271W)

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**From:** Hor, Yinrul [<mailto:Yinrul.Hor@aig.com>]

**Sent:** Tuesday, 12 October 2021 8:53 AM

**To:** 'Norazima Khairuddin'; [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

**Cc:** Mohd Rizal, Nur Mariah Huibrechts; Nadaraja, Deeban; 'Admin A'; SUR

**Subject:** RE: OD / 9966733108SG / SJN2611G - Request Undertaking Letter & Interview Form, and Clarify on Late Reporting.

**Importance:** High



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