


**Borneo Motors**
**Borneo Motors (Singapore) Pte Ltd**

Inchcape Bodycare Centre

Level 4, Inchcape Centre

2 Pandan Crescent

Singapore 128462

Tel: +65 6631 1855/1500

Fax: +65 6872 7260

[www.borneomotors.com.sg](http://www.borneomotors.com.sg)

Our Ref: BMS2021/12/LK0515/DS(CY)

Your Ref: CC4/LPC201010361/es3

03/12/2021

BY HAND (INS COPY)

**M/S. LONPAC INSURANCE BERHAD C/O LKK AUTO CONSULTANTS PTE LTD**

Attn : Officer In-Charge

Dept : Motor Claims

**RE : ACCIDENT INVOLVING SLV8363S AND XE3720A ON 06/10/2021**

Dear Officer,

We refer to the above captioned.

The accident was caused by the negligence of your insured and as a result, our client has incurred the following losses:

A. Repair Cost - \$19,650.66	B. LTA Search - \$2.00
C. Excess -	D. Loss of Use - \$800.00(\$100x8days)
E. Loss of Rental -	F. Others -
G. Medical Claims - -Undertake By Claimant <input type="checkbox"/>	<b>Total Claim - \$20,452.66</b>

 We would appreciate if you could revert to us with an offer to settlement within **8 working weeks** as required under NIMA Protocol.

Enclosed are the following documents for your kind perusal:

(✓) Original Tax Invoice

(X) Discharge Voucher

(✓) Car Rental Invoice/Agreement

(X) Original Photograph X \_\_\_\_\_

(✓) GIAS/Police Report/s

(X) Original/Photocopy Survey

(✓) Certificate of Insurance

(✓) LTA Search Fees

(✓) Letter of Authority

(X) Medical Receipt

 \*Cheque is to be made payable to **BORNEO MOTORS (SINGAPORE) PTE LTD** & mail it to, Inchcape Bodycare Centre Level 4, Inchcape Centre, 2 Pandan Crescent, Singapore 128462, Attn: TPR Department\*

Yours faithfully,

TPR Team

Claims Service Department

 F:68727260 E: [claimstatusenquiry@borneomotors.com.sg](mailto:claimstatusenquiry@borneomotors.com.sg)

(As this is a computer generated letter, no signature is required.)



# Borneo Motors



Inchcape

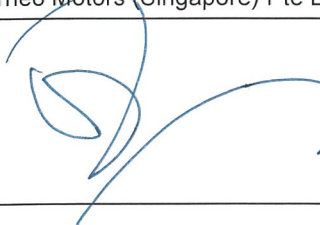
Co. Reg No. : 196700086Z  
GST Reg No. : MR-8500000-9  
No.2 Pandan Crescent  
Singapore 128462, Tel no.: 6631 1388

## TAX INVOICE

Account Details	Account No.	Customer Details
Lonpac Insurance Berhad 100 Beach Road #19-00 Shaw Tower Singapore 189702 Attn: Ms Lily Koh/Mr Chia	S1000007 / ICLPI1	Mr Tan Lay Hai 52 New Upper Changi Road #13-1486 Singapore 461052  Mobile: 91802425
	Document No. 36010287	
	Document Date 16/11/2021	

Year	Model	Variant	Reg. Date	Reg. No.	Kilometers	Wip No.	Order No. / Remarks
2017	AVV60R	BEXGB S5	18/01/2018	SLV8363S	157866	20227	61DS/SLV8363S/061021
Chassis No.	Engine No.	Terms	SA / Counter	Vehicle In	Collected On		
JTHBW1GG402181753	2AR1878569	60	Carine Yeo C L	14/10/2021	8.18	26/10/2021	14.39

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
7	S	BP-SUBLET TO RESET ECU AND REPROGRAMME (NETT)	0742			216.50
8	1	L52145-33070 STAY, FR BUMPER	1.00	58.00		58.00
9	2	L53155-33060 SEAL, RADIATOR	1.00	101.50		101.50
10	3	L89348-35030 CLIP, ULTRASONIC	2.00	4.40		8.80
11	4	T90467-07217 CLIP	9.00	2.60		23.40
12	5	T90467-07214 CLIP	12.00	2.70		32.40
13	6	L89348-76010 CLIP, ULTRASONIC	2.00	12.10		24.20
14	7	L81105-33D11 HOUSING SUB-ASSY,D PKG	1.00	6185.20		6185.20
15	8	L75547-51021 ROOF DRIP MLDG CLIP,	10.00	11.00		110.00
16	9	L75545-30170 CLIP,WINDSHIELD	10.00	10.70		107.00
17	0	L53879-30040 RETAINER, FR FENDER	2.00	12.40		24.80
18	1	L53875-33220 LINER,FR FENDER RH	1.00	281.10		281.10
19	2	L53811-33230 PANEL,FR FENDER RH	1.00	1353.20		1353.20
20	3	L53301-33160 HOOD SUB-ASSY	1.00	2273.20		2273.20
21	4	L52197-30040 BRACKET,BUMPER	2.00	7.80		15.60
22	5	L52119-3T910 COVER, FR BUMPER	1.00	968.20		968.20

For & on behalf of	Customer's Signature	Charge Summary	Total
Borneo Motors (Singapore) Pte Ltd			18,365.10
	Please acknowledge receipt of vehicle	Parts 11,566.60	GST 7.00% 1,285.56
		Labour 6,582.00	
		Sublet 216.50	Less 0.00
		Lubrication/Fluid 0.00	
		Others 0.00	Amount Due 19,650.66

Company Copy

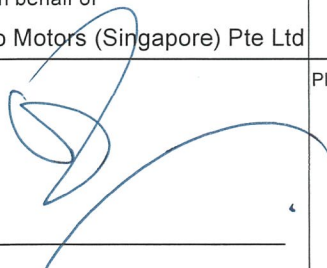


# Borneo Motors



Inchcape  
Co. Reg No. : 196700086Z  
GST Reg No. : MR-8500000-9  
No.2 Pandan Crescent  
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			Document No. 36010287					
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Year	Model	Variant	Reg. Date	Reg. No.	Kilometers	Wip No.	Order No. / Remarks	
2017	AVV60R	BEXGB S5	18/01/2018	SLV8363S	157866	20227	61DS/SLV8363S/061021	
Chassis No.		Engine No.	Terms	SA / Counter	Vehicle In		Collected On	
JTHBW1GG402181753		2AR1878569	60	Carine Yeo C L	14/10/2021	8.18	26/10/2021 14.39	
L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount		
1	Z	BP-SUNDRY SUNDRIES T/P INS: LONPAC INS ACC DATE: 06.10.2021 T/P VEH: XE3720A DATE IN: 14.10.2021 DATE SURVEY: 11.10.2021 BY STEVE (LKK) DATE AUTHORIZE: 12.10.2021 BY ASHER FOR TP*DS* W LOU FOR 8 DAYS (7WD + 1SUN) AS RECOMMEDNED				50.00		
2	B	BP-LAB3 TO REMOVE ALL NECESSARY PARTS TO ENABLE REPAIRING AND STRAIGHTEN ON FRONT BUMPER, BONNET, RHS FRONT FENDER, FRONT DOOR AND FIX NEW PARTS	*			3031.00		
3	B	BP-RES3 TO SPRAY PAINT ON FRONT BUMPER, BONNET, RHS FRONT FENDER AND FRONT DOOR	*			2968.00		
4	B	BP-LAB3 TO REMOVE AND REPLACE RHS HEADLAMP. CHECK AND FOCUS HEADLIGHTS (NETT)	*			216.50		
5	B	BP-LAB3 TO REMOVE AND TRANSFER FRONT PARKING SENSOR TO ENABLE REPAIR (NETT)	*			216.50		
6	Z	BP-SLANT SUPPLY BONNET SEALANT (NETT)				100.00		
For & on behalf of Borneo Motors (Singapore) Pte Ltd			Customer's Signature		Charge Summary		Total	
			Please acknowledge receipt of vehicle		Parts		Less	
					Labour			
					Sublet			
					Lubrication/Fluid		Amount Due	
					Others			

Company Copy



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date of Submission	07/10/2021 16:36 (SGT)
Date of Accident	06/10/2021 20:17 (SGT)
Exact Location of Accident	Near Blk 109 - Bedok Nth Av 3, Singapore
Additional Location Information	EXT FROM PIE ONTO BEDOK NORTH AVE 3
Country/State of Loss	Singapore

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLV8363S
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#### INSURED/POLICYHOLDER

Is company?	No
Name Of Registered Owner	TAN LAY HAI
NRIC No	SXXXX235H
Email Address	pearline.t@hotmail.sg
Mobile Phone No	(Phone) +65-91802425
Alternative Phone No	+65-98003279

#### VEHICLE PARTICULARS

Manufacturer	Lexus
Model	Es300h
Variant	-
Exact purpose for which vehicle was being used at time of accident	Private use
Are you claiming under your own insurance policy for repair to your vehicle?	No - Claiming third party
Vehicle Category	Private car
Transmission	Auto
CC	2487

#### INSURANCE COMPANY

Name of Insurance Company	Direct Asia Insurance (Singapore) Pte Ltd
Type of Coverage	Comprehensive
Fleet Policy	No
Policy Number	MT/00582914/02
Cover Note Number	-

#### DRIVER

Name of Driver	TAN PEI LING, PEARLINE
NRIC No	SXXXX671H

Date Of Birth	13/09/1988
Occupation	Indoor
Date Of Driving Pass	22/03/2007
Driving experience	14 YEARS AND 7 MONTHS
Gender	Female
Mobile Number	(Phone) +65-98003279
Alt. Phone Number	-
Email Address	pearline.t@hotmail.sg
Address	21 JALAN DEMAK SINGAPORE
Address complement	-
Postcode	488969
Is the driver the policyholder?	No
If No, Relationship of the Driver with the Insured	Child
Does Driver Own Other Vehicles?	No
Vehicle Registration Number of Other Vehicle Owned by Driver	-
Insurance Company of Other Vehicle Owned by Driver	-

#### GENERAL INFORMATION OF THE ACCIDENT

Type of Accident	Collision - Change/cross lane
Weather Conditions	Clear
Road Surface	Dry

#### OTHER INFORMATION

Was any foreign vehicle involved in the accident?	No
Number of vehicles involved in the accident	2
Was anybody injured in the Accident?	No
Was any injured conveyed to hospital by ambulance?	-
Was any other vehicle or property damaged?	Yes
Number of Passengers (Including Driver)	4
Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance?	No

#### PASSENGER 1

Name	MELVIN TAN
Gender	Male

#### PASSENGER 2

Name	PHYLLIS NG
Gender	Female

#### PASSENGER 3

Name	ELROY TAN
Gender	Male

#### DETAILS OF POLICE ACTION

Was the accident reported to the police?	No
Was notice of intended Prosecution given?	No
If yes, against whom?	-

#### CIRCUMSTANCES OF ACCIDENT

#### REFER TO SKETCH PLAN

#### ATTACHMENT(S)

Are accident photos available for attachment?	Yes
Was there any video captured by Car Camera?	Yes
Was there any audio recorded?	No

## DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	XE3720A
Vehicle Manufacturer	-
Vehicle Model	-
Vehicle Variant	-
Vehicle Colour	-
Vehicle Category	Goods vehicle
Name of Driver	-
Contact Number	-
Address	-
Address complement	-
Postcode	-
Insurance Company Name	-
Nature Of Damage	-
Details of property damaged in accident	-
No. Of Passenger (Including Driver)	-

## SKETCH PLAN

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that :

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :

- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.
- (collectively the "Purposes")

(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

陈礼海  
Policyholder's Signature / Date & Time

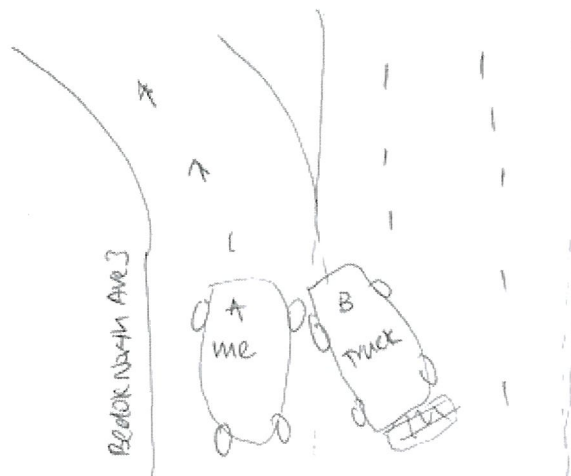
*[Signature]*  
Driver's Signature (If driver is not the policyholder) / Date & Time

07/06/21  
Traffic Light

*[Signature]*  
Witnessed by Reporting Centre Personnel

11.24 pm

### Sketch Plan



A : SHV8363S  
B : XE3720A



## Describe Circumstances of the Accident

We exited from PIE onto Bedok North Ave 3 on 6 Oct around 8:45pm.  
 We took the extreme left lane as we were about to filter out from Bedok North Ave 3  
 onto Bedok North Road.  
 As approach the traffic light, the truck appeared beside us out of the lane.  
 We stopped the vehicle immediately and horned to inform the other party of the danger.  
 And the next moment, the truck  
 The truck did not stop and the next moment, we felt a bump and ~~heard~~ <sup>heard</sup> a screech.

## Declaration

We declare the foregoing particulars are true in every respect.

陈礼海

Policyholder's Signature / Date &  
Time



Driver's Signature (If driver is not the policyholder) / Date  
& Time

07/08/21



Witnessed by Reporting Centre  
Personnel





## AUTHORIZATION LETTER

Date: 7/10/2021.

To: Direct Asia.

Cc: Borneo Motors (S) Pte Ltd

Attn: To Whom It May Concern

Dear Sir / Madam,

**RE: Authorization to Act on Behalf for Insurance Claims Documentation**

I, (full name) Tan Lay Hai NRIC No. 82549235H hereby  
authorized my (relationship) daughter (full name) Tan Pei Ling Pearlina  
NRIC No. S8834671H to exercise and execute to sign all / any necessary transaction  
documentation pertaining to my registration vehicle number 8LV8863S as I am  
currently having tight official business schedules / away from Singapore on duty oversea travel.  
Please do not hesitate to contact me should you require any further clarification on the above.

Thank You

Yours truly,

Signature : Tan Lay Hai  
Name : Tan Lay Hai  
Contact No : 98008279.

## CERTIFICATE OF INSURANCE

**Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) (Singapore) (the "Act")**  
**Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960 (Singapore)**  
**Road Transport Act, 1987 (Malaysia)**  
**Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)**

This document forms part of your contract with us and should be read together with your Policy Schedule and your Policy Details. Do let us know if any of the details shown here need to be amended or updated.

<b>Certificate No.</b>	: MT/00582914/02
<b>Type of Coverage / Driver Plan</b>	: Car Comprehensive (Value Plus Plan)
<b>1) Vehicle Registration No.</b>	: SLV8363S
<b>Chassis No.</b>	: JTHBW1GG402181753
<b>2) Name of Policy Holder</b>	: TAN LAY HAI
<b>3) Effective Date / Time of Commencement of Insurance for the Purpose of the Act</b>	: 18/01/2021 00:00
<b>4) Date/Time of Expiry of Insurance</b>	: 17/01/2022 23:59
<b>5) Persons or Classes of Persons Entitled to Drive</b>	<p>(a) Any named person under the policy who is driving on the Policyholder's permission.</p> <p>(b) Any authorised person, provided such person is aged 30 and above and holds a valid driving licence of 2 years or more, who is driving on the Policyholder's permission</p> <p>The person driving must have a valid driving licence to drive in Singapore and must not be under suspension or disqualification from driving.</p>
<b>6) Limitations as to use*</b>	<p>Use only for private purposes, in accordance with the declared car usage stated on your Policy Schedule. The policy does not cover use for hire or reward, tuition, driving test, racing, pace-making, reliability trials, speed tests, the carriage of goods for payment or for any purpose in connection with the motor trade business. Private car-pooling arrangements where you commute with passengers and split the fuel expense is covered under the standard policy. Grab Hitch will only be covered if this is the declared usage stated on your Policy Schedule. Only two rides are permitted a day. Other forms of commercial car-pooling or any ride hailing services (e.g. Grab, Go-Jek etc.) are not allowed.</p> <p>*Limitations rendered inoperative by Section 8 of the Act and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under this heading.</p>
<b>Sum Insured</b>	: Market Value
<b>Own Damage Excess</b>	: S\$ 0.00 (before any applicable GST)
<b>Windscreen Excess</b>	: S\$ 100.00 (before any applicable GST)
<b>Choice of workshop</b>	: My Workshop/ My Authorised Distributor Workshop
<b>Finance company / Hire Purchase</b>	: UOB
<b>Main driver</b>	: TAN LAY HAI
<b>Named driver</b>	: None
<b>Important Note: This policy does not cover the Policyholder/drivers below the age of 30 and Policyholder/drivers who hold a valid driving licence of less than 2 years with the exception of the main/named drivers above.</b>	

I/We hereby certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and the Road Transport Act, 1987 (Malaysia).

Issued on: 02/12/2020

**Direct Asia Insurance (Singapore) Pte. Ltd.**

## LETTER OF AUTHORITY

ACCIDENT INVOLVING SLV 83633 and XE 8720A on 6/10/2021  
Own vehicle's number Other vehicle's number Date of accident

along Exit from PIE onto Bedok North Ave 3  
Accident location

BY THE LETTER OF AUTHORITY, I/we, Tan Lay Hai  
Name of Policy Holder & (IC/Passport/Company Registration) number

of 21 Jalan Demak, S 488969  
Address of Policy Holder

owner of Vehicle Registration No. SLV 83633 hereby appoint **BORNEO MOTORS (SINGAPORE) PTE LTD** (hereinafter refers to **BMS**), a company incorporated in Singapore and having its registered office at 33 Leng Kee Road, Singapore 159102, to do all or any of the following:

1. To submit, resolve and make any claims which \*I/we may have against the other \*party/parties to the Accident and under the insurance \*policy/policies taken up by such \*party/parties or **alternatively** under Insurance Policy number \_\_\_\_\_ taken up by \*me/us and pay the compulsory excess in respect of the cost of repairs suffered by \*me/us arising from the Accident (loss and damage).
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **BORNEO MOTORS (SINGAPORE) PTE LTD** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

\*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on \*my/our behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by \*me/us in \*my/our own proper person(s) and \*I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

\*I/We hereby further declare that **the letter of authority hereby conferred shall remain irrevocable.**

\*I/We further confirm that the acceptance by **BMS** of the settlement amount in respect of such constitute the full discharge of \*my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, \*I/we have hereunto to set \*my/our hand and sign this 21 of the month Oct Year 2021.

Signed & Delivered By:

陈礼海

(To be sign by the policy holder only)

\*\*Please stamp the company chop for vehicle registered under a company's name

Witness By:

[Signature]

\*delete as appropriate



## INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

XE3720A

Date of Accident

06/10/2021 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **Lonpac Insurance Bhd**Period of Insurance ..... **01/04/2021 - 12/06/2022**Requested By ..... **Angela Tan (Borneo Motors Pt...**Requested Date ..... **07/10/2021 17:22**

## Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

## General Insurance Association

Records Management Centre

GST Registration No: **M400017735**