Elaine (LKK Auto)

From: Elaine (LKK Auto) <report@lkkauto.com>
Sent: Thursday, 28 October 2021 12:02 PM

To: 'Serene Ler'

Cc: 'SUR'; 'Huey Yon (LKKAuto)'

Subject: RE: Pre-Repair Survey Report of Vehicle SMY 6209R Ref: D21002807MFCV/SBST/SL-1

Attachments: LKKPreRepairInspection(Amended).pdf

Dear Serene,

As spoken, enclosed amended report. Please see attachment.

Thank You.

Best Regards,

ELAINE | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Serene Ler [mailto:Sereneler@msfirstcapital.com.sg]

Sent: Thursday, 28 October 2021 9:25 AM

To: Elaine (LKK Auto)

Cc: 'SUR'; 'Huey Yon (LKKAuto)'

Subject: RE: Pre-Repair Survey Report of Vehicle SMY 6209R Ref: D21002807MFCV/SBST/SL-1

Dear Elaine,

Refer to your email below.

Kindly state the ERV on your survey report please.

Thanks & Regards, Serene Ler
Motor Claims

MS First Capital Insurance Limited

A Member of MS&AD Insurance Group

36 Robinson Road, City House, #16-01 | Singapore 068877 | Tel: 6507 3580 | Fax: 6507 3849 | Reg. No. 195000106C Motor Claims: Motor_Claims@msfirstcapital.com.sg | Website: www.msfirstcapital.com.sg

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

*With effect from 15 January 2018, we will be known as **MS First Capital Insurance Limited**. Our new website will be www.msfirstcapital.com.sg.

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to www.first-insurance.com.sg for details of PDPA Personal Data Collection Statement.

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From: Sithara < Sithara@msfirstcapital.com.sg >

Sent: Thursday, 28 October 2021 9:11 am

To: Serene Ler <Sereneler@msfirstcapital.com.sg>

Cc: 'SUR' <sur@lkkauto.com>; 'Huey Yon (LKKAuto)' <hueyyon@lkkauto.com>; Elaine (LKK Auto)

<report@lkkauto.com>

Subject: RE: Pre-Repair Survey Report of Vehicle SMY 6209R Ref: D21002807MFCV

Dear Serene,

FYNA please.

Thanks and regards,

Sithara G S Motor Claims



Change of email address

Sithara@msfirstcapital.com.sq

MS First Capital Insurance Ltd | 36 Robinson Rd #16-01 City House Singapore 068877 | TEL : 6507 3848 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

A Member of MS&AD INSURANCE GROUP

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From: Elaine (LKK Auto) < report@lkkauto.com>
Sent: Wednesday, October 27, 2021 6:02 PM

To: Sithara <Sithara@msfirstcapital.com.sg>

Cc: Motor Claims < MotorClaims@msfirstcapital.com.sg >; 'SUR' < sur@lkkauto.com >; 'Huey Yon (LKKAuto)'

<hueyvon@lkkauto.com>

Subject: Pre-Repair Survey Report of Vehicle SMY 6209R Ref: D21002807MFCV

Dear Sithara,

Enclose Pre-Repair Survey Report of SMY 6209R.

Thank you.

Best Regards,

ELAINE | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933