

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref : AAD2110-020

Your Ref : SMY7701D [NOPAX]

Date : 03.January 2022

AIG ASIA PACIFIC INSURANCE PTE LTD

Dear Sir/Madam,

**ACCIDENT INVOLVING SHB7969D AND SMY7701D [NOPAX] ON 01/10/21 10:30 pm
ALONG CECIL STREET**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	1,556.42
2.	Loss of Rental for <u>3</u> days @ \$ <u>112.35</u> per day	\$	337.05
3.	Loss of Income for <u>3</u> days @ \$ <u>50.00</u> per day	\$	150.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	2,050.96

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-Cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHB7969D and SMY7701D [NOPAX] along CECIL STREET on 01/10/21 10:30 pm.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 3 (day) of January 2022

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW0006132100

Claim No : SNM21D205670/LKKDS

Claimant : TRANS-CAB SERVICES PTE LTD

Amount : S\$ 2,050.92

SINGAPORE DOLLARS TWO THOUSAND FIFTY AND CENTS NINETY TWO ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHB 7969D

Insured Vehicle No. : SMY 7701D

Date of Loss : 01/10/2021

Place of Accident : CECIL STREET

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : KONG SING LIN

Driver Name : KONG SING LIN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	1,556.42
(3) Loss of Use /Rental/Earning	S\$	487.05
Investigation Results /Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	2,050.92
	=====	

Claimant Name : TRANS-CAB SERVICES PTE LTD

NRIC No : 2XXXXXX878K

Signature :

+



Date :

11 FEB 2022

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: CHINA TAIPING INSURANCE (S) PTE LTD 3 ANSON ROAD #15-02 SPRINGLEAF TOWER 079909 SINGAPORE ATTENTION:	INVOICE NO. : INV2110-019 DATE : 7. October 2021 REFERENCE NO : AAD2110-020 TERMS : DUE DATE : 7. October 2021 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	Repair-SHB7969D;DOA 01/10/2021 [PART BY PART -21]	1	1,556.42	1,556.42

Total SGD Excl. GST : 1,454.60

7% GST : 101.82

Total SGD Incl. GST : 1,556.42

**** ONE THOUSAND FIVE HUNDRED FIFTY SIX AND FORTY TWO SGD ONLY

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

03 January, 2022

To Whom It May Concern

Dear Sir / Madam,

Accident on 01/10/21 10:30 pm at CECIL STREET

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHB7969D. The taxi was hired to LIM GUAN CHUAN a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$112.35 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

01-10-2021

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD2110-020	Accident Date 01-10-2021
4/10/2021 09:20	6/10/2021 15:00	SHB7969D

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 04 Oct 2021 / 12:08:50

Receipt Date/Time : 04 Oct 2021 / 12:08:50

Tax Invoice/Receipt

Receipt No. : ITNET-00000-211004-001438

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$)	GST Amount (\$)	Amount After GST (\$)
Result of Insurance Enquiry - SLP2876A As at 01 Oct 2021/21:37:00 Insurance Co: AUTO & GENERAL INSURANCE (SINGAPORE) PTE. LIMITED				
1	Insurance Enquiry - SLP2876A Enquiry Fee 20211004120720305705	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SLV1498H As at 01 Oct 2021/19:00:00 Insurance Co: DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD				
2	Insurance Enquiry - SLV1498H Enquiry Fee 20211004120720359571	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SLS9063S As at 03 Oct 2021/13:20:00 Insurance Co: INDIA INT'L INS PTE LTD Insurance Co: MSIG INSURANCE (SINGAPORE) PTE LTD				
3	Insurance Enquiry - SLS9063S Enquiry Fee 20211004120720444712	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SMY7701D As at 01 Oct 2021/21:30:00 Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
4	Insurance Enquiry - SMY7701D Enquiry Fee 20211004120720519397	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SMM9177S As at 01 Oct 2021/20:10:00 Insurance Co: AXA INSURANCE PTE LTD				
5	Insurance Enquiry - SMM9177S Enquiry Fee 20211004120720574867	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		35.00	2.45	37.45
Rounding Difference				0.00
Total Amount Payable				37.45
Paid By				
554827XXXXXX5467		eNETS Credit Card		37.45
Total				37.45
Cash Change				0.00
Tendered Amount				37.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

ACCIDENT INVOLVING SMY 7701D & SHB 7969D ALONG/AT COLLYER QUAY ON 01/10/2021

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Fri 10/22/2021 9:58 PM

To: RONSAM@HOTMAIL.COM <RONSAM@HOTMAIL.COM>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC3/CTI21010357/Kra3

KONG SING LIN- BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SMY 7701D & SHB 7969D ALONG/AT COLLYER QUAY ON 01/10/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHB 7969D against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favor as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Jaslin Kok (LKK Auto)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Monday, 31 January 2022 10:53 AM
To: Jaslin Kok (LKK Auto)
Cc: Admin A; Claims Dept of CTI
Subject: RE: SNM21D205670/C02/SMY7701D/TANKW/ FW: Direct Settlement - Accident Involving SMY7701D (OI : CTI - TBA) and SHB7969D (TP : LKK REF - CC3/CTI21010357/Kba3) on 01/10/2021

Hi Jaslin,

Kindly proceed as per advised.

Thanks

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Tuesday, 25 January 2022 5:01 PM
To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D205670/C02/SMY7701D/TANKW/ FW: Direct Settlement - Accident Involving SMY7701D (OI : CTI - TBA) and SHB7969D (TP : LKK REF - CC3/CTI21010357/Kba3) on 01/10/2021

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Dear Sirs/Mdm,

ACCIDENT INVOLVING SMY 7701D (CTI) AND SHB 7969D (TP) ON 01/10/2021

We refer to the above matter.

We seek your approval to offer repairer "TRANS-CAB AUTO SERVICES PTE LTD" at **\$2,050.92 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 8,317.70	\$ 1,556.42 (\$1,454.60 + 7% GST)
2. Loss of Rental (3 days x \$112.35)	\$ 337.05	\$ 337.05 (3 days x \$112.35)
3. Loss of Income (3 days x \$50.00)	\$ 150.00	\$ 150.00
4. LTA / GIA Search Fee	\$ 7.49	\$ 7.45

Surveyor recommended 2 days for repair + 1 PRS = 3 DAYS

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Wednesday, 27 October 2021 3:17 PM

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM21D205670/C02/SMY7701D/TANKW/ FW: Direct Settlement - Accident Involving SMY7701D (OI : CTI - TBA) and SHB7969D (TP : LKK REF - CC3/CTI21010357/Kba3) on 01/10/2021

Dear Billy,

OI have enquiries on body injury.

She requested a call back from relevant department.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Sent: Tuesday, 12 October 2021 9:27 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D205670/C02/SMY7701D/TANKW/ FW: Direct Settlement - Accident Involving SMY7701D (OI : CTI - TBA) and SHB7969D (TP : LKK REF - CC3/CTI21010357/Kba3) on 01/10/2021

Hi Mei Kwan,

Attached is OI GIA for your reviewer.

Thanks

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Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 8 October 2021 3:55 PM

To: Meikwan@lkkauto.com; jasperchua@lkkauto.com; admin-a@lkkauto.com; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D205670/C02/SMY7701D/TANKW/ FW: Direct Settlement - Accident Involving SMY7701D (OI : CTI - TBA) and SHB7969D (TP : LKK REF - CC3/CTI21010357/Kba3) on 01/10/2021

Dear all,

Please note that officer in charge for this case is Billy Tan.

Claim no SNM21D205670/C02/SMY7701D/TANKW.

Dear Billy,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 8 October 2021 12:46 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMY7701D (OI : CTI - TBA) and SHB7969D (TP : LKK REF - CC3/CTI21010357/Kba3) on 01/10/2021

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 7969D at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jasper.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.