

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Thursday, October 7, 2021 9:40 PM
To: 'ONG LI LI'
Cc: 'MT_Claim_SG'; Asher Sng (LKKAuto); Admin A
Subject: RE: Direct Settlement (TP) - Accident Involving GBJ8765Y & GBB2267A DOA: 01.10.2021
Our Ref: 21/21/21/VC05/025006 *** LKK REF: CC4/LPC21010356/ea3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto)
Sent: Thursday, October 7, 2021 4:37 PM
To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: Direct Settlement (TP) - Accident Involving GBJ8765Y & GBB2267A DOA: 01.10.2021 Our Ref: 21/21/21/VC05/025006

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 7 October, 2021 4:28 PM
To: assignments@lkkauto.com; Summer (LKK Auto) <admin-d@lkkauto.com>;
Ashlyn.Chng@inchcape.com.sg
Cc: MT_Claim_SG <mt_claim@lonpac.com>; SuraidahB.Saidi@inchcape.com.sg
Subject: FW: Direct Settlement (TP) - Accident Involving GBJ8765Y & GBB2267A DOA: 01.10.2021 Our Ref: 21/21/21/VC05/025006

Lonpac External - General

Without Prejudice

Dear Ashlyn

Please liaise with LKK Auto Consultants Pte Ltd for survey and assessment of liability.

Dear Summer

FYA

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Sent: Thursday, 7 October 2021 3:29 PM **To:** MT_Claim_SG <mt_claim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>
Subject: RE: Direct Settlement (TP) - Accident Involving GBJ8765Y & GBB2267A DOA: 01.10.2021

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **GBB2267A** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$350 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Thomas Pang @ 9847 6171/ 6631 1860** is located at **2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle (currently vehicle NOT in workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you.

Regards,

Ashlyn Chng

D: 6631 1874 | F: 6872 7260 | E: Ashlyn.chng@inchcape.com.sg

Inchcape Centre

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2 Pandan Crescent

Singapore 128462

www.borneomotors.com.sg | www.lexus.com.sg | www.toyotasingapore.com.sg | www.hino.com.sg | www.suzukicar.com.sg