

Re: YQ4213R OD CLAIM Our ref: M12D16772110

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Fri 8/10/2021 4:18 PM

To: Francis Cher TCBC <francis.cher@borneomotors.com.sg>

Cc: SUR <sur@lkkauto.com>

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **YQ4213R (Excess \$3000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>

Sent: Thursday, 7 October 2021 5:05 pm

To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: francis.cher@borneomotors.com.sg <francis.cher@borneomotors.com.sg>; LEE KATIE <katielee@uoi.com.sg>

Subject: FW: YQ4213R OD CLAIM Our ref: M12D16772110

Without Prejudice

Dear LKK

Kindly assist to survey own damage's vehicle .

Details of survey as email below .

OD excess is \$3,000.

Thanks

[Notice](#)

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Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive

Claims



United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3872 | Email • josephinewong@uoi.com.sg

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From: Francis Cher TCBC <francis.cher@borneomotors.com.sg>

Sent: Thursday, October 7, 2021 4:55 PM

To: WONG JOSEPHINE <josephinewong@uoi.com.sg>

Subject: YQ4213R OD CLAIM

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Dear Josephine

Kindly arrange the above vehicle for OD CLAIM survey at 2 Pandan Crescent. (Borneo Motors).
Vehicle is grounded.

Regards

Francis Cher

66311863