

FW: YQ4213R OD CLAIM Our ref: M12D16772110

WONG JOSEPHINE <josephinewong@uoi.com.sg>

Tue 16/11/2021 4:12 PM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Cc: LEE KATIE <katielee@uoi.com.sg>

Without Prejudice

Dear Denise

Please proceed with the supplementary items .

Notice

-
Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive

Claims



United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3872 | Email • josephinewong@uoi.com.sg

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From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Tuesday, November 16, 2021 10:54 AM

To: WONG JOSEPHINE <josephinewong@uoi.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: LEE KATIE <katielee@uoi.com.sg>

Subject: Re: YQ4213R OD CLAIM Our ref: M12D16772110

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Madam,

Enclosed preliminary advise with supplementary of YQ 4213R

Please let us have your approval on the supplementary

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>

Sent: Friday, 8 October 2021 4:07 pm

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: LEE KATIE <katielee@uoi.com.sg>

Subject: RE: YQ4213R OD CLAIM Our ref: M12D16772110

Without Prejudice

Dear Denise

Kindly proceed with OD repair .
Thanks

[Notice](#)

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

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From: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>

Sent: Friday, October 8, 2021 1:37 PM

To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; WONG JOSEPHINE <josephinewong@uoi.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: LEE KATIE <katielee@uoi.com.sg>

Subject: Re: YQ4213R OD CLAIM Our ref: M12D16772110

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Madam,

Enclosed preliminary advise of YQ 4213R

Please let us have your approval

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>

Sent: Thursday, 7 October 2021 5:19 pm

To: 'WONG JOSEPHINE' <josephinewong@uoi.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'LEE KATIE' <katielee@uoi.com.sg>

Subject: RE: YQ4213R OD CLAIM Our ref: M12D16772110

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 08-10-21.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>

Sent: Thursday, 7 October, 2021 5:05 PM

To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: francis.cher@borneomotors.com.sg; LEE KATIE <katielee@uoi.com.sg>

Subject: FW: YQ4213R OD CLAIM Our ref: M12D16772110

Without Prejudice

Dear LKK

Kindly assist to survey own damage's vehicle .

Details of survey as email below .

OD excess is \$3,000.

Thanks

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Josephine Wong

Executive

Claims



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guaranteed, neither UOB nor any entity in the UOB Group shall be responsible for the contents. Any opinion in this email may not necessarily represent the opinion of UOB or any entity in the UOB Group.

From: Francis Cher TCBC <francis.cher@borneomotors.com.sg>

Sent: Thursday, October 7, 2021 4:55 PM

To: WONG JOSEPHINE <josephinewong@uoi.com.sg>

Subject: YQ4213R OD CLAIM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Josephine

Kindly arrange the above vehicle for OD CLAIM survey at 2 Pandan Crescent. (Borneo Motors).

Vehicle is grounded.

Regards

Francis Cher

66311863