

**Re: YQ4213R OD CLAIM Our ref: M12D16772110**

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Fri 8/10/2021 1:36 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'WONG JOSEPHINE' <josephinewong@uoi.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'LEE KATIE' <katielee@uoi.com.sg>

Dear Sir/Madam,

Enclosed preliminary advise of YQ 4213R

Please let us have your approval

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>

**Sent:** Thursday, 7 October 2021 5:19 pm

**To:** 'WONG JOSEPHINE' <josephinewong@uoi.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

**Cc:** 'LEE KATIE' <katielee@uoi.com.sg>

**Subject:** RE: YQ4213R OD CLAIM Our ref: M12D16772110

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 08-10-21.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** WONG JOSEPHINE <josephinewong@uoi.com.sg>

**Sent:** Thursday, 7 October, 2021 5:05 PM

**To:** SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

**Cc:** francis.cher@borneomotors.com.sg; LEE KATIE <katielee@uoi.com.sg>

**Subject:** FW: YQ4213R OD CLAIM Our ref: M12D16772110

Without Prejudice

Dear LKK

Kindly assist to survey own damage's vehicle .

Details of survey as email below .

OD excess is \$3,000.

Thanks

Notice

-  
Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

**Josephine Wong**

Executive

Claims



United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3872 | Email • [josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)

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**From:** Francis Cher TCBC <[francis.cher@borneomotors.com.sg](mailto:francis.cher@borneomotors.com.sg)>

**Sent:** Thursday, October 7, 2021 4:55 PM

**To:** WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>

**Subject:** YQ4213R OD CLAIM

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Dear Josephine

Kindly arrange the above vehicle for OD CLAIM survey at 2 Pandan Crescent. (Borneo Motors).

Vehicle is grounded.

Regards  
Francis Cher  
66311863