

## Veron Chen (LKKAUTO)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Monday, 11 October 2021 11:28 AM  
**To:** Catherine Chong Kai Ling; SUR  
**Cc:** Ramesh; Hasrianah Binte Hassan; Liew Si Ming  
**Subject:** GBG 438K-DOA: 4/10/21  
**Attachments:** Mark Estimate.pdf

Dear Catherine,

As instructed by our client , please proceed to repair the **insured vehicle GBG 438K on Lump Sum Repair, (Excess \$350/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Catherine Chong Kai Ling [mailto:CatherineChongKL@goldbell.com.sg]  
**Sent:** Monday, 11 October 2021 11:22 AM  
**To:** SUR <sur@lkkauto.com>; Rasul (LKKAUTO) <Rasul@lkkauto.com>  
**Cc:** Ramesh <Ramesh@goldbell.com.sg>; Hasrianah Binte Hassan <Hasrianah@goldbell.com.sg>; Liew Si Ming <LiewSiMing@goldbell.com.sg>  
**Subject:** GBG438K

Dear Sir / Madam,

Kindly advise status for authorise repair this China Taiping OD claim.

Thank you.

**NOTICE:**

Due to the current COVID-19 situation, please refrain from sending hardcopy documents to us as delays are to be expected. All correspondence should be done via email instead. Thank you for staying safe with us!



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**Catherine Chong Kai Ling | Customer Service Advisor, Motor Claims**  
Goldbell Engineering Pte Ltd

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