

Veron Chen (LKKAUTO)

From: Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>
Sent: Thursday, 17 March 2022 11:40 AM
To: Veron Chen (LKKAUTO); SUR
Cc: Ramesh; Liew Si Ming
Subject: RE: GBG 438K-DOA: 4/10/21

Dear Veron,

Confirmed Finalised amount.

Thank you.

NOTICE:

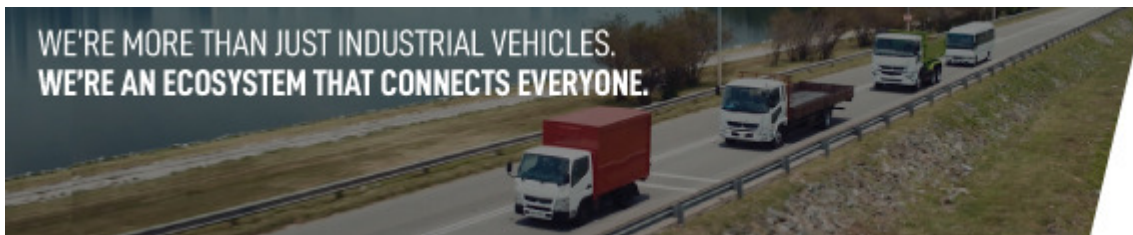
Due to the current COVID-19 situation, please refrain from sending hardcopy documents to us as delays are to be expected. All correspondence should be done via email instead. Thank you for staying safe with us!



Catherine Chong Kai Ling | Customer Service Advisor, Motor Claims
Goldbell Engineering Pte Ltd

t: | m:9736 1300 | f: | w: www.goldbell.com.sg

Distribution | Leasing | Financial Services | Tech-enabled Core | Venture Build | Investments | Accelerator



From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Thursday, March 17, 2022 8:08 AM
To: Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>; SUR <sur@lkkauto.com>
Subject: FW: GBG 438K-DOA: 4/10/21

Dear Catherine,

Any updates.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Monday, 7 March 2022 3:18 PM
To: Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: GBG 438K-DOA: 4/10/21

“Without Prejudice”

We will be advising our Principal a cost of repair of LS \$14,500/- with 7 days of repair, subject to their approval.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>
Sent: Tuesday, 15 February 2022 3:45 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: GBG 438K-DOA: 4/10/21

Dear Veron,

Kindly refer to the attachment.

Thank you.

NOTICE:

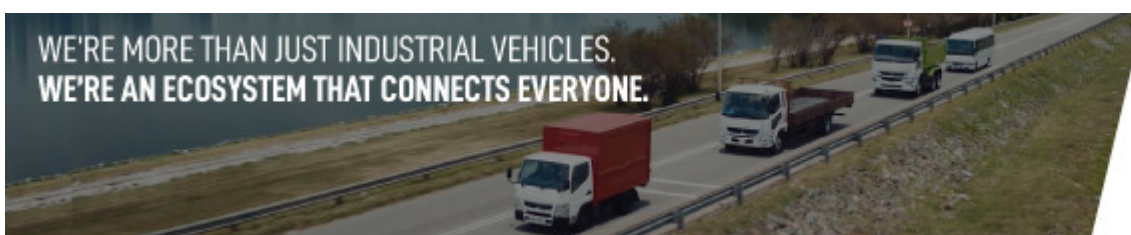
Due to the current COVID-19 situation, please refrain from sending hardcopy documents to us as delays are to be expected. All correspondence should be done via email instead. Thank you for staying safe with us!



Catherine Chong Kai Ling | Customer Service Advisor, Motor Claims
Goldbell Engineering Pte Ltd

t: | m: | f: | w: www.goldbell.com.sg

Distribution | Leasing | Financial Services | Tech-enabled Core | Venture Build | Investments | Accelerator



From: Rasul (LKKAUTO) <Rasul@lkkauto.com>
Sent: Friday, December 24, 2021 4:56 PM

To: Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: RE: GBG 438K-DOA: 4/10/21

Hi Catherine,

Refer to attachment

Finalised amount is \$ 13,950 / 7 days of lump sum repair.

Subject to approval.

Aside to Veron, kindly seek mandate

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Catherine Chong Kai Ling [<mailto:CatherineChongKL@goldbell.com.sg>]

Sent: Tuesday, 21 December, 2021 1:31 PM

To: Rasul (LKKAuto)

Subject: FW: GBG 438K-DOA: 4/10/21

NOTICE:

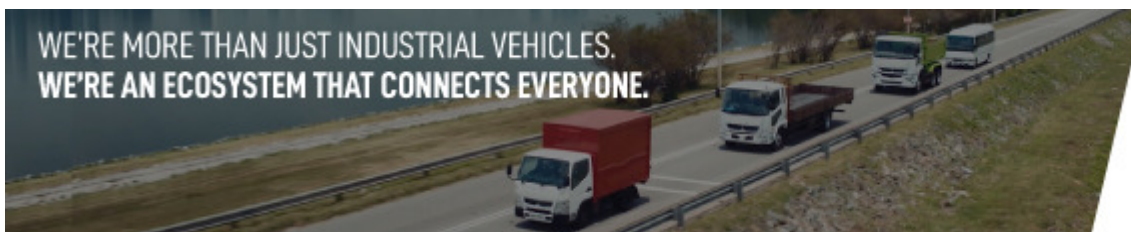
Due to the current COVID-19 situation, please refrain from sending hardcopy documents to us as delays are to be expected. All correspondence should be done via email instead. Thank you for staying safe with us!



Catherine Chong Kai Ling | Customer Service Advisor, Motor Claims
Goldbell Engineering Pte Ltd

t: | m: | f: | w: www.goldbell.com.sg

Distribution | Leasing | Financial Services | Tech-enabled Core | Venture Build | Investments | Accelerator



From: Catherine Chong Kai Ling

Sent: Wednesday, December 15, 2021 9:36 AM

To: Rasul (LKKAuto) <Rasul@lkkauto.com>

Cc: Ramesh <Ramesh@goldbell.com.sg>; Hasrianah Binte Hassan <Hasrianah@goldbell.com.sg>; Liew Si Ming <LiewSiMing@goldbell.com.sg>

Subject: GBG 438K-DOA: 4/10/21

Dear Rasul,

Resend.

Thank you.

NOTICE:

Due to the current COVID-19 situation, please refrain from sending hardcopy documents to us as delays are to be expected.

All correspondence should be done via email instead. Thank you for staying safe with us!

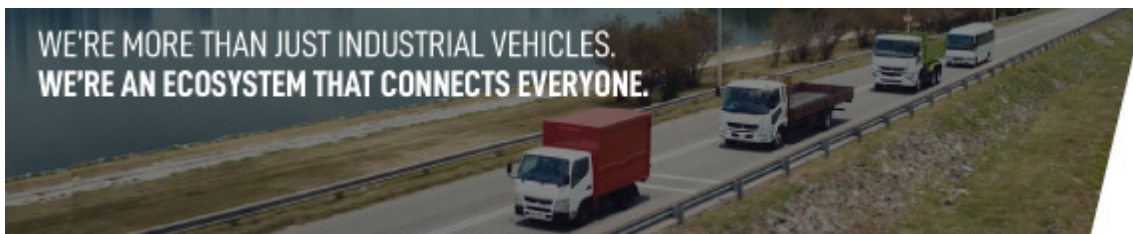


Industrial Vehicles. Financial Services.
41,000 Served. And Counting.

Catherine Chong Kai Ling | Customer Service Advisor, Motor Claims
Goldbell Engineering Pte Ltd

t: | m:9736 1300 | f: | w: www.goldbell.com.sg

Distribution | Leasing | Financial Services | Tech-enabled Core | Venture Build | Investments | Accelerator



From: Catherine Chong Kai Ling

Sent: Thursday, November 18, 2021 1:27 PM

To: Rasul (LKKAUTO) <Rasul@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Ramesh <Ramesh@goldbell.com.sg>; Hasrianah Binte Hassan <Hasrianah@goldbell.com.sg>; Liew Si Ming <LiewSiMing@goldbell.com.sg>

Subject: RE: GBG 438K-DOA: 4/10/21

Dear Rasul,

Kindly refer to the attachment for finalise.

Thank you.

NOTICE:

Due to the current COVID-19 situation, please refrain from sending hardcopy documents to us as delays are to be expected.

All correspondence should be done via email instead. Thank you for staying safe with us!

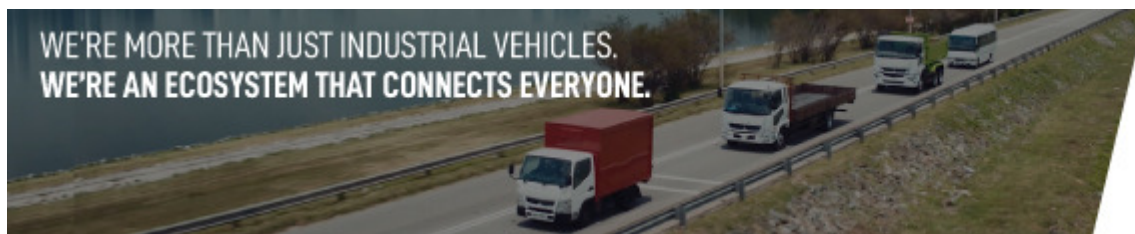


Industrial Vehicles. Financial Services.
41,000 Served. And Counting.

Catherine Chong Kai Ling | Customer Service Advisor, Motor Claims
Goldbell Engineering Pte Ltd

t: | m:9736 1300 | f: | w: www.goldbell.com.sg

Distribution | Leasing | Financial Services | Tech-enabled Core | Venture Build | Investments | Accelerator



From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Monday, October 11, 2021 11:28 AM
To: Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>; SUR <sur@lkkauto.com>
Cc: Ramesh <Ramesh@goldbell.com.sg>; Hasrianah Binte Hassan <Hasrianah@goldbell.com.sg>; Liew Si Ming <LiewSiMing@goldbell.com.sg>
Subject: GBG 438K-DOA: 4/10/21

Dear Catherine,

As instructed by our client , please proceed to repair the **insured vehicle GBG 438K on Lump Sum Repair, (Excess \$350/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Chong Kai Ling [<mailto:CatherineChongKL@goldbell.com.sg>]
Sent: Monday, 11 October 2021 11:22 AM
To: SUR <sur@lkkauto.com>; Rasul (LKKAUTO) <Rasul@lkkauto.com>
Cc: Ramesh <Ramesh@goldbell.com.sg>; Hasrianah Binte Hassan <Hasrianah@goldbell.com.sg>; Liew Si Ming <LiewSiMing@goldbell.com.sg>
Subject: GBG438K

Dear Sir / Madam,

Kindly advise status for authorise repair this China Taiping OD claim.

Thank you.

NOTICE:

Due to the current COVID-19 situation, please refrain from sending hardcopy documents to us as delays are to be expected. All correspondence should be done via email instead. Thank you for staying safe with us!



GOLDBELL
ENGINEERING

Industrial Vehicles. Financial Services.
41,000 Served. And Counting.

Catherine Chong Kai Ling | Customer Service Advisor, Motor Claims
Goldbell Engineering Pte Ltd

t: | m:9736 1300 | f: | w: www.goldbell.com.sg

Distribution | Leasing | Financial Services | Tech-enabled Core | Venture Build | Investments | Accelerator