

Hsiao Tong (LKKAuto)

From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Tuesday, 11 January 2022 1:33 PM
To: Admin A
Cc: Hsiao Tong (LKKAuto)
Subject: Fwd: SKB3319X & SJQ9769Z DOA 2.10.21
Attachments: ITNET-00000-211007-001617.pdf; LOA.png; INVOICE.pdf

Dear Sir / Mdm ,

Enclosed is our client's GIA , LOA , LTA fee & invoice .
As request following :

RC \$ 909.50 - (\$850 + 7% GST As agreed)
loss of USE \$360.00 (\$120 X 3 Days -2 Days recommend + 1 days waiting PRS)
LTA \$7.45
@ 100%

Total \$ 1276.95

Please let us have your offer & reply soon . Thanks

Best Regards
Chris Chan
NEW ZEN WERKZ PTE LTD
HP: 92712214

LETTER OF AUTHORISATION

NEW ZEN WERKZ PTE LTD
BLOCK 3 KAKI BUKIT ROAD 1
#03-04 EUNOS TECHNOLINK
SINAGPORE 415935

Dear Sir,

Accident on 02.10.21 @2150hrs

Involving Vehicle Nos SKB3319X & SJQ9769Z

Along 7 LOR .102 CHANGI

I /We, the registered owner /driver of vehicle registration no: SKB3319X
have involved in the above accident.

I/We hereby authorize **M/S NEW ZEN WERKZ PTE LTD** to commence repairs of the said
vehicle forthwith.

I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our
solicitors _____ to act on my/our behalf in respect of the above
matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay
the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and
client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in
relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.
Thank you.

Yours truly,



Owner's Signature
(Company's stamp if applicable)

Name: LIM YIN MING ADRIAN

NRIC No: SXXXXX688J

Date: 07/10/2021



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SJQ 9769Z (Insd veh)	Model: BMW X5 XDRIVE35I 3.0 AT
	SKB 3319X (TP veh)	
Date of Accident/ Time:	02/10/2021	

Repair Estimate	: \$	3,997.52	
Final Repair Cost	: \$		
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee ²	: \$		
Others:	: \$		
	: \$		
Final Settlement Sum (Global Sum)	: \$	1,100.00	
Payee Name : NEW ZEN WERKZ PTE LTD			
Is Third Party Workshop GIA Registered? [] YES [X] NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability	100 (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No	BOLA Scenario No: _____
	BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.



(Signature)

(Signature)

Signature of workshop representative / Workshop stamp
 Name of Representative:
 Date: 11/03/2022

Signature of Witness / Workshop stamp (if applicable)
 Name of Witness:
 Date: 11/03/2022



Signature of AXA's surveyor/representative:
 Name of AXA's surveyor /Representative:
 Date: 11/03/2022

NEW ZEN WERKZ PTE LTD

3 KAKI BUKIT ROAD 1 #03-04 EUNOS TECHNOLINK SINGAPORE 415935

INVOICE

LIM YIN MING ADRIAN
Block 3 Kaki Bukit Road 1
#03-04 Eunos Technolink
Singapore 415935

Date: 11st JAN 22
GST Reg.No: M90371849C

Accident date: 02nd OCT 2021
Final Bill For Vehicle No:SKB3319X BMW X5

Descriptions	AMOUNT
Lump Sum repair cost as recommended by LKK AUTO CONSULTANTS PTE LTD Mr : Adrian Ling	\$850.00
Total	\$850.00
GST 7%	\$59.50
Grand Total	\$909.50

S/DLRS: NINE THOUSAND NINE FIFTY ONLY

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 07 Oct 2021 / 12:44:47

Receipt Date/Time : 07 Oct 2021 / 12:44:46

Tax Invoice/Receipt

Receipt No. : ITNET-00000-211007-001617

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SJQ9769Z As at 02 Oct 2021/21:50:00 Insurance Co: AXA INSURANCE PTE LTD				
1	Insurance Enquiry - SJQ9769Z Enquiry Fee 20211007124322912971	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20211007124349265	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 13 October 2021 9:08 AM
To: Sylvia
Subject: RE: Claim Notification - ACCIDENT INVOLVING SJQ 9769Z(AXA) AND SKB 3319X ALONG/AT 7 LOR. 102 CHANGI ON 02/10/2021

Dear Sirs/Mdm,

Thank you for your email.

Please be informed that we have received necessary documents from AXA.

We will proceed with our necessary action.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Sylvia <sylviaxiezhong@gmail.com>
Sent: Tuesday, 12 October 2021 10:36 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Claim Notification - ACCIDENT INVOLVING SJQ 9769Z(AXA) AND SKB 3319X ALONG/AT 7 LOR. 102 CHANGI ON 02/10/2021

Pls be advised that we have already provided the necessary information to the car workshop, Progressive Car Care Pte Ltd. Pls advise if you require more information.

We would like the insurance company to take care of the claims.

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Mon, 11 Oct 21 11:44
To: SYLVIAXIEZHONG@GMAIL.COM; ANTONISATION@GMAIL.COM
Subject: Claim Notification - ACCIDENT INVOLVING SJQ 9769Z(AXA) AND SKB 3319X ALONG/AT 7 LOR. 102 CHANGI ON 02/10/2021

11 Oct 2021

Ms Chung A Mee Sylvia
Driver: Anton Tse Kwan Teng

[By Email only]

Dear Sirs/ Mdm

OUR REF : CC4/ASM21010340/Apa3 // S1M03JC3

YOUR REF : SJQ9769Z

ACCIDENT INVOLVING SJQ 9769Z(AXA) AND SKB 3319X ALONG/AT 7 LOR. 102 CHANGI ON 02/10/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a third-party claim(s) from NEW ZEN WERKZ PTE LTD acting on behalf of the owner of SKB 3319X against your motor insurance policy.

Based on all the available information on hand, we are of the view that liability is not in your driver's favour as your vehicle collided onto third party parked vehicle. We shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization to confirm that the driver is allowed to drive the vehicle.(Attached is a template)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)