

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 09.11.2021

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SJY 7576J / YP 4589L ON 07.10.2021

We are the authorized repair workshop for the owner of motor vehicle no: **SJY 7576J** , which was involved in the captioned accident with your insured vehicle no: **YP 4589L** . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 5,778.00
2) Loss of Use (4 days X S\$150)	\$ 600.00
3) GIA Search Fee	\$ 2.00
	<u>\$ 6,380.00</u>

We enclosed herewith the following documents to support the claims:

- | | |
|------------------------------------|--------------------------|
| a) Final Repair Invoice | b) GIA Search Result |
| c) Letter of Authorisation, etc... | d) GIA Report |
| e) I/C & Driving Licence | f) Insurance Certificate |
| g) Vehicle Registration Log Card | |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)
For Fastech Auto Pte Ltd

DATE : 07.10.2021

TO : China Taiping Insurance Singapore Pte Ltd.

RE : ACCIDENT INVOLVING VEHICLE NO. SJY 7576J / YP4589L

ALONG 410A Serangoon Central Carpark.

ON 07.10.2021

I/We, Chan Kim Huat

of (NRIC No./ROC No.) S2564614B

of Blk 411 Serangoon Central # 05-379 Singapore 550411

owner of vehicle no. SJY 7576J in consideration of M/s FASTECH AUTO

PTE LTD repairing my/our vehicle SJY 7576J at my/our instruction and hereby

authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever

amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.

Signature of Owner :

Name of Owner :

Chan Kim Huat

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00121522102 Claim No : SNM21D205731/C02/YP4589L/TOHHS

Claimant : CHAN KIM HUAT

Amount : S\$6,100.00
DOLLARS SIX THOUSAND AND ONE HUNDRED ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SJY 7576J
Insured Vehicle No. : YP 4589L

Date of Loss : 07/10/2021
Place of Accident : 410A SERANGOON CENTRAL CARPARK

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SCT CONSTRUCTION PTE LTD
Driver Name : VEERAPPAN RAJARAJAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	5,778.00
(3) Loss of Use/ Rental/Earning	S\$	320.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees /Towing Fee	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	6,100.00
	=====	

Claimant Name : CHAN KIM HUAT

NRIC No : SXXXX614B

Signature : 

Date : 24 May 2022

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 22629

Date : 09.11.2021

Vehicle No : SJY 7576J

Make/Model : MERCEDES E250

Chassis/Eng# :

Accident Date : 07.10.2021

Claim No :

Reference : 1021 -22629

Policy No :

	Amount
To proceed on lump sum repair	S\$ 5400.00

E. & O. E.	Total : S\$	5400.00
	GST @ 7% : S\$	378.00
	Amount Due : S\$	5778.00


for FASTECH AUTO PTE LTD

INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

YP4589L

Date of Accident

07/10/2021 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**Period of Insurance **16/10/2020 - 15/10/2021**Requested By **ALLAN TANG (KIM CHWEE AUT...**Requested Date **07/10/2021 14:21****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Tuesday, 2 November 2021 4:02 PM
To: khjpl555@gmail.com
Subject: ACCIDENT INVOLVING YP 4589L AND SJY 7576J ON 07/10/2021

Our Ref: CC6/CTI21010337/Ues3

02 NOV 2021

SCT CONSTRUCTION PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING YP 4589L AND SJY 7576J ON 07/10/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAUTO)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Tuesday, 19 April 2022 09:24
To: Asher Sng (LKKAUTO); Admin A
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: [MANDATE REQUEST] RE: SNM21D205731/C02/YP4589L/TOHHS / Direct Settlement - Accident Involving YP 4589L and SJY 7576J (TP : LKK REF - CC6/CTI21010337/Ues3) on 07/10/2021

Follow Up Flag: Follow up
Flag Status: Completed

Dear Asher

Please proceed to offer the property damage claim up to \$6,140.00.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 TaipingSG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Monday, 18 April 2022 5:26 pm
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: SNM21D205731/C02/YP4589L/TOHHS / Direct Settlement - Accident Involving YP 4589L and SJY 7576J (TP : LKK REF - CC6/CTI21010337/Ues3) on 07/10/2021

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Hi Alfred,

We refer to the email dated 15.12.21.

Third party is chasing for offer / settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Tuesday, 8 March 2022 10:16

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: FW: [MANDATE REQUEST] RE: SNM21D205731/C02/YP4589L/TOHHS / Direct Settlement - Accident Involving YP 4589L and SJY 7576J (TP : LKK REF - CC6/CTI21010337/Ues3) on 07/10/2021

Hi Alfred,

We refer to the email dated 15.12.21.

Third party is chasing for offer / settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Tuesday, 15 February 2022 18:19

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: FW: [MANDATE REQUEST] RE: SNM21D205731/C02/YP4589L/TOHHS / Direct Settlement - Accident Involving YP 4589L and SJY 7576J (TP : LKK REF - CC6/CTI21010337/Ues3) on 07/10/2021

Hi Alfred,

We refer to the email dated 15.12.21.

Third party is chasing for offer / settlement.

Kindly let us have your approval / instruction if any.

Thank You.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Wednesday, 15 December 2021 11:22

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: [MANDATE REQUEST] RE: SNM21D205731/C02/YP4589L/TOHHS / Direct Settlement - Accident Involving YP 4589L and SJY 7576J (TP : LKK REF - CC6/CTI21010337/Ues3) on 07/10/2021

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured exit parking lot and hit third party parked vehicle. We are of the opinion that BOLA scenario 23 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **FASTECH AUTO PTE LTD**" at **\$6,140.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 17,443.71	\$ 5,778.00
2. Loss of Use (4days x \$150)	\$ 600.00	\$ 360.00 (4days x \$90)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 18,045.71	\$ 6,140.00

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Friday, 29 October 2021 11:59 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: SNM21D205731/C02/YP4589L/TOHHS / Direct Settlement - Accident Involving YP 4589L and SJY 7576J (TP : LKK REF - CC6/CTI21010337/Ues3) on 07/10/2021

LKK REF - CC6/CTI21010337/Ues3

CTI REF - SNM21D205731/C02/YP4589L/TOHHS

Dear Sirs

Attach herewith Insured's SAS report for your attention and necessary action.

Please let us have a copy of Preliminary Advice.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: 65 6389 6183

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Friday, October 29, 2021 11:08 AM

To: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D205731/C02/YP4589L/TOHHS / FW: Direct Settlement - Accident Involving YP 4589L (OI : CTI - TBA) and SJY 7576J (TP : LKK REF - CC6/CTI21010337/Ues3) on 07/10/2021

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Hi Alfred,

We refer to the above matter.

Kindly advise if insured reported, if so kindly let us have a copy.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 8 October 2021 2:43 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D205731/C02/YP4589L/TOHHS / FW: Direct Settlement - Accident Involving YP 4589L (OI : CTI - TBA) and SJY 7576J (TP : LKK REF - CC6/CTI21010337/Ues3) on 07/10/2021

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no SNM21D205731/C02/YP4589L/TOHHS.

Dear Alfred,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Friday, 8 October 2021 10:33 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving YP 4589L (OI : CTI - TBA) and SJY 7576J (TP : LKK REF - CC6/CTI21010337/Ues3) on 07/10/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SJY 7576J at M/s FASTECH AUTO PTE LTD on 07/10/2021 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd