

**RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – FBR3923Z vs FBL2423M (OI) on D.O.A.: 04/10/2021**

Admin-D (LKKAuto) &lt;admin-d@lkkauto.com&gt;

Thu 10/7/2021 8:20 AM

To: 'Subramaniam, Divyashni' &lt;Divyashni.Subramaniam@aig.com&gt;; Admin A &lt;admin-a@lkkauto.com&gt;; assignments &lt;assignments@lkkauto.com&gt;; SUR &lt;sur@lkkauto.com&gt;

Cc: 'Lim, Kok-Chong' &lt;Kok-Chong.Lim@aig.com&gt;; 'Low, Xianyu' &lt;Xianyu.Low@aig.com&gt;; 'Teo, Ericweihong' &lt;Ericweihong.Teo@aig.com&gt;; 'Hor, Yinrul' &lt;Yinrul.Hor@aig.com&gt;

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>**Sent:** Thursday, 7 October, 2021 8:10 AM**To:** admin-a@lkkauto.com; assignments@lkkauto.com**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Low, Xianyu <Xianyu.Low@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>**Subject:** aigencrypt PRE-REPAIR INSPECTION REQUEST – FBR3923Z vs FBL2423M (OI) on D.O.A.: 04/10/2021

Hi,

Please refer to the enclosed request from **KARZ WORKS PTE LTD**.Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

*(Please be informed that OI GIA Report is not available as insured has yet to report the accident)*

Thanks &amp; Regards,

**Divyashni Subramaniam****AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** [karzworks.sg@gmail.com](mailto:karzworks.sg@gmail.com) <[karzworks.sg@gmail.com](mailto:karzworks.sg@gmail.com)>  
**Sent:** Wednesday, October 6, 2021 5:57 PM  
**To:** Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>  
**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Low, Xianyu <[Xianyu.Low@aig.com](mailto:Xianyu.Low@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>  
**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE FBL2423M AND FBR3923Z ON 04/10/2021

Without Prejudice

Dear Sir/Madam,

Kindly appoint LKK for survey.

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**From:** Subramaniam, Divyashni

**Sent:** Wed, 6 Oct 2021 09:51:20 +0000

**To:** karzworks

**Cc:** Lim, Kok-Chong, Low, Xianyu, Teo, Ericweihong, Hor, Yinrul

**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE FBL2423M AND FBR3923Z ON 04/10/2021

Without Prejudice

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Your Reference: : KK2110-04

Our Reference : FBL2423M

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

**Name of Surveyor**

**Company Name**

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

You Jin Feng

Formteam Adjusters Pte Ltd

Li Lewei

Formteam Adjusters Pte Ltd

Henry Ng

Formteam Adjusters Pte Ltd

Kenji Tan

Formteam Adjusters Pte Ltd

Terrence Low

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

**Divyashni Subramaniam**

**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** karzworks <[karzworks.sg@gmail.com](mailto:karzworks.sg@gmail.com)>

**Sent:** Wednesday, October 6, 2021 5:10 PM

**To:** ClaimsDocManagement <[ClaimsDocManagement@aig.com](mailto:ClaimsDocManagement@aig.com)>

**Cc:** karzworks <[KARZWORKS.SG@gmail.com](mailto:KARZWORKS.SG@gmail.com)>

**Subject:** [EXTERNAL] OUR REF : KK2110-04 // YOUR REF : FBL2423M ACCIDENT INVOLVING FBL2423M AND FBR3923Z

**This message is from an external sender; be cautious with links and attachments.**

WITHOUT PREJUDICE

OUR REF : KK2110-04

YOUR REF : FBL2423M

Dear Sir / Madam,

**PRE-REPAIR INSPECTION FOR FBR3923Z**

We are instructed by our client to notify you of a road traffic accident on **04/10/2021** at about **0045HRS** involving our client's/customer's vehicle registration number **FBR3923Z** and vehicle registration number **FBL2423M** driven by you at the material time. A copy of the Singapore accident statement /traffic police report filed is enclosed.

As a result of the accident, our client's /customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle and please let us have your list of surveyors. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Thank you and have a nice day.

Regards,

Shu Shan

**KARZ WORKS PTE LTD**

**53 Ubi Avenue 1**

**#01-34 Paya Ubi Industrial Park**

**Singapore 408934**

**Tel: 6844 2475**

**Fax: 6844 2474**

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