

Meng Yan (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Thursday, 7 October, 2021 12:19 PM
To: June Phua (Cheng Hoe Motor); 'assignments'
Cc: Claims Dept of CTI
Subject: RE: SNM21D205705/C02/YQ2471A/CHNGPW / FW: Repair Survey (Single Joint Expert) - SMM798J

Without Prejudice, Save as to Costs

Dear June

Noted. Please create merimen from your end.

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>
Sent: Thursday, October 7, 2021 12:15 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM21D205705/C02/YQ2471A/CHNGPW / FW: Repair Survey (Single Joint Expert) - SMM798J

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Hi Adeline,

Our selection as below :-

7. Kenneth Kong (LKK)

Kindly assist to arrange. Thank you.

Rgds
June
Cheng Hoe Motor Pte Ltd
Tel : 67556142
Fax : 67557719
Email- chmotor@singnet.com.sg

From: Adeline Chng
Sent: Thursday, October 7, 2021 11:55 AM
To: Sharon Chiong (Cheng Hoe Motor)
Cc: Claims Dept of CTI
Subject: RE: SNM21D205705/C02/YQ2471A/CHNGPW / FW: Repair Survey (Single Joint Expert) - SMM798J

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Our reference: **SNM21D205705 C02/ YQ2471A /Chngpw**
Your reference: **SMM798J**

Dear Sirs

ACCIDENT INVOLVING YQ2471A & SMM798J ON 05/10/2021

We refer to your email of 06/10/2021

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng
Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, October 7, 2021 11:08 AM
To: Sharon Chiong (Cheng Hoe Motor) <chmotor@singnet.com.sg>; Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D205705/C02/YQ2471A/CHNGPW / FW: Repair Survey (Single Joint Expert) - SMM798J

Without Prejudice

Dear Adeline,

Please conduct PRS for SMM798J.

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>
Sent: Wednesday, 6 October 2021 6:35 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Repair Survey (Single Joint Expert) - SMM798J

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Dear Sir,

OUR CLIENT : SMM798J
D
A
TE O
F ACC : 5/10/21 @1440hrs
Y
OUR INS
URED : YQ2471A

Attached our client report.

Kin
dly provide us
of your surveyor listing for the selection on the survey.
Thank you.

Regards

Cheng Hoe Motor Pte Ltd
Tel :67556142
Fax : 67557719