

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 09.11.2021

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SLG 9818U / GBD 2542U ON 05.10.2021

We are the authorized repair workshop for the owner of motor vehicle no: **SLG 9818U** , which was involved in the captioned accident with your insured vehicle no: **GBD 2542U** . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 8,667.00
2) Loss of Use (7 days X S\$60)	\$ 420.00
3) GIA Search Fee	\$ 2.00
	<u>\$ 9,089.00</u>

We enclosed herewith the following documents to support the claims:

- | | |
|------------------------------------|----------------------------------|
| a) Final Repair Invoice | b) GIA Search Result |
| c) Letter of Authorisation, etc... | d) GIA Report |
| e) Police Report | f) I/C & Driving Licence |
| g) Insurance Certificate | h) Vehicle Registration Log Card |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)
For Fastech Auto Pte Ltd

DATE : 06.10.2021

TO : China Taiping Insurance Singapore Pte Ltd.

RE : ACCIDENT INVOLVING VEHICLE NO. SLG 9818U / GBD 2542U

ALONG TPE towards PIE (After Punggol Road Exit)

ON 05.10.2021

I/We, Lavanesan s/o Rajagopal @ Umar Ali

of (NRIC No./ROC No.) S 9414094C

of Blk 747 Pasir Ris Street 71 # 04-44 Singapore 510747

owner of vehicle no. SLG 9818U in consideration of M/s FASTECH AUTO PTE LTD repairing my/our vehicle SLG 9818U at my/our instruction and hereby authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.

Signature of Owner : 

Name of Owner : Lavanesan s/o Rajagopal @ Umar Ali.

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00069522105 Claim No : SNM21D205679/C02/GBD2542U/TANKL

Claimant : LAVANESAN S/O RAJAGOPAL @UMAR ALI

Amount : S\$9,080.00
Singapore Dollars Nine Thousand Eighty Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLG9818U
Insured Vehicle No. : GBD2542U

Date of Loss : 05/10/2021
Place of Accident : TPE TOWARDS PIE AFTER PUNGGOL ROAD EXIT LANE 2

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : PIKASA BUILDERS PTE LTD
Driver Name : PERIYASAMY LAKSHMANAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 9,080.00
	=====
TOTAL	S\$ 9,080.00
	=====

Claimant Name : LAVANESAN S/O RAJAGOPAL @UMAR ALI NRIC No : S9414094C

Signature :  Date : 04/02/2022

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 22627

Date : 09.11.2021

Vehicle No : SLG 9818U

Make/Model : NISSAN SYLPHY 1.5L

Chassis/Eng# :

Accident Date : 05.10.2021

Claim No :

Reference : 1021 -22627

Policy No :

Amount

To proceed on lump sum repair

S\$

8100.00

E. & O. E.

Total : S\$

8100.00

GST @ 7% : S\$

567.00

Amount Due : S\$

8667.00


for FASTECH AUTO PTE LTD

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

GBD2542U

Date of Accident

05/10/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**

Period of Insurance **31/07/2021 - 30/07/2022**

Requested By **ALLAN TANG (KIM CHWEE AUT...**

Requested Date **06/10/2021 16:20**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 20 October 2021 8:30 AM
To: leechin@pikasabuilders.com
Subject: Claim Notification - ACCIDENT INVOLVING GBD 2542U(CHINA TAIPING) AND SLG 9818U AT/ALONG TPE AFTER EXIT 10 ON 05/10/2021

20 Oct 2021

M/s PIKASA BUILDERS PTE LTD
Driver: PERIYASAMY LAKSHMANAN

[By Email Only]

Dear Sir/Madam,

You Ref: GBD2542U
Our Ref: CC6/CTI21010330/Upa3
ACCIDENT INVOLVING GBD 2542U(CHINA TAIPING) AND SLG 9818U AT/ALONG TPE AFTER EXIT 10 ON 05/10/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLG9818U against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as he had collided onto third party vehicle from behind. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 22 February 2022 9:55 AM
To: Tan Kah Leong
Cc: Admin A; Claims Dept of CTI
Subject: RE: [SEEK MANDATE] - SNM21D205679/C02/GBD2542U/TANKL / FW: Direct Settlement - Accident Involving GBD2542U (OI : CTI - TBA) AND SLG9818U (TP : LKK REF - CC6/CTI21010330/Uba3) on 05/10/2021

Dear Sirs/Mdm,

Please be informed that we have settled the matter at a global sum of \$9,080.00(all-in) with third party.

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Monday, 10 January 2022 10:52 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: [SEEK MANDATE] - SNM21D205679/C02/GBD2542U/TANKL / FW: Direct Settlement - Accident Involving GBD2542U (OI : CTI - TBA) AND SLG9818U (TP : LKK REF - CC6/CTI21010330/Uba3) on 05/10/2021

[Confidential]

Dear Hsiao Tong,

We refer to your email below.

Please proceed to offer up to \$9,089.00(all-in).

Please keep us posted for us to act accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Sunday, January 9, 2022 10:11 AM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: [SEEK MANDATE] - SNM21D205679/C02/GBD2542U/TANKL / FW: Direct Settlement - Accident Involving GBD2542U (OI : CTI - TBA) AND SLG9818U (TP : LKK REF - CC6/CTI21010330/Uba3) on 05/10/2021

[Confidential]

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Dear Sirs/Mdm,

We refer our our mandate request dated 13 Dec 2021.

Please advise.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256 3561 | email: chewht@lkkauto.com | fax: -
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 13 December 2021 3:30 pm
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; claimsdept@sg.cntaiping.com <claimsdept@sg.cntaiping.com>

Subject: [SEEK MANDATE] - SNM21D205679/C02/GBD2542U/TANKL / FW: Direct Settlement - Accident Involving GBD2542U (OI : CTI - TBA) AND SLG9818U (TP : LKK REF - CC6/CTI21010330/Uba3) on 05/10/2021

Your ref: **SNM21D205679/C02/GBD2542U/TANKL**
LKK ref : CC6/CTI21010330/Uba3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBD2542U (CHINA TAIPING) AND SLG9818U(TP) ON 05/10/2021

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We seek your approval to offer repairer **"FASTECH AUTO PTE LTD"** at **\$9,089.00(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair(w/GST)	\$ 21,017.05	\$ 8,667.00 (\$8,100.00 +7%GST)
2. Loss of Use (7days x \$60.00)	\$ 420.00	\$ 420.00 (7days x \$60.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 21,439.05	<u>\$ 9,089.00</u>

Surveyor recommended 7 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 20 October 2021 8:40 AM

To: KahLeong.Tan@sg.cntaiping.com

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D205679/C02/GBD2542U/TANKL / FW: Direct Settlement - Accident Involving GBD2542U (OI : CTI - TBA) AND SLG9818U (TP : LKK REF - CC6/CTI21010330/Uba3) on 05/10/2021

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Monday, 11 October 2021 2:46 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D205679/C02/GBD2542U/TANKL / FW: Direct Settlement - Accident Involving GBD2542U (OI : CTI - TBA) AND SLG9818U (TP : LKK REF - CC6/CTI21010330/Uba3) on 05/10/2021

[Confidential]

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's accident report for claims settlement and your necessary action.

Please keep us posted for us to act accordingly.

Thank you.

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Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, October 11, 2021 10:24 AM
To: Meikwan@lkkauto.com; jasperchua@lkkauto.com; admin-a@lkkauto.com; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D205679/C02/GBD2542U/TANKL / FW: Direct Settlement - Accident Involving GBD2542U (OI : CTI - TBA) AND SLG9818U (TP : LKK REF - CC6/CTI21010330/Uba3) on 05/10/2021

Dear all,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no SNM21D205679/C02/GBD2542U/TANKL.

Dear Kah Leong,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅
城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 8 October 2021 4:50 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBD2542U (OI : CTI - TBA) AND SLG9818U (TP : LKK REF - CC6/CTI21010330/Uba3) on 05/10/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLG 9818U at M/s Fastech Auto Pte Ltd - Kaki Bukit on 07.10.2021 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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