

Veron Chen (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Thursday, 21 October 2021 2:55 PM
To: 'Christina Wong'; Veron Chen (LKKAuto); assignments
Subject: RE: OUR ref:263525- TP YP9299R & OI Xd7044Y DOA on 2/10/2021-Very Urgent

Dear Christina,

Thank you for your email.

Pending workshop arrangement for survey.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)


Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Christina Wong <Christina_Wong@sg.msig-asia.com>
Sent: Thursday, 21 October, 2021 2:51 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: OUR ref:263525- TP YP9299R & OI Xd7044Y DOA on 2/10/2021-Very Urgent

Hi Veron

I called your colleague said there was no survey done, TP did not arrange survey, I have email Kan Fook Sing to arrange survey as we need to investigate.

Please call TP workshop for a survey.

 Please note that our Customer Service Centre will accept walk-ins by appointments only. For more details on how you can make an appointment with us, please refer to our official Facebook page or our website at [msig.com.sg](https://www.msig.com.sg).

Best Regards

Christina Wong
Executive, Claims Services (Motor)
Direct line +65 6643 1311 | Direct fax +65 6225 7402 | christina_wong@sg.msig-asia.com



MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 I Tel +65 6220

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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Thursday, 21 October 2021 2:47 PM

To: assignments <assignments@lkkauto.com>; Christina Wong <Christina_Wong@sg.msig-asia.com>

Subject: FW: OUr ref:263525- TP YP9299R & OI Xd7044Y DOA on 2/10/2021-Very Urgent

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Christina,

Thank you for the email.

Dear Summer,

Please assist-CS/MSG21010329/f3

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Christina Wong [mailto:Christina_Wong@sg.msig-asia.com]

Sent: Thursday, 21 October 2021 2:42 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: OUr ref:263525- TP YP9299R & OI Xd7044Y DOA on 2/10/2021-Very Urgent

Hi Veron

Pease advise who survey this TP vehicle and we have requested for height measurement to be done as OI reported he was not involved in this accident.

Please come back to me on the height measurement what is the outcome are the damages consistent.

Thanks

📌 Please note that our Customer Service Centre will accept walk-ins by appointments only. For more details on how you can make an appointment with us, please refer to our official Facebook page or our website at msig.com.sg.

Best Regards

Christina Wong

Executive, Claims Services (Motor)

Direct line +65 6643 1311 | Direct fax +65 6225 7402 | christina_wong@sg.msig-asia.com



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