

Shiau Chan (LKKAUTO)

From: Ramesh <Ramesh@goldbell.com.sg>
Sent: Friday, 12 November 2021 9:28 am
To: Shiau Chan (LKKAUTO); Steve Chen (LKK Auto)
Cc: Catherine Chong Kai Ling; Hasrianah Binte Hassan; SUR
Subject: RE: CHINA-OD SKB 7527K DOA: 05/10/20

Hi Shiau Chan,

We accept to your, Offer Lump Sum \$3,100.00 before excess \$/- & GST and 7 repair days. (Subject to insurance approval)

Kindly update in Merimen so that we can accept and move-on from there.

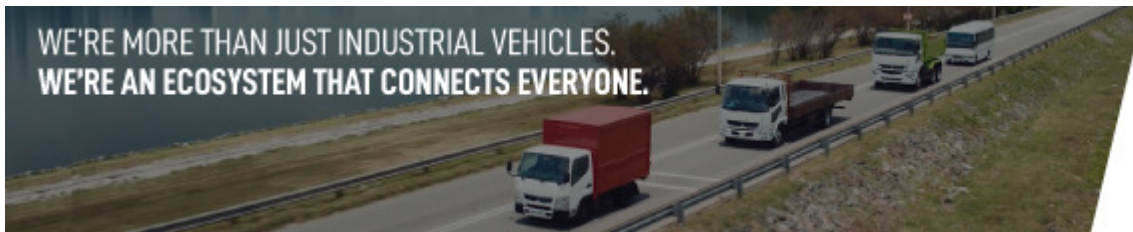
Thank you.



Ramesh | Senior Executive, Motor Claims
Goldbell Engineering Pte Ltd

t: +65 6864 0695 | **m:** +65 8157 8014 | **f:** +65 6863 0425 | **w:** www.goldbell.com.sg

Distribution | Leasing | Financial Services | Tech-enabled Core | Venture Build | Investments | Accelerator



From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Thursday, 11 November 2021 12:03 pm
To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; Ramesh <Ramesh@goldbell.com.sg>
Cc: Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>; Hasrianah Binte Hassan <Hasrianah@goldbell.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: CHINA-OD SKB 7527K DOA: 05/10/20

Dear Ramesh,

WITHOUT PREJUDICE

Offer Lump Sum \$3,100.00 before excess \$/- & GST and 7 repair days. (Subject to insurance approval)

Kindly check and confirm.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Sent: Friday, 5 November 2021 2:52 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>;
Hasrianah Binte Hassan <Hasrianah@goldbell.com.sg>; Ramesh <Ramesh@goldbell.com.sg>
Subject: CHINA-OD SKB 7527K DOA: 05/10/20

Hi Shiau Chan,

I've checked the finalize. As per Goldbell advised unable input deduct 20% Lump-sum in the final report.
Kindly assist.

Thanks.

Best Regards,
Steve Chen | Automotive Assessor
LKK Auto Consultants Pte Ltd
Phone: 81117723/6256-3561 | email: stevenfoong@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ramesh <Ramesh@goldbell.com.sg>
Sent: Friday, 5 November 2021 2:44 pm
To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Cc: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>;
Hasrianah Binte Hassan <Hasrianah@goldbell.com.sg>
Subject: RE: CHINA-OD SKB 7527K DOA: 05/10/20

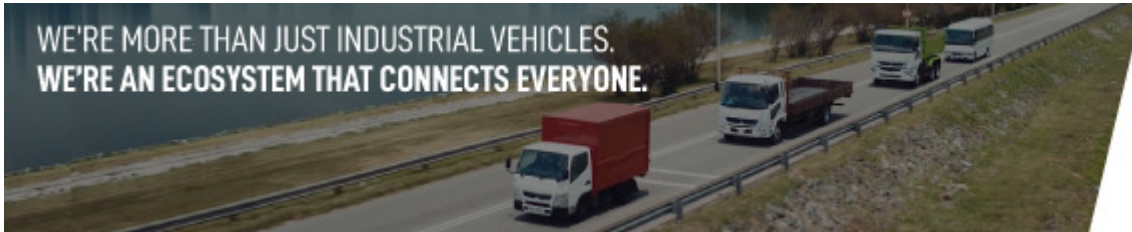
Hi Steven,

We cannot input 20% less in Audatex.

So you please help to calculate then less 20% to provide us your repair cost finalised amount.
Also you need to input in Merimen, so that we can accept & proceed from there.

Thank you so much.

Distribution | Leasing | Financial Services | Tech-enabled Core | Venture Build | Investments | Accelerator

**From:** Steve Chen (LKK Auto) <SteveChen@lkkauto.com>**Sent:** Friday, 5 November 2021 2:36 pm**To:** Ramesh <Ramesh@goldbell.com.sg>**Cc:** Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>;Hasrianah Binte Hassan <Hasrianah@goldbell.com.sg>**Subject:** CHINA-OD SKB 7527K DOA: 05/10/20

Hi Ramesh,

The above vehicle is repair Lump-sum basis. Kindly check got deduct 20% of the final amount ?

Thanks.

Best Regards,

Steve Chen | Automotive Assessor**LKK Auto Consultants Pte Ltd**Phone: 81117723/6256-3561 | email: stevenfoong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ramesh <Ramesh@goldbell.com.sg>**Sent:** Friday, 5 November 2021 9:54 am**To:** Steve Chen (LKK Auto) <SteveChen@lkkauto.com>**Cc:** Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>;Hasrianah Binte Hassan <Hasrianah@goldbell.com.sg>**Subject:** RE: CHINA-OD SKB 7527K DOA: 05/10/2021

Hi Steve Chan,

An error on my side, hence had attached above a revised report.
Note: Cooling Fan \$189 removed.

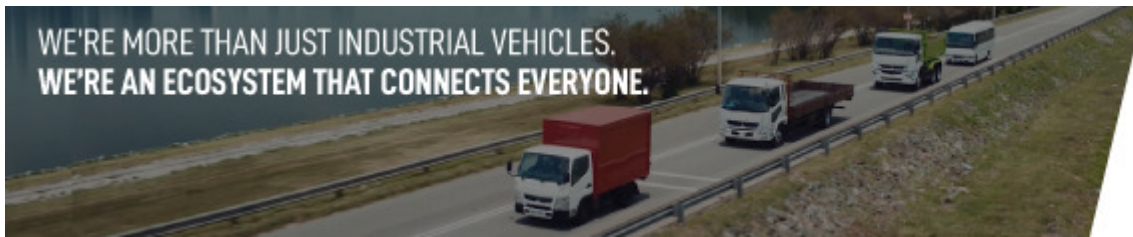
My apologies with regards.



Ramesh | Senior Executive, Motor Claims
Goldbell Engineering Pte Ltd

t: +65 6864 0695 | m: +65 8157 8014 | f: +65 6863 0425 | w: www.goldbell.com.sg

Distribution | Leasing | Financial Services | Tech-enabled Core | Venture Build | Investments | Accelerator



From: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Sent: Tuesday, 2 November 2021 3:49 pm
To: Ramesh <Ramesh@goldbell.com.sg>
Cc: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>;
Hasrianah Binte Hassan <Hasrianah@goldbell.com.sg>
Subject: CHINA-OD SKB 7527K DOA: 05/10/2021

Hi Ramesh,

Kindly request photo Cooling Fan \$189. previous Is ? item.

Thanks.

Best Regards,
Steve Chen | Automotive Assessor
LKK Auto Consultants Pte Ltd
Phone: 81117723/6256-3561 | email: stevenfoong@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ramesh <Ramesh@goldbell.com.sg>
Sent: Tuesday, 2 November 2021 1:45 pm
To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Cc: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>;
Hasrianah Binte Hassan <Hasrianah@goldbell.com.sg>
Subject: RE: CHINA-OD SKB 7527K DOA: 05/10/2021

Dear Mr. Steve,

Attached herewith Audatex final list for your repair cost finalisation in Merimen.

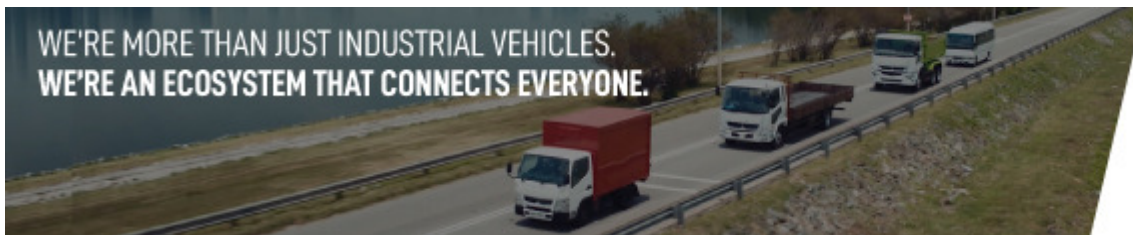
Regards.



Ramesh | Senior Executive, Motor Claims
Goldbell Engineering Pte Ltd

t: +65 6864 0695 | **m:** +65 8157 8014 | **f:** +65 6863 0425 | **w:** www.goldbell.com.sg

Distribution | Leasing | Financial Services | Tech-enabled Core | Venture Build | Investments | Accelerator



From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Tuesday, 12 October 2021, 4:45 pm
To: Liew Si Ming
Cc: Catherine Chong Kai Ling; SUR
Subject: CHINA-OD SKB 7527K DOA: 05/10/2021

Dear Si Ming,

As instructed by our client, please proceed to repair the insured vehicle **SKB 7527K (Excess \$0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)