

## Meng Yan (LKK Auto)

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Thursday, 7 October, 2021 12:09 AM  
**To:** Siak Tong Sim; Admin A; 'assignments'  
**Cc:** jasonlauzh@lioncityrentals.com.sg; Lion City Rentals ARC  
**Subject:** RE: FW: SNM21D205687/C02/GBB9101Z/TAYHP / FW: Vehicle Inv: SLE9219J/GBB9101Z, DOA:02/10/2021, Request PRS

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with lion city to conduct survey.

Regards,

**Irene Tay**  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Siak Tong Sim <siaktong@lioncityrentals.com.sg>  
**Sent:** Wednesday, October 6, 2021 10:46 AM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Cc:** jasonlauzh@lioncityrentals.com.sg; Lion City Rentals ARC <lcrarc@lioncityrentals.com.sg>  
**Subject:** Re: FW: SNM21D205687/C02/GBB9101Z/TAYHP / FW: Vehicle Inv: SLE9219J/GBB9101Z, DOA:02/10/2021, Request PRS

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Dear Sir/Madam  
Please proceed to appoint LKK for this survey

**Thanks & Best Regards**

**S.T.Sim**

**Manager**

**Accident Reporting Center**

**60 Jalan Lam Huat**

**#04-35/36 Carros Centre**

**Singapore 737869**

**H/P: 65- 69559351**



On Wed, Oct 6, 2021 at 10:26 AM Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)> wrote:

Without Prejudice

Dear Sir,

We refer to your email

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Irene Tay at 63896116 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, October 6, 2021 10:23 AM

**To:** [jasonlauzh@lioncityrentals.com.sg](mailto:jasonlauzh@lioncityrentals.com.sg); Lion City Rentals ARC  
<[lcrarc@lioncityrentals.com.sg](mailto:lcrarc@lioncityrentals.com.sg)>; Siak Tong Sim <[siaktong@lioncityrentals.com.sg](mailto:siaktong@lioncityrentals.com.sg)>;  
Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM21D205687/C02/GBB9101Z/TAYHP / FW: Vehicle Inv: SLE9219J/GBB9101Z,  
DOA:02/10/2021, Request PRS

Without Prejudice

Dear Irene,

Please conduct PRS for SLE9219J. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Irene Tay 63896192.

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Thank you

**Chong Boon Sen**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** Zhe Hao Lau <[jasonlauzh@lioncityrentals.com.sg](mailto:jasonlauzh@lioncityrentals.com.sg)>

**Sent:** Tuesday, 5 October 2021 5:06 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Lion City Rentals ARC <[lcrarc@lioncityrentals.com.sg](mailto:lcrarc@lioncityrentals.com.sg)>; Siak Tong Sim <[siaktong@lioncityrentals.com.sg](mailto:siaktong@lioncityrentals.com.sg)>

**Subject:** Vehicle Inv: SLE9219J/GBB9101Z, DOA:02/10/2021, Request PRS

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Madam,

Enclosed are the GIA report for vehicle SLE9219J.

**We would like to request for surveyor lists.**

Kindly arrange survey for this vehicle SLE9219J PRS.

Our Insured: SLE9219J

Your Insured: GBB9101Z

DOA: 02/10/2021

Thank you.

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**Jason**

**ARC Executive**

**6955 9331**

60 Jalan Lam Huat,

#04-39/40 Carros Centre

Singapore 737869