

Direct Settlement - Accident Involving YP 1471L (OI : QBE - TBA) AND SHC 4657T (TP : LKK REF - CC3/QBE21010320/R1rs3) on 01/10/2021

Su Li (LKK Auto) <suli@lkkauto.com>

Fri 10/8/2021 9:06 AM

To: claims-singapore@qbe.com <claims-singapore@qbe.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Jenny Toh <jenny.toh@qbe.com>; syaheeda.othman@qbe.com <syaheeda.othman@qbe.com>

 2 attachments (7 MB)

TP ESTIMATE-MARKED.pdf; TP GIA REPORT.pdf;

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHC 4657T at M/s SMRT AUTOMOTIVE SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**
- **TP estimated cost of repair (Incomplete)**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd