

**RE: VC014803 Direct Settlement - Accident Involving YP 1471L (OI : QBE - TBA) AND SHC 4657T (TP : LKK REF - CC3/QBE21010320/R1rs3) on 01/10/2021**

Jenny Toh <jenny.toh@qbe.com>

Wed 11/24/2021 10:56 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: claims-singapore <claims-singapore@qbe.com>; Admin A <admin-a@lkkauto.com>

Hi Su Li

Attached the claim form as per request.

---

**Jenny Toh**

Senior Assistant

Claims | Asia

1 Wallich Street, #35-01 Guoco Tower, Singapore 078881

+65 64771225

[Website](#)

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**From:** Su Li (LKK Auto) <suli@lkkauto.com>**Sent:** Wednesday, 24 November 2021 9:34 am**To:** Jenny Toh <jenny.toh@qbe.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>**Cc:** claims-singapore <claims-singapore@qbe.com>; Admin A <admin-a@lkkauto.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>**Subject:** Re: VC014803 Direct Settlement - Accident Involving YP 1471L (OI : QBE - TBA) AND SHC 4657T (TP : LKK REF - CC3/QBE21010320/R1rs3) on 01/10/2021

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Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Wednesday, November 17, 2021 6:40 PM

**To:** Jenny Toh <[jenny.toh@gbe.com](mailto:jenny.toh@gbe.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Cc:** claims-singapore <[claims-singapore@gbe.com](mailto:claims-singapore@gbe.com)>

**Subject:** Re: VC014803 Direct Settlement - Accident Involving YP 1471L (OI : QBE - TBA) AND SHC 4657T (TP : LKK REF - CC3/QBE21010320/R1rs3) on 01/10/2021

**Resend.**

Dear Sir / Madam,

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Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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**From:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Sent:** Tuesday, October 12, 2021 7:52 PM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Cc:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>; claims-singapore <[claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)>; Syaheeda Nacah Binte Mohamed Othman <[syaheeda.othman@qbe.com](mailto:syaheeda.othman@qbe.com)>

**Subject:** VC014803 Direct Settlement - Accident Involving YP 1471L (OI : QBE - TBA) AND SHC 4657T (TP : LKK REF - CC3/QBE21010320/R1rs3) on 01/10/2021

Dear Su Li

We refer to your below email.

LKK Auto no longer our panel workshop all third party claim will not allow to handle at your end.

regards

---

**Jenny Toh**

Senior Assistant

Claims | Asia

1 Wallich Street, #35-01 Guoco Tower, Singapore 078881

+65 64771225

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Sent:** Tuesday, 12 October 2021 9:10 am  
**To:** Syaheeda Nacah Binte Mohamed Othman <[syaheeda.othman@qbe.com](mailto:syaheeda.othman@qbe.com)>; Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>  
**Cc:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>; claims-singapore <[claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)>  
**Subject:** Re: Direct Settlement - Accident Involving YP 1471L (OI : QBE - TBA) AND SHC 4657T (TP : LKK REF - CC3/QBE21010320/R1rs3) on 01/10/2021

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Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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**From:** Syaheeda Nacah Binte Mohamed Othman <[syaheeda.othman@qbe.com](mailto:syaheeda.othman@qbe.com)>  
**Sent:** Friday, October 8, 2021 9:13 AM  
**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>  
**Cc:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>; claims-singapore <[claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)>  
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Hi Jenny,

Please assist,

**Syaheeda othman**

Manager

Claims | Asia

1 Wallich Street, #35-01, Guoco Tower, Singapore 078881

+65 6477 1130 | +65 9233 6977

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>**Sent:** Friday, 8 October 2021 9:06 am**To:** claims-singapore <[claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>; Syaheeda Nacah Binte Mohamed Othman <[syaheeda.othman@qbe.com](mailto:syaheeda.othman@qbe.com)>**Subject:** Direct Settlement - Accident Involving YP 1471L (OI : QBE - TBA) AND SHC 4657T (TP : LKK REF - CC3/QBE21010320/R1rs3) on 01/10/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHC 4657T at M/s SMRT AUTOMOTIVE SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP GIA report**

- **TP estimated cost of repair (Incomplete)**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

***To check availability of the case handler, you may contact the undersigned.***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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