

## Meng Yan (LKK Auto)

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Wednesday, 6 October, 2021 5:01 PM  
**To:** jin@tcmg.com.sg; Admin A; 'assignments'  
**Subject:** FW: OUR REF: SNM21D205662/C02/SJZ8935U/TAYHP & YOUR REF: TCMG/ SGQ 3445 H/1021/BHM, TO CONDUCT PRS SGQ3445H  
**Attachments:** LIST OF INDEPENDENT SURVEYORS.pdf

Dear LKK,

Please assist to get your surveyors to liaise with the following to conduct survey.

Regards,

**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Rachel Ling <jin@tcmg.com.sg>  
**Sent:** Wednesday, October 6, 2021 11:28 AM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** lhling@tcmg.com.sg  
**Subject:** RE: OUR REF: SNM21D205662/C02/SJZ8935U/TAYHP & YOUR REF: TCMG/ SGQ 3445 H/1021/BHM, TO CONDUCT PRS SGQ3445H

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WITHOUT PREJUDICE

Dear Madam,

We refer to your email of 5 October 2021.

Our client is not agreeable to any of your appointed panel of surveyors as the Single Joint Expert.

Our client's panel of surveyors nominated as the Single Joint Expert is as attached.

Regards,  
Rachel Ling on behalf of Mr. Ling Leong Hui

**From:** Irene Tay [<mailto:irene.tay@sg.cntaiping.com>]

**Sent:** Tuesday, 5 October, 2021 9:33 PM

**To:** [lhling@tcmg.com.sg](mailto:lhling@tcmg.com.sg); [jln@tcmg.com.sg](mailto:jln@tcmg.com.sg)

**Subject:** RE: OUR REF: SNM21D205662/C02/SJZ8935U/TAYHP & YOUR REF: TCMG/ SGQ 3445 H/1021/BHM, TO CONDUCT PRS SGQ3445H

Without Prejudice

Dear Sir,

We refer to your email

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Irene Tay at 63896116 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Tuesday, October 5, 2021 5:15 PM  
**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; [lhling@tcmg.com.sg](mailto:lhling@tcmg.com.sg); [jin@tcmg.com.sg](mailto:jin@tcmg.com.sg)  
**Subject:** OUR REF: SNM21D205662/C02/SJZ8935U/TAYHP & YOUR REF: TCMG/ SGQ 3445 H/1021/BHM, TO CONDUCT PRS SGQ3445H

WITHOUT PREJUDICE  
via EMAIL ONLY

Dear Irene,

Please conduct **PRS SGQ3445H** soonest possible. ( Our Insured has not filed SAS Report)

Please contact our claims department **Irene Tay 6389 6192** the officer in charge.

\*Kindly quote our claim reference number when replying.\*

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** Ling Leong Hui <[lhling@tcmg.com.sg](mailto:lhling@tcmg.com.sg)>  
**Sent:** Tuesday, October 5, 2021 4:11 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** 'Tan Jin Zi' <[jin@tcmg.com.sg](mailto:jin@tcmg.com.sg)>  
**Subject:** FW: PRE REPAIR INSPECTION NOTICE FOR SGQ 3445 H | OUR REF: TCMG/ SGQ 3445 H/1021/BHM YOUR REF: SJZ 8935 U

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Our Ref: TCMG/SGQ 3445 H/1021/BHM  
Your Ref: SJZ8935U

Dear Sirs,

**PRE-REPAIR INSPECTION NOTICE**

We act for **Quek Poh Choo**, the owner and/or driver of motor vehicle no. **SGQ 3445 H**, which was involved in an accident along CTE Ang Mo Kio to Yio Chu Kang on 3 October 2021 at 15:38 hrs.

We hereby give you **NOTICE** that we are claiming against your insured motor vehicle no. **SJZ 8935 U** for damages and/or injuries, costs and disbursements as a result of your insured's negligence.

Kindly let us know if you wish to conduct a pre-repair inspection on our client's motor vehicle at M/s Bak Heng Motor Repairing, (5032 #01-291, AMK Industrial Park 2, Singapore 569535 - Kelvin @ 9788 8579).

If we do not hear from you within the next **two (2) working days**, we shall deem that you have waived the requirement for the pre-repair inspection.

Regards,

Mr. Ling Leong Hui  
TOMMY CHOO, MARK GO LLC  
51 Chin Swee Road #03-91  
Singapore 160051

Tel: 6532 2455  
Fax: 6538 9850